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**ENVIROMUX®** Series

# E-16D/-5D/-2D

# **Enterprise Environment Monitoring System Installation and Operation Manual**



Front and Rear View of E-16D



Front View of E-5D



Front View of E-2D



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#### **CHANGES**

The material in this guide is for information only and is subject to change without notice. Network Technologies Inc reserves the right to make changes in the product design without reservation and without notification to its users.

#### **CE Statement**

We, Network Technologies Inc, declare under our sole responsibility that the E-16D, E-5D and E-2D are in conformity with European Standard EN55022.

#### **Firmware Version**

Current Firmware version 4.32

As of firmware version 2.35, the webserver in the E-xD supports only TLS v1.2 security encryption. Due to security vulnerability, SSL is no longer supported.

#### **Electrical**

E-16D: 100-240VAC, 50-60Hz, 1.5A@110VAC/0.75A@230VAC

**E-5D**: 100 to 240 VAC at 50 or 60 Hz via AC adapter; 1.7A@9VDC (9VDC 3A power supply included) **E-2D**: 100 to 240 VAC at 50 or 60 Hz via AC adapter; 1.1A@9VDC (9VDC 3A power supply included)



The E-16D contains a sealed lead acid battery. Battery maintenance must be performed by an authorized trained technician. Always follow local laws and regulations regarding the disposal of this unit.







Turn OFF power to the ENVIROMUX and discharge your body's static electric charge by touching a grounded surface or use a grounding wrist strap before performing any connections to the unit.

For continued protection against fire and electric shock this device should only be connected to an AC mains outlet equipped with a proper ground terminal.

The ENVIROMUX is NOT intended to be used as a primary security, fire or smoke communication or control system.

All topics listed below are covered throughout this manual, but for instruction that focuses on specific topics, the following is available to you. Click on the Manual # to view the subject.

### **ENVIROMUX E-xD Supplemental Instructions**

MANUAL#	Description		
SMAN154-01	How to setup Email		
SMAN154-02	How to setup and test SMS messaging		
SMAN154-03	How to setup Syslog		
SMAN154-04	How to create x509 certificate		
SMAN154-05	How to setup SNMP  SMS relay via SNMP  SNMP- locating OIDs  SNMP- use with DCIM  SNMP-acquire CPU-memory usage data  SNMP-read values with Paessler PRTG  SNMP-use to configure settings  SNMP-use to control siren or beacon  SNMP-using Intermapper with the ExD  Open Source Monitoring Integration		
SMAN154-06	How to use Modbus TCP/IP support to enable PLC controls to read the value/state of some sensors		
SMAN154-07	How to use JSON API to poll sensors using HTTP protocol		
SMAN154-08	Using enable-disable global alerts feature		
SMAN154-09	How to shutdown windows server using remote SSH command		
SMAN154-10	ENVIROMUX Battery Replacement Instruction		
SMAN154-11	How to setup Cascading Configuration of ENVIROMUXs		
SMAN154-12	How to setup Smart Alerts in an ENVIROMUX		
<u>SMAN154-13</u>	How to setup MQTT Communication		

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#### INTRODUCTION

The ENVIROMUX Enterprise Environment Monitoring System (ENVIROMUX) provides a way to supervise, from a remote location, the environmental conditions and security in cabinets and rooms containing servers, hubs, switches and other network components. Input data is filtered, collected, analyzed and processed to instantly and accurately display the status of the room. The user is able to specify parameters for all monitored conditions: if the parameters are exceeded, the unit will signal an alarm, which may include several pre-defined processes.

The E-16D, our most feature-filled model, includes sensors that monitor the internal temperature and humidity of the unit, giving readings that can be used as an estimate for the conditions of other nearby rack components.

All models are capable of monitoring external RS485 sensors and additional digital contact-type sensors (often called open-collector, contact-closure, relay-style, normal-open, or normal-closed). All sensors are sold separately, available from NTI. ENVIROMUX includes output relays to control devices such as door locks, keypads, and circulation fans. The E-16D and E-5D also include outputs specifically for the connection of an alarm siren and/or beacon.

The external sensors sold by NTI will monitor temperature and humidity, monitor AC line voltage, frequency, and current, detect smoke, and much more. The temperature and humidity sensors will provide current readings as well as alerts when thresholds are exceeded. The AC line monitor detects AC line input voltages between 50~250V AC, the Frequency (Hertz) between 47~63Hz, and the Power (Current) up to 12 amperes from a single AC line. The remainder of the sensors will simply provide alerts. These sensors can be manufactured by any third party, provided the alert notification method is compatible. Each of the aforementioned NTI sensors will connect to the ENVIROMUX via RJ45 connectors and CAT5 cable.

The ENVIROMUX can also work with both 4-wire and 2-wire contact-style sensors (4-wire sensors require a power connection, 2-wire do not). An external power supply for some 4-wire sensors may be required (sold separately). Screw terminals are provided for the connection of external contact-style sensors.

The Ethernet provides the main user interface for the ENVIROMUX. The ENVIROMUX provides data logging that can be viewed via a web browser and send alerts via email, Syslog, SNMP traps, SMS text messages and front panel LEDs. USB ports are provided for the connection of a USB modem and for downloading log data to a USB flash drive.

#### Features: (see Feature Differences chart on next page for more details)

- Multiplatform support: Windows 7/8/10/11, Windows Server 2008/2012/2016/2019/2022, Linux, FreeBSD, and MAC OS 10/11/12.
- Enables up to 16 users to monitor environmental conditions and security status remotely
- Alerts users of environmental faults via email, Syslog, SMS messages, SNMP traps (v1, v2c, and/or v3), Illuminated front panel LEDs, or notifications on a web page
- Sensors are assigned to organized groups, and users can receive alerts from any group(s)
- Smart alerts provide sophisticated configurable multi-event triggering of alert messages or device control
- Up to 16 users can control simultaneously via Ethernet and a single user control serially via connected terminal
  - Connections include RJ45 and USB for local serial control
  - RJ45 w/ LEDs for Ethernet-based control
- Easy connections for sensors and devices
  - RJ45 connections w/o LEDs provided for sensors
  - Screw terminals for digital input devices and digital output devices
- 12VDC provided for all digital inputs (E-16D only)
- RJ45 Sensors include Temperature, Humidity, Temperature and Humidity, Water, Vibration, Smoke, Motion Sensor,
   Glass break detector and many more
- Provides control for devices such as door locks, keypad, or a fan via digital outputs (1A/ 30VDC, .5A/ 100VAC)
- Full configuration via web-based graphic user interface
- Limited configuration using text menus via Telnet, SSH, RS232 or USB-to-serial interface
- Browser independent (IE, Chrome, Mozilla, Opera)
- Outgoing mail using SMTP or SMTP over TLS for alert notifications- up to 16 different email addresses
- Configurable Alarms to match specific user schedule
- Local Email Authentication, TLS
- · Data logging to keep viewable record of events such as changes in the environment or user access
- Monitor (ping) up to 64 configurable IP addresses. Response Timeout and number of retries are user configurable for each address
- Flash firmware upgradeable via FTP server or web page
- USB ports for USB modem and USB flash drive
- Internal temperature, humidity, and power sensors (E-16D, 5DB, 2DB (see chart on next page)

#### A. Internal Temperature Sensor

- For monitoring the temperature inside the E-16D/5D case.
  - o Use an external temperature sensor for monitoring ambient air temperature.
- Applications from 32 to 104°F (0 to 40°C).
- Accurate to within  $\pm 1.44$ °F ( $\pm 0.80$ °C) for 32 to 41°F (0 to 5°C), and
- Accurate to within ±0.72°F (±0.40°C) for 41 to 104°F (5 to 40°C)

#### B. Internal Humidity Sensor

- For monitoring the humidity inside the E-16D/5D case.
  - o Use an external humidity sensor for monitoring humidity in the air.
- Applications from 20% to 80% relative humidity at temperatures between 32 to 104°F (0 to 40°C).
- Accurate to within ±3% relative humidity.

