

E-MICRO-TRH(P) Hardening Procedure

The procedure below can be used for hardening E-MICRO-TRH(P) settings. It is recommended to upgrade the E-MICRO-TRH(P) to the [latest firmware](#) (version 3.32 or newer) before using these settings.

Severity	Description Details:
HIGH	<p>Change the IP address from the Default IP to a customer preferred network setting.</p> <p>Administration -> Network.</p> <p>Change the IP Address setting to either use a preferred static IP or use an appropriate DHCP server to assign the gateway, IP address and DNS addresses. Provide an appropriate DNS server that is trusted and secure.</p> <p>If you prefer to use your device in an air gap setup, you can disconnect the Ethernet and set the IP and gateway to non-working addresses.</p>
MED	<p>Use Secure Email option with encryption.</p> <p>Administration -> Email Server</p> <p>When using SMTP settings in Network-> Email Server Settings, we recommend using SMTP Encryption of TLS or STARTTLS with the appropriate port # for your SMTP Server. We also recommend using Authentication in the SMTP server to limit spam. If you are not using a custom SMTP server and plan to use Microsoft 365 or Gmail, encryption is already handled by the E-MICRO-TRH(P) as appropriate.</p>
MED	<p>Use encrypted SNMP protocols</p> <p>Administration -> SNMP</p> <p>If SNMP is not being used on E-MICRO-TRH(P), it is recommended setting the SNMP Agent Type to "Disabled". If you are using SNMP, we recommend using "SNMP v3 only" which provides encryption support. While SNMPv2 provides basic authentication, this would be recommended only if SNMPv3 is not compatible in your application.</p> <p>Also, if you do not plan on controlling the E-MICRO-TRH(P) over SNMP and using SNMP just to poll the values, we recommend setting SNMP Write to "Disable"</p>
HIGH	<p>Disable Telnet and HTTP</p> <p>Administration -> Network Settings</p> <p>We strongly recommend disabling Telnet as this is not secure. We also recommend using the Web Server Type in mode "HTTPS" for regular use. HTTP use is recommended only for device setup and during active management. Please be aware that the E-MICRO-TRH(P) only supports limited features in the HTTPS web server.</p>
MED	<p>Modbus Setting</p> <p>Administration -> Network Settings</p> <p>We recommend disabling the Modbus setting if you are not using this.</p> <p>Please be aware that Modbus TCP does not support encryption and we recommend using other forms of encrypted communication over Modbus when appropriate.</p>
LOW	<p>Set NTP Server</p> <p>Administration -> Time Settings</p> <p>It is recommended setting the appropriate Time Zone and set a NTP server so that any logs will have accurate Timestamps for analysis.</p>

Severity	Description Details:
LOW	<p>Download Configuration Backup</p> <p>Administration -> System -> Configuration File</p> <p>It is recommended keeping a backup of your configuration file in case your E-MICRO-TRH(P) device gets corrupted or is rendered inaccessible for any reason and you have to restore defaults to gain access. If you have this backup, you can upload it and need not repeat the configuration steps.</p>
MED	<p>User Account Privileges</p> <p>Administration -> Users -> Edit <x> User Settings -> Account Settings</p> <p>We recommend that you enable the least required privileges for all users. Privileges for any user can be assigned as Read Only, Operator or Admin.</p>
MED	<p>User SNMP Settings</p> <p>Administration -> Users -> Edit <x> User Settings -> Contact Settings</p> <p>We recommend enabling the desired Authentication Protocol and Privacy Protocol for SNMPv3 settings on this user.</p>
HIGH	<p>X509 Certificate</p> <p>Administration -> System -> Certificates</p> <p>It is recommended that you upload the appropriate certificate with key along with CA certificate for encryption and identification when using HTTPS and other encryption forms. We recommend using a strong key length when generating certificates and keys.</p> <p>For details on certificate generation, please refer to E-MICRO-TRH(P) manual.</p>
HIGH	<p>Firmware Update</p> <p>Administration -> Firmware</p> <p>It is recommended to sign up for the NTI newsletter for Firmware updates and always update the firmware to the latest version, especially when there are security updates. Please be aware that firmware updates are to be performed in HTTP mode only.</p>
MED	<p>IP Camera Access</p> <p>Administration -> IP Cameras</p> <p>It is recommend adding IP Cameras that require and use authentication. It is also recommended setting the HTTPS URL on these IP Cameras.</p>