#### C. Internal Power Sensor

- Measures mains voltage: 0 to 255 VAC
- Measures battery voltage: 0 to 20 VDC
- Measures voltage on 24VDC models: 20 to 32VDC
- Measures voltage on 48VDC models: 36 to 72VDC
- Alerts are sent when there is a power outage and when power returns.

The E-5D Medium Enterprise Environment Monitoring System and E-2D Small Enterprise Environment Monitoring System have almost the same functionality as the E-16D, just fewer connection points.

# E-16D vs. E-5D vs. E-2D Feature Differences

reature Differences					
Feature	E-16D	E-5D	E-2D		
Internal Sensors	3	2	0		
Temperature	✓	✓	N/A		
Humidity	✓	✓	N/A		
Battery	✓	only for E-5D <b>B</b>	only for E-2D <b>B</b>		
RJ45 Sensor Ports	16	5	2		
Digital Inputs	8	5	5		
12VDC provided on Digital Inputs	✓	N/A	N/A		
Output Relays	4	2	1		
Auxiliary (12V) Power Terminal	✓	<b>√</b>	<b>√</b>		
Alerts	8 Methods	8 Methods	6 Methods		
Alarm Silence/Test Button	✓	✓	N/A		
Control Methods	6 Methods	6 Methods	5 Methods**		
USB Ports for Modem and Data Logging	4	4	2		
Front Panel LEDs	6	2	2		
Backup Battery	✓ (1 Hour)	Optional (2 Hour) (E-5D <b>B</b> )	Optional (2 Hour) (E-2D <b>B</b> )		
Power	<ul> <li>110 or 220 VAC at 50 or 60 Hz via IEC connector. 65W</li> <li>Options: dual power, 18- 36VDC, 36-72VDC, 18-36VDC dual power, 36-72VDC dual power</li> </ul>	110 or 220 VAC at 50 or 60 Hz via AC adapter. 3A Optional Dual Power, 18-72VDC, 18-72VDC dual power	110 or 220 VAC at 50 or 60 Hz via AC adapter / 3A Optional Dual Power Optional PoE support		

<sup>\*</sup> No dedicated alarm beacon/siren terminals although they CAN be connected to E-2D

N/A= Not Available

<sup>\*\*</sup> E-2D does not include an RS232 port for console control, but a USB Type B "Console" port (and drivers) is provided for this control method.

#### Options:

#### > E-16D

- Dual Power ENVIROMUX with two power connections for optional redundant power source connection (see page 20) - add "DP" to the model number (i.e. E-16DDP)
- DC Power to install the ENVIROMUX in a Telecom environment (see page 21). Add "-48V" or "-24V" to the model number (i.e. E-16D-48V). A "48V" model ENVIROMUX accepts 36-72VDC while a "24V" model accepts 18-36VDC, positive or negative polarity and includes a 3-pole screw terminal for connecting the DC voltage input.
- Extended Logging- To increase the Data log capacity from 1724 to 1,200,000, and the Event log capacity from 1000 to 3000, add "EL" to the model number (i.e. E-16DEL).

#### > E-5D /-2D

- ➤ **DIN Rail Mounting** E-5D or -2D can be ordered with a DIN rail mounting bracket- Add "D" to the part number (i.e. E-5D-**D**)
- > **Battery Backup** E-5D or -2D can be ordered with battery backup support and DC power monitoring installed, providing up to 2.3 hours of operation in the event of a power failure- to order, add "B" to the part number (i.e. E-5D**B**)
- 48V/24V Power Option- E-5D-48V can be ordered with power connections for 18-72VDC (24 or 48VDC nominal).
  - o E-2D-24V can be ordered with power connections for 9-36VDC (24VDC nominal).
- ➤ **POE Option** E-2D**-POE** includes built-in Power over Ethernet (PoE) (supports IEEE 802.3af (PoE) and 802.3at (PoE+) standards.) Auxiliary power jack not included. AC adapter **is** included.
  - o Proprietary schemes such as Cisco Discovery Protocol are not supported.
- > 48VINDLT Industrial Low Temperature Option- E-5D-48VINDLT will operate between 36-72VDC at temperatures between -40 to 185°F (-40 to 85°C)

#### **MATERIALS**

#### Materials included with the E-16D kit:

- E-16D Large Enterprise Environment Monitoring System
- Power Cord- country specific (2 power cords for model E-16DDP)(excluded in E-16D-48V/-24V)
- 1-CB4306 USB2-AB-6-5T 2 meter USB 2.0 male type A-male type-B transparent cable
- CT6182 DB9 Female-to-RJ45 Female adapter
- 1- CB7339 5 foot RJ45-to-RJ45 CAT5 SF patch cable
- Rack mount kit

#### Materials included with the E-5D kit:

- NTI E-5D Medium Enterprise Environment Monitoring System
- 1- PS4225 120VAC or 240VAC at 50 or 60Hz-9VDC/3A AC Adapter (excluded in E-5D-48V(DP))
   -OR-
  - 1- PS4264 120VAC or 240VAC at 50 or 60Hz-9VDC/5A AC Adapter (E-5D(B)-IND only)
- 1- Line cord- country specific (excluded in E-5D-48V(DP))
- 1- CB4306 USB2-AB-2M-5T 2 meter USB 2.0 male type A-male type-B transparent cable
- 1- CT6182 DB9 Female-to-RJ45 Female adapter
- 1- CB7339 5 foot RJ45-to-RJ45 CAT5 SF patch cable

#### Materials included with the E-2D kit:

- NTI E-2D Small Enterprise Environment Monitoring System
- 1- PS4225 120VAC or 240VAC at 50 or 60Hz-9VDC/3A AC Adapter (excluded in E-2D-24V)
- 1- Line cord- country specific (excluded in E-2D-24V)
- 1- CB4306 USB2-AB-2M-5T 2 meter USB 2.0 male type A-male type-B transparent cable

#### Materials required for connection but not supplied:

- Cables required for connection:
  - Cat5 for RS485 sensors with RJ45 connectors wired to the TIA/EIA-568B standard (see page 131 for specifications)
  - E-2W-xx 2-wire sensor cables for dry contact sensors
- Cable required for Ethernet connection:
  - Cat5 cable with RJ45 connectors wired straight through (pin 1 to pin 1, pin 2 to pin 2, etc..)
- E-TRMPLG Terminating Plug- one required if multiple E-16D units will be cascaded using the RS485 connection method (see <u>cascaded configuration instruction</u>)

See our webpage for the latest sensors available; http://www.networktechinc.com/environment-monitor-16d.html

Contact your nearest NTI distributor or NTI directly for all of your cable needs at 800-RGB-TECH (800-742-8324) in US & Canada or 330-562-7070 (Worldwide) or at our website at <a href="https://www.networktechinc.com">www.networktechinc.com</a> and we will be happy to be of assistance.

#### **SUPPORTED WEB BROWSERS**

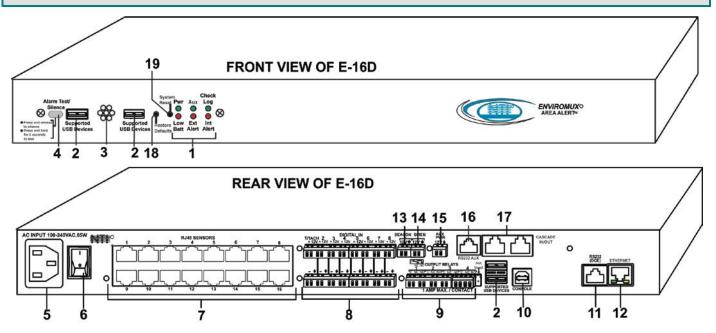
Most modern web browsers should be supported. The following browsers have been tested:

- Microsoft Edge
- Mozilla FireFox 1.5 or higher
- Opera 9.0
- Google Chrome

Note: If HTTPS pages cannot be viewed in the browser ("The page cannot be displayed" message appears) try to disable SSL 2.0 and TLS 1.0 from advanced options of the browser.

As of firmware version 2.35, the webserver in the E-xD supports only TLS v1.2 security encryption. Due to security vulnerability, SSL is no longer supported.

#### **FEATURES AND FUNCTIONS**

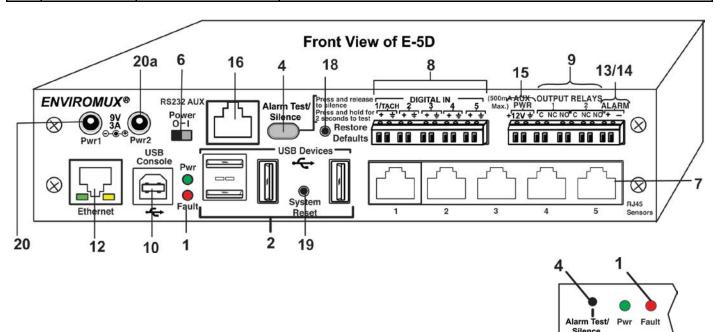


#	LABEL (LEDs)	DESCRIPTION
1 Pwr- indicates when power to ENVIROMUX is ON (solid ON) and when power failur occurred (battery power is ON- LED is blinking once per second)		
	Low Batt-	indicates that the backup battery is running low on power, disconnected, or in failure
Check Log- illuminates when a new entry that is not an alert is added to the log  Int Alert- illuminates when an internal sensor generates an alert		illuminates when a new entry that is not an alert is added to the log
		illuminates when an internal sensor generates an alert
Ext Alert- illuminates when an external sensor generates an alert		illuminates when an external sensor generates an alert
Aux- Not used as of this printing		Not used as of this printing
Fault- red — illuminates if a sensor goes out of range of a configurable thre		red — illuminates if a sensor goes out of range of a configurable threshold
		(E-2D/5D Only)

See LED Status Chart (page 120) for more on LED indicators.

#	LABEL	CONNECTOR	DESCRIPTION
2	Supported USB Devices	USB Type A Female	for connection of supported USB 1.1 compatible devices (USB modem or flash drive for logging data)(see more information on pages 18 and 122)
3	None	None	Opening for humidity sensor to sense
4	Alarm Test/Silence	Button	Used to test or silence the alarm connected to the siren terminals
5		IEC Connector	for connecting the power cable (see also "Dual Power Option" on page 20)
6		Power Switch	used to turn the power to the ENVIROMUX ON/OFF
7	RJ45 Sensors	RJ45 female connectors	for attachment of various sensors
8	Digital IN	Terminal block	connection block for wired sensors (2-to-4 wire)
9	Output Relays	Terminal block	connection block for devices to be controlled in the event of alerts
10	Console	USB Type B female connector	For connecting USB cable for serial connection of a terminal to control the system
11	RS232 (DCE)	RJ45 female connector	Alternative port for RS232 serial connection of a terminal to control the system
12	Ethernet	RJ45 female connectors	for connection to a Local Area Network (LAN) for remote configuration, monitoring, and control
13	Beacon	Terminal block	for two-wire connection of visual indication of alarm (page 14)
14	Siren	Terminal block	for two-wire connections of audible indication of alarm (page 14)

#	LABEL	CONNECTOR	DESCRIPTION
15	Aux Pwr	Terminal block	for powering an auxiliary device with 12VDC power at 150mA maximum (fuse protected)
16	RS232 AUX	RJ45 female	for connection of a remote RS232 device to be controlled
17	Cascade In / Out	RJ45 female connectors	used for RS485 method of cascading multiple E-16D units
18	Restore Defaults	Reset Button	for manually restoring the ENVIROMUX back to factory settings (see page 120 for details)
19	System Reset	Reset Button	for manually resetting the system (rebooting) the ENVIROMUX (see page 120 for details)
20	9V 3A- PWR1	2.1x5.5mm Power Jack	for connection of primary power supply (not present in E-2D-POE)
20a	9V 3A- PWR2	2.1x5.5mm Power Jack	for connection of backup power supply



E-5D REAR VIEW

Front View of E-2D 6 20a 15 OUTPUT F RELAY + C NC NO **ENVIROMUX®** 1/TACH 2 E-2D Power O-I ±+12V O SY O AUX 500mA Nax. **RJ45 Sensors** USB Console Pwr  $\otimes$ Restore Fault USB Devices Reset Ethernet 20 2 19 18 12 10 1

#### **INSTALLATION**

#### **Mounting Instructions-16D**

The E-16D was designed to either sit on a shelf or be mounted in a rack. For mounting in a rack It includes a rack mount kit to make attachment easy.

1. Attach the ears to the ENVIROMUX using the #6-32x3/16" flat Phillips-head screws (6) provided as shown in the illustration below.

FYI: The same hole pattern is provided at the front and rear of the ENVIROMUX, enabling the ENVIROMUX to be mounted with the front facing out or rear facing out.

2. The holes in the ears should line up with pre-threaded holes in the sides of the ENVIROMUX. Tighten the screws securely.

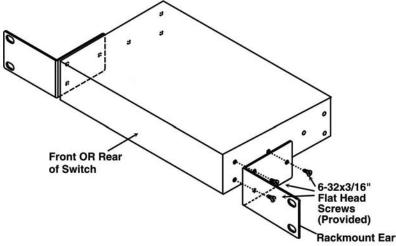


Figure 1- Secure rack mount ears to E-16D

- 3. Install 4 cage nuts to the rack in locations that line up with the holes in the mounting ears on the ENVIROMUX.
- 4. Secure the ENVIROMUX to the rack using four #10-32x3/4" screws and cage nuts (provided). Be sure to tighten all mounting screws securely.

Note: Do not block power supply vents in the ENVIROMUX case. Be sure to enable adequate airflow in front of and behind the ENVIROMUX.

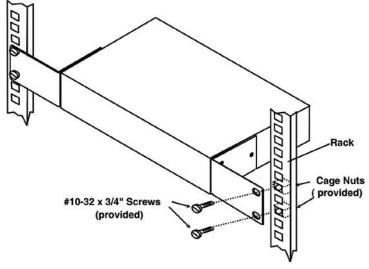


Figure 2- Mount ENVIROMUX in a rack

5. Attach all cables securely to the ENVIROMUX and where necessary supply adequate means of strain relief for cables.

#### **Mounting Instructions-5D / -2D**

The E-5D and -2D can either be placed on a solid surface, mounted to a wall, mounted to a DIN rail or mounted to an accessible surface within rack (Zero-RU). To mount to a wall or other surface, first remove the screws holding the mounting tabs to the rear of the box. Rotate the tabs such that they extend from the back of the box, and attach the tabs with the screws removed. Now the ENVIROMUX can be secured to any convenient surface. Use appropriate hardware (not supplied) when mounting.

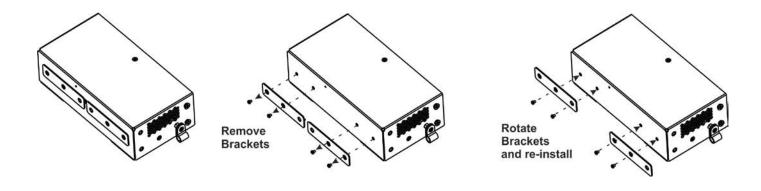


Figure 3- Rotate the tabs for Zero-RU mounting

If rack-mounting is preferred, the E-RK1-5D or E-RK1-2D rack-mount kit can be used (sold separately). Simply attach the ears (instructions included with the kit) and secure to a rack with the hardware provided.

FYI: Two sets of mounting holes are provided on the side of the ENVIROMUX to enable the ears to be attached such that the ENVIROMUX can be mounted with the front facing out or rear facing out, as desired.

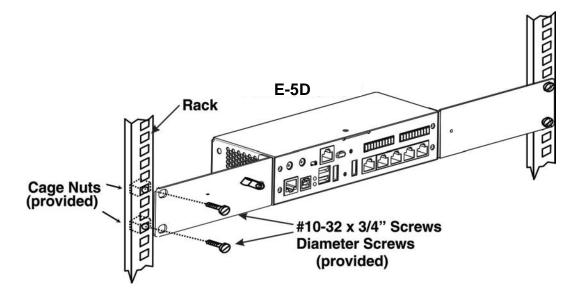


Figure 4- Mount E-5D/2D in a rack

#### **DIN Rail Mounting**

If DIN rail mounting is preferred, and you have purchased the E-5D-D or E-2D-D, then a DIN rail bracket has been pre-installed on the ENVIROMUX. Simply determine where on the DIN rail you want to place the ENVIROMUX and follow the instructions below for attaching it.

Note: You will either have a plastic DIN rail clip or a metal one. Instruction for each is provided below.

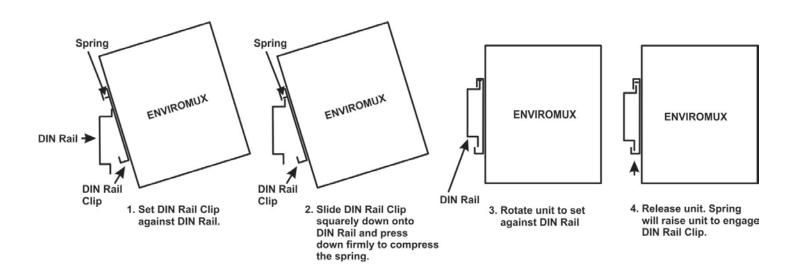


Figure 5- Mount E-5D/2D to DIN rail- plastic clip

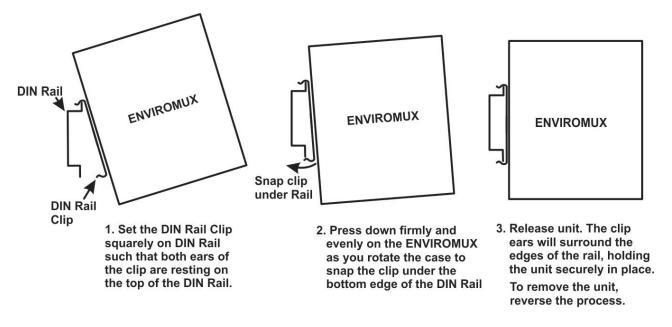


Figure 6- DIN Rail Mount with metal clip

#### **Sensor Attachment**

Connect the desired sensors (sold separately) to the available ports on the ENVIROMUX. Sensors come with one of two connection methods, RJ45 and individual wires for terminal connection. This section explains both methods of connection. Configuration of these sensors will come later in this manual.

#### **RJ45 Sensor Ports**

 Connect each external sensor having an RJ45 male connector on it (E-STS, E-STHSB, E-LDS) to one of the female connectors labeled "RJ45 Sensors" on the ENVIROMUX. Male connectors should snap into place. Cables may be up to 1000 feet in length. See page 131 for wiring specification and pinout.

Note: It is very important to locate the temperature and/or humidity sensors away from ventilation sources and fans.

If CATx cabling will be installed near sources of EMI (electric motors, light ballasts, etc) use shielded cable to reduce the introduction of noise to the circuits. Otherwise, communications between the sensor and ENVIROMUX may be unreliable.

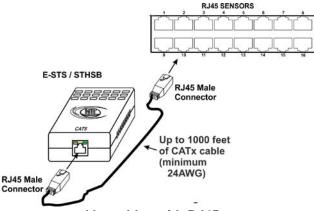


Figure 7- Sensors connected by cables with RJ45 connectors

The RJ45 SENSORS ports can be used to connect a variety of sensors. Specifically on the E-16D, the combined power load of all 12VDC sensors on each row of ports (ports 1-8 is one row and ports 9-16 is the second) **cannot exceed 500mA per row**. Some sensors use more power than others. The table below provides the top power users:

Sensor	12VDC Power Consumption in mA	Sensor	12VDC Power Consumption in mA
E-S420MA-24V	130	E-ACLM-V	70
E-ACLM-P	130	E-S5VDC(-5V)	100
E-EDR-SF	200		

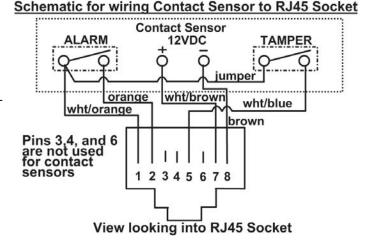
Caution: Be careful not to overload the E-16D as failure may occur and damage to the ENVIROMUX may result.

 Some sensors do not have RJ45 connectors on them and instead have terminal blocks. These can either be connected to the "DIGITAL IN" connectors or they can be terminated and plugged into the remaining RJ45 connectors (see figure-right). (The illustration uses CAT5 patch cable to make cable connection easy.) Some examples of these sensors include E-IMD, E-IMD-CM, E-VSS, E-SDS, and E-GBS. Cables may be up to 1000 feet in length.

Note: For sensors requiring 5VDC power source, connect the wht/brown wire to pin 4 instead of pin 7.

All contact sensors can be wired in this way and use the RJ45 sensor ports instead of the Digital In terminals if desired.

Figure 8- Contact sensor wired to RJ45 socket



#### **Digital In Terminals**

To connect contact sensors without using RJ45 connectors, terminal blocks have been provided labeled "DIGITAL IN". Two wire switch-only type sensors can be connected to the DIGITAL IN terminals as shown below. If the sensors require a 12V power source to operate, additional 12V and ground terminals have been provided on each model, with restrictions as shown. Connect each two-wire or four-wire contact sensor using 16-26 AWG wire.

FYI: The terminal block is removable for easy sensor wire attachment if needed.

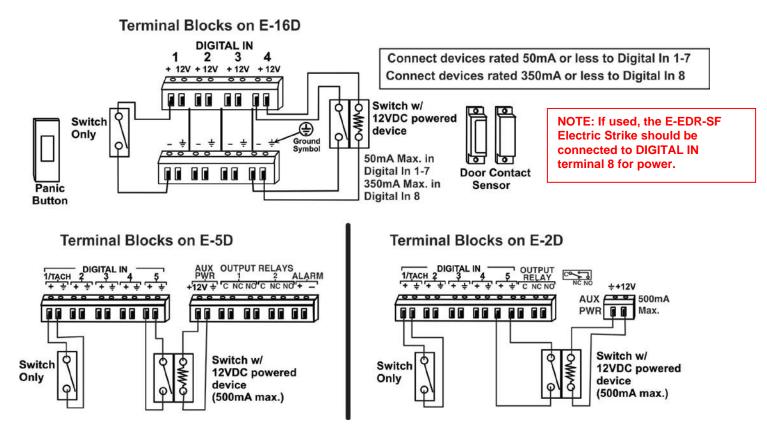


Figure 9- DIGITAL IN Terminal Connections

#### **Liquid Detection Sensors**

Liquid Detection Sensors are available for simple connection to **either** the "Digital In" terminals (use model E-LD) or the "RJ45 Sensor" ports (use model E-LDS).

Connect the two-wire cable (up to 1000 feet long) from a liquid detection sensor (E-LD shown in Figure 10-upper image) to a set of "DIGITAL IN" contacts. For added range (up to 1000 more feet), use an E-LDS (shown in Figure 10-lower image) and connect to an "RJ45 Sensor" port.

Note: If you are not looking to extend a liquid detection sensor (E-LDx-y) an additional 1000 feet, you can still connect the two-wire cable to pins 1 and 2 of the RJ45 connector (Figure 8) and plug it into an RJ45 Sensor Port instead of connecting it to a Digital In terminal. You do not have to use an E-LDS for the sensor to work, only to extend it an additional 1000 feet.

The twisted orange sensing cable should be placed flat on the surface (usually the floor) where liquid detection is desired. If tape is required to hold the sensor in place, be sure to only apply tape to the ends, exposing as much of the sensor as possible. At least 5/8" of the sensor must be exposed for it to function. (See Figure 10)

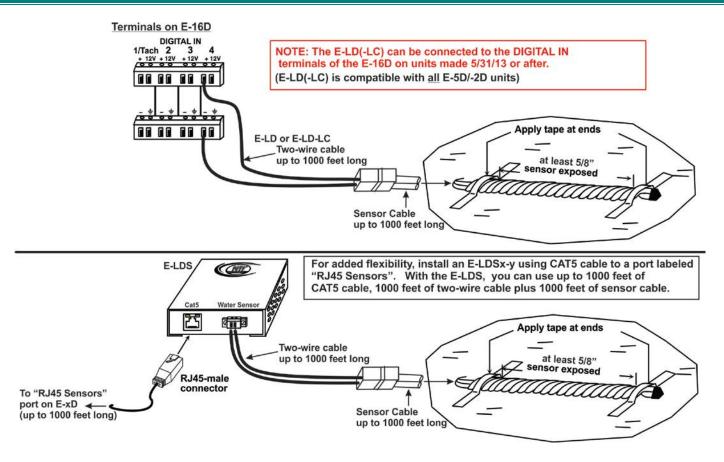


Figure 10- Secure liquid detection sensor with tape

After installation of rope style leak detection sensor in its desired location, it is very important to test the sensor to verify correct installation. This applies to all rope-style leak detection sensors (E-LD/ E-LD-LC / E-CD, etc.).

#### To test the rope style leak detection sensor;

- 1. Configure the sensor (page 51). (Normal Status set to "Open", Sampling Period set to 5 seconds.)
- 2. Place approximately one table spoon of tap water across the sense cable so that the 2 thin sensing wires are connected by mutual contact with the water. Do NOT use distilled water as water must be conductive.
- Monitor the sensor (page 31) to see the sensor "Value" change from "Open" (dry) to "Closed" (wet). (How quickly the change occurs is based on the amount of impurities in the water, so allow up to 30 seconds).
- 4. Dry the exposed area of the sensor and the sensor "Value" should change back to "Open" within 30 seconds.

#### If the sensor fails to behave in this manner, contact NTI for support.

This completes the testing of the sensor.

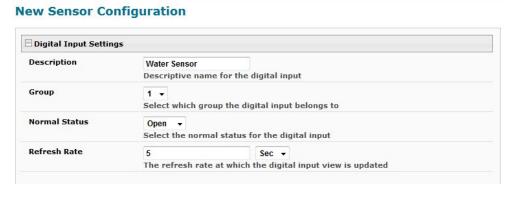


Figure 11- Portion of Water Sensor configuration page

#### Alarm(Beacon/Siren) Connections

Terminals have been provided for connection of the E-BCN-R Beacon and E-SRN-M Siren to use for visual alerts and audible alerts when configured. Devices such as this can be installed in locations best suited to get attention. The terminals for these connections will accept 16-26 AWG wire.

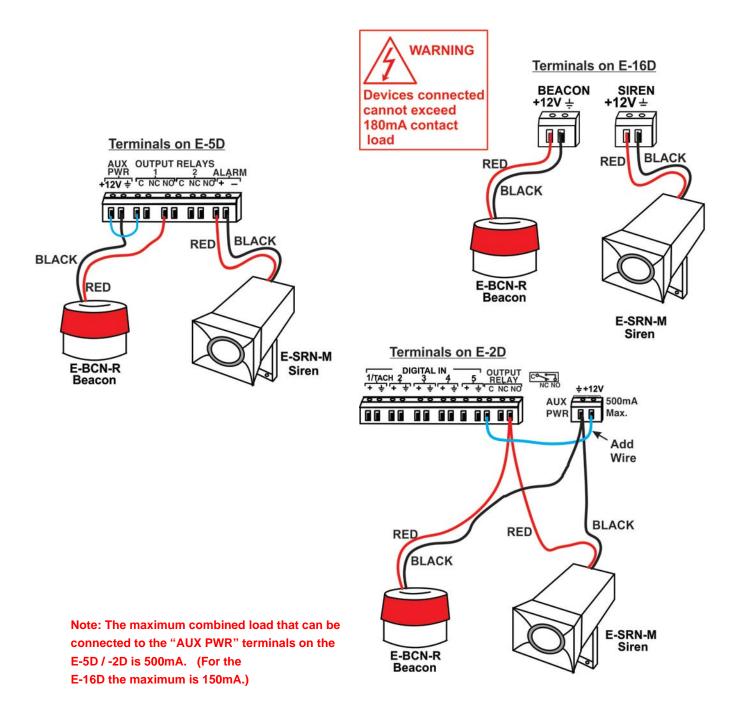


Figure 12- Connect visual and audible external indicators

#### **Connect Output Devices**

For connection of additional output devices to be controlled by the ENVIROMUX, terminals labeled "Output Relays" have been provided. The contacts will work as switches to either close or open circuits (switch ON or OFF) when used. The "default" position of the switch is configurable independently (page 57) and how the switch reacts to sensor alerts can also be configured on any Sensor Configuration page (page 39).

The status page and any sensor configuration page describe the Output Relay's status as either "active" or "inactive".

- When a relay is "active", the circuit will be closed between the Normally Open and Common contacts of the relay.
- When a relay is "inactive", the circuit will be closed between the Normally Closed and Common contacts of the relay.



OUTPUT RELAY dry contact ratings must not be exceeded. Dry contact rating: DC 30V or AC 125V, 1A. The OUTPUT RELAY contacts are not to be connected directly to AC mains wiring.

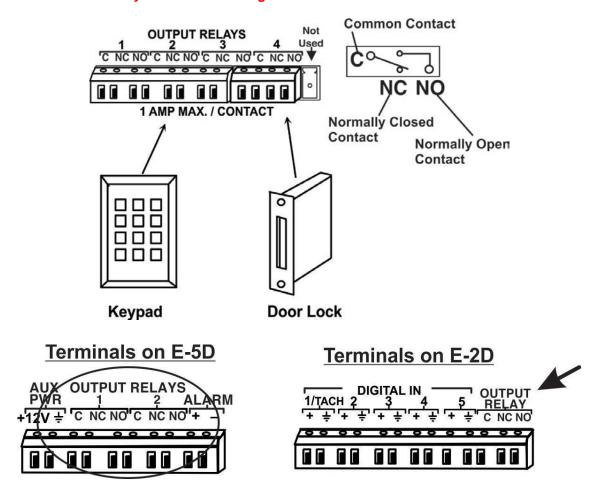


Figure 13- Install additional devices to output terminals

#### **Terminal Connection for RS232**

If control via serial connection is going to be used (i.e. using Telnet or SSH), serial control can be achieved using the "USB Console" port (all models) or the "RS232" port (E-16D only) or "RS232 AUX" port (E-5D only). A terminal connection is accessible by the user "root" only.

<u>To use the "RS232" port</u>, connect one end of a CAT5 patch cable (supplied) to the port labeled "RS232" on the rear of the ENVIROMUX. Plug the other end of the CAT5 cable into an RJ45-to-DB9F adapter (supplied), and connect the adapter to the RS232 port on the control terminal. Follow the instruction in the <u>Serial Control Manual</u> for configuration and use of the Serial Control feature.

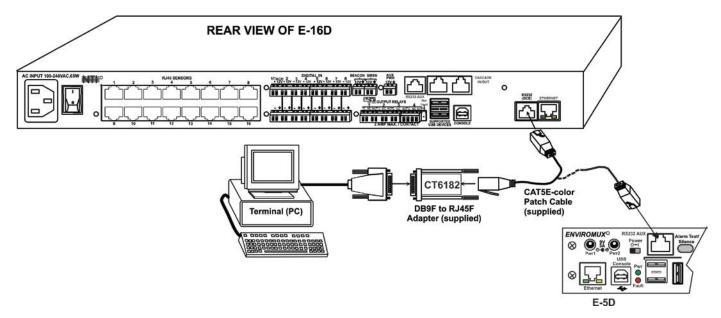


Figure 14- Connect a terminal for direct RS232 serial communication

<u>To use the USB "CONSOLE" port</u>, connect a USB cable (2 meter cable supplied) between the ENVIROMUX and your PC. Then install the drivers as described in the <u>Serial Control Manual</u>.

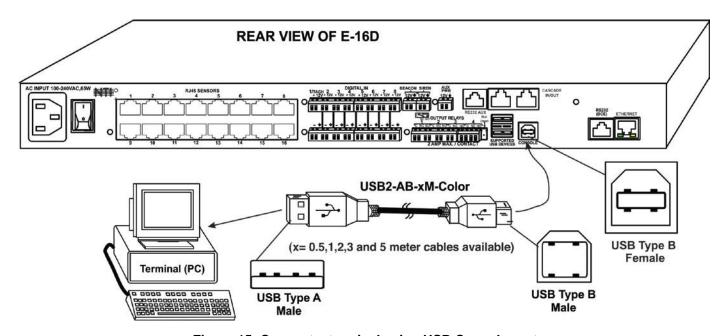


Figure 15- Connect a terminal using USB Console port

#### **Ethernet Connection for Remote User Control**

To make a remote connection, over the Ethernet, from anywhere on the local area network, connect a CAT5/5e/6 Ethernet cable with RJ45 male connectors on the ends, wired straight through (pin 1 to pin 1, pin 2 to pin 2, etc.). Up to 8 users can connect to the ENVIROMUX using the Ethernet at a time.

Note: A direct connection from a computer's Ethernet port to the ENVIROMUX "ETHERNET" port may also be made using the same cable.

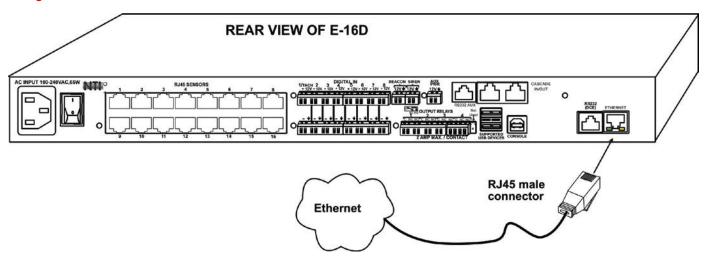


Figure 16- Connect ENVIROMUX to the Ethernet

For connection to the E-2D-POE, an Ethernet switch with PoE support can be used instead of (or in addition to) the included power supply. When the power supply is connected along with a PoE supported Ethernet connection, the power supply will act as backup if the Ethernet power is disconnected or lost.

# FRONT VIEW OF E-2D-POE ENVIROMUX STATE POWER FAULTS POW

Figure 17- E-2D-POE with PoE Switch

#### **Modem Connection**

The ENVIROMUX includes support for a USB GSM modem to send alert notifications via SMS to a cell phone if desired. Using a modem each user can receive SMS alert messages directly on their cell phone. When a USB 3G/4G modem is used, SMS alert messages, all email messages, and web interface control over the ENVIROMUX is possible.

#### **USB GSM Modem**

To use a USB GSM Modem, a USB modem (with GSM SIM card configured for SMS messaging) can be connected to one of the USB ports on the ENVIROMUX. The remaining USB Type A connector(s) on the ENVIROMUX is available for the connection of a USB Flash Drive for data logging (pages 118 and 122).

Once installed, the ENVIROMUX will sense the modem and provide status information on the "Enterprise Setup" page in the web browser (page 77).

The USB GSM modems that have been tested and are confirmed to be compatible with the ENVIROMUX include:

- E-Lins M300D or M300W Industrial USB Modem
  - (NTI# E-3GU-IND)
- Zoom 4595 Modem
- Huawei E3372h-510/153/607 (NTI# E-4GU-1/2/3)
- iCON GI1505(M) 3G Modem
- iCON GI0452 3G Modem
- Teltonica USB/G10 Modem

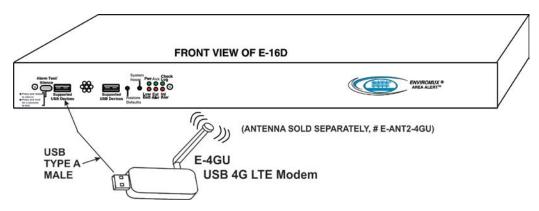


Figure 18- Install USB GSM Modem

#### Cell phone SIM card for GSM modem

A SIM card or *Subscriber Identity Module* is a portable memory chip used in some models of cellular telephones. It can be thought of as a mini hard disk that automatically activates the phone (or in this case the GSM modem) into which it is inserted.

SIM cards are available in four standard sizes. The first is the size of a credit card (85.60 mm  $\times$  53.98 mm  $\times$  0.76 mm). The next, more popular "mini" version has a width of 25 mm, a height of 15 mm, and a thickness of 0.76 mm. The third, "micro" version measures 15 mm  $\times$  12 mm  $\times$  0.76 mm, and lastly the "nano" version measures 12.3 mm  $\times$  8.8 mm  $\times$  0.67 mm.

Some cellular service providers use SIM cards. Verify with your service provider that their SIM card will work with GSM / 3G GSM modems before making a purchase.

Your USB modem can be used for 3 different levels of functionality:

- SMS Messaging Only
- 3G/4G Data Transfer And SMS Messaging
- 3G/4G Data Transfer, SMS Messaging, and Web Interface

#### **SMS Messaging Only**

When using your modem only for SMS messaging, make sure the SIM card is for GSM communication (not CDMA), configured to send SMS messages, and that it is not locked (some SIM cards are "locked" to search for a specific IMEI number of the phone to operate).

Note: When configured for SMS messaging only, no access to the ENVIROMUX will be possible through the modem.

For more details, see How to Setup and Test SMS Messaging.

#### 3G/4G Data Transfer And SMS Messaging

To use your USB modem for 3G/4G Data connection, your SIM card must be configured to support 3G/4G data connections and have either **public or private** IP address. Make sure the account associated with the SIM card also has SMS messaging enabled if this feature will be used. With 3G/4G data connection support, the ENVIROMUX can be configured (page 89) to send all alert messaging through the USB modem instead of requiring an Ethernet connection for these messages.

Note: When configured for 3G/4G data transfer and SMS messaging only, no access to the ENVIROMUX will be possible through the modem.

#### 3G/4G Data Transfer, SMS Messaging, and Web Interface

To access the web interface through your USB modem, your SIM card must be configured to support 3G/4G data connections and have a **public** IP address. The ENVIROMUX can be configured (page 89) to send all alert messaging through the USB modem instead of requiring an Ethernet connection for these messages. With a public IP address, you will also be able to access the web interface using the IP address of the SIM card for full control of the ENVIROMUX through the modem.

Make sure the account associated with the SIM card also has SMS messaging enabled if this feature will be used.

Contact your service provider to obtain a SIM card with the features you desire.

#### SMS Relay Via SNMP

Your ENVIROMUX can be used as an SMS relay through an SNMP browser (requires firmware version 2.51 or later). SMS messages, up to 160 characters in length, can be sent to up to 4 different phone numbers each when your SNMP browser is properly configured. For more details, see How to Setup SNMP.

#### **SMS** via User Configuration

Your ENVIROMUX can be configured to send a user SMS messages instead of email by configuring the carrier's text messaging address instead of a user's email address. See User contact settings on page 94 for more.

#### **Power Connection-E-16D**

Connect the power cord supplied to the IEC connector on the rear of E-16D. Plug the other end into AC mains and use the switch to power ON ENVIROMUX.

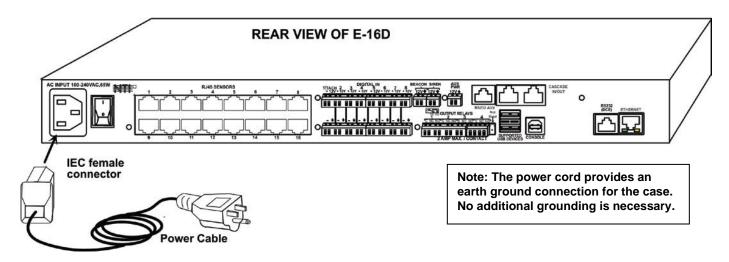


Figure 19- Connect the power cord

#### **Dual Power Option**

The E-16DDP has two IEC connectors on the rear, for connection to two separate power sources. If the power source connected to "PWR 1" fails, the ENVIROMUX will automatically and without interruption switch over to the power source connected to "PWR 2" before switching to the battery backup (page 121).

Note: If only one power source is used, it should be connected to "PWR 1".

Note: The power ON/OFF switch is located on the front panel of ENVIROMUX when two IEC connectors are present.

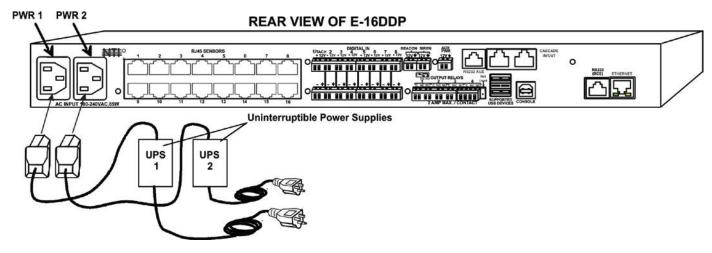


Figure 20- Power connections for ENVIROMUX with Dual Power Option

#### **DC Power Option**

The E-16D is available with connections for DC power connection. The E-16D-**48**V can be connected to a 36~72VDC (48VDC nominal) power supply. The E-16D-**24**V can be connected to a 18~36VDC (24VDC nominal) power supply. Each has connections on the rear for a user-supplied DC power supply (minimum 27 watt). This is typically used when the ENVIROMUX is installed in a Telecom environment. The E-16D-xxV will accept a DC power source with positive or negative polarity. A removable 3-pole screw terminal is provided for easy connection. The image below shows an E-16D-48VDP, which has dual 48VDC power connections for a dual power supply option (also available for the 24VDC model).

#### **REAR VIEW OF E-16D-48VDP**

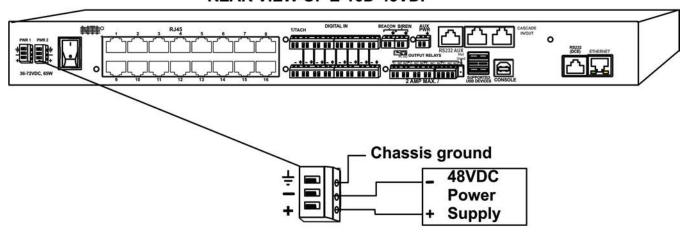


Figure 21- 48VDC Power Option Connections

#### Power Connection- E-5D/-2D

power supply with 2.5mm x 5.5mm Female connector.

Note: Sensors should be connected before supplying power to the ENVIROMUX.

Connect the AC adapter to the connection marked "PWR1" or "PWR2" on the ENVIROMUX and plug it into an outlet. If you have an alternate source of 9V power for the ENVIROMUX, the second PWR connection is provided to make that source available. If the source connected to "PWR1" is lost for any reason, the ENVIROMUX will automatically switch to receiving power from the source connected to "PWR2".

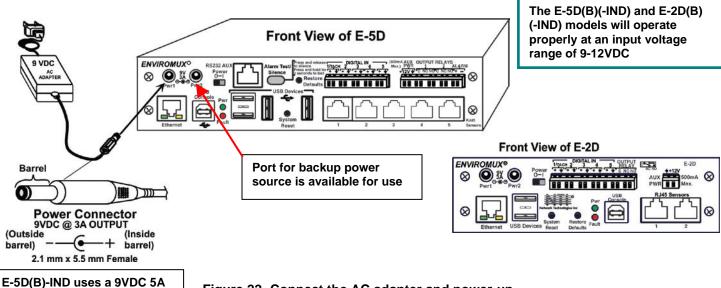
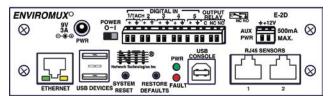


Figure 22- Connect the AC adapter and power-up

The E-2D-POE will be powered by an Ethernet connection to a switch with PoE support (see Figure 17) but can also be powered using the included AC adapter.

#### Front View of E-2D-POE



The E-5D-48V is available with connections for a 18~72VDC (24 or 48VDC nominal) user-supplied power supply. This is typically used when the ENVIROMUX is installed in a Telecom environment. The E-5D-48V will accept a DC power source with positive or negative polarity. A removable 3-pole screw terminal is provided for easy connection. The image below shows an E-5D-48VDP, which has dual 18-72VDC power connections for a dual power supply option.

For your convenience, the power jacks for connecting and AC adapter are also provided, and may be used as well. These jacks will accept 9-12VDC (9VDC 3A power supply may be purchased separately-order PWR-SPLY-9V3A). All power connections can be used simultaneously without damage to the ENVIROMUX.

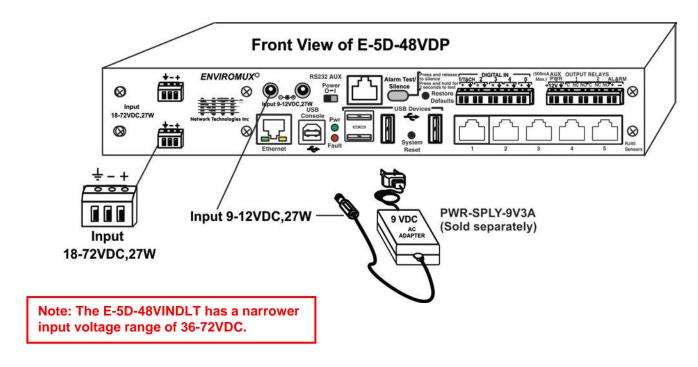


Figure 23- Power connections on E-5D-48VDP

Note: The power supply monitor on the sensor summary page will only display the status of the 18-72VDC connections. The 9-12VDC power connections will be ignored on the E-5D-48V(DP) models.

Power Supply				
No.	Туре	Value	Status	Action
1	Power Supply	ок	Normal	Ack Dismiss Edit
2	Power Supply	OK	Normal	Ack Dismiss Edit

Figure 24- Power Supply sensors-Summary Page

#### **Remote RS232 Device Control**

The "RS232 AUX" port can be used to connect a remote serially-controlled device (E-5D and -16D only). Once connected, a user named "rs232" can login to the ENVIROMUX from a command prompt and begin sending commands directly to the serial device.

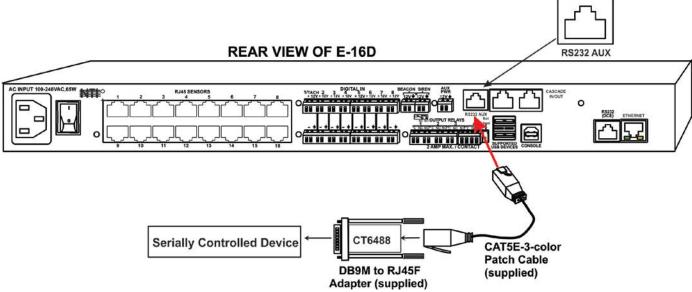


Figure 25- Connect serially controlled device

#### To control a remote serially-controlled device from the "RS232 AUX" port:

- 1. Configure the "Auxiliary Serial Port" under System Configuration (page 74) as a **Remote Serial Port** with the correct parameters for communication with the device.
- 2. Setup a user named "rs232" (must be lowercase letters) with password under User Configuration (page 92)

#### **■ Account Settings** Username rs232 The username for this user Admin Grant this user administrative privileges Enabled Users can only access the system if their account is enabled Password The user's password to login to the system (for local authentication) Confirm Confirm the entered password Title Test RS232 Account The user's title within the company Department The user's department within the company Company The name of the user's company **⊞ Group Settings ⊞ Contact Settings ⊞ Schedule Settings ⊞ SNMP Settings** Save

**Configure User** 

Figure 26- Create user "rs232"

3. Open a SSH client program (Putty, Tera Term, etc.), connect to the ENVIROMUX by entering the IP address of the ENVIROMUX.

Note: Make sure your SSH client is a recent version. Older SSH clients will not work with the ENVIROMUX.

- 4. When prompted for a login, enter "rs232".
- 5. When prompted, enter the password you have assigned.

With a successful login you will receive the message "Connected to RS232 port". You are now ready to send commands directly to the connected serially controlled device.



Figure 27- Connection to serial device successful

To exit the connection, close the command window.

#### **OVERVIEW - USE AND OPERATION**

The ENVIROMUX is controlled via RS232 or Ethernet using a terminal emulator, web browser, or SNMP monitor. The user interfaces are for viewing and configuring sensor data and system settings. However, full configuration of the system can be done only through the Web browser due to graphics limitations in the other interfaces.

The web interface allows for the configuration of the thresholds for all attached sensors, their alert methods, and the formats of the alerts. In addition, network information (IP address, subnet mask, default gateway, DNS, etc.), user administrative settings, and log settings can also be configured. All settings are saved in memory when applied. A user may also restore the unit back to its default settings at any time via the web interface (see page 73), text menu (see <a href="Serial Control Manual">Serial Control Manual</a>) or a button on the front panel (page 121).

Individual sensor status pages are available for each connected sensor. A sensor summary page allows the user to view the connected sensors' current values, threshold settings and alert statuses. Also, the user can view recorded sensor readings that have been stored in the system data log.

#### **Sensors**

The ENVIROMUX provides RJ45 sensor input jacks and screw terminal ports. Some available sensor configurations include Temperature, Humidity, or Temperature+Humidity, Liquid, Vibration, Smoke, Motion Sensor, Glassbreak detector, and AC Line Monitors. See page 2 for more on available sensors.

The temperature/humidity sensors have been given factory default settings and thresholds that can be changed (see page 39). Sensor readings can be reported continuously, only when readings change, or at a regular rate (for instance, a temperature reading could be updated once each hour).

Sensors connected to the terminals labeled "Digital In" must be manually configured, and can be any sensor of contact-closure / open-collector type that operate on 12VDC and 50mA, with a maximum load resistance of  $10k\Omega$  or less. (See page 54 for more info.)

#### **IP Assignment**

An IP address can be assigned to the ENVIROMUX through any of three methods:

- Using the NTI Device Discovery Tool (page 28)
- Through the web interface on the Network page (page 81)
- Using the RS232 interface (Serial Control Manual)

Initially, IP configuration will be the easiest to change using the NTI Device Discovery Tool, which will search for NTI devices on the user's network and allow IP assignment to them through its web interface. Other settings for subnet mask and default gateway may also be configured (see page 28). These settings must be configured properly in order to access the ENVIROMUX web interface.

#### **User Management**

The ENVIROMUX supports up to 15 user accounts plus the root account (page 92). Each user account is protected by local password authentication. Each user may be assigned "User" or "Administrative" privileges. Users accessing the ENVIROMUX will be granted access to only the monitoring functions, and will be able to view the log. An account with "Administrative" privileges has all of the privileges necessary to view and configure network settings, add/edit/delete other user accounts, configure sensors, etc..

#### **Alerts**

A high and low threshold limit can be set for each temperature or humidity sensor within the operating range of the sensor. Each open collector/contact-closure sensor can be set as normally-open or normally-closed. When a sensor takes a reading that is outside a threshold or a contact-closure sensor is not in its normal condition, an alert notification can be generated. The user can specify how often alert notifications are provided. Also, there is an adjustable alert delay time involved with alert notifications. This means if a sensor's readings are moving in and out of the threshold boundaries within a configurable period of time, additional alert notifications will not be sent. Alerts may be sent if the condition of the sensor returns to normal or back within its threshold boundaries. Alert notifications (page 46) will be provided through any or all of six main methods:

- visible notification via the user interfaces (red LED on front panel, beacon, alert on webpage)
- emails (up to 16 different addresses)
- SNMP Traps
- SMS Messages (up to 68 different phone numbers)
- Syslog Messages
- audible notification via siren

#### **Data and Event Logging**

The ENVIROMUX can log sensor readings, sensor alerts, alert handling, sensor connections/removals, and user logins/logouts. The logs can be viewed at any time through the web interface (page 113). Additionally, as entries are generated, they can be emailed or sent as SNMP traps. Entries can be deleted from the logs via the web interface. The maximum size of the Data log is 1724 entries, and the maximum size of the Event Log is 1000 entries, each listed in chronological order. Each log's behavior upon reaching this maximum size can be configured, allowing the log to either wrap (overwrite oldest entries), stop logging, or clear and start over. The entire log can be downloaded as a plain text file from the web interface at any time. Log entries can be removed individually, in groups, or all at once.

#### **Email**

The ENVIROMUX can access an outgoing SMTP server (authenticated or non-authenticated, with or without TLS encryption) to send email. Outgoing mail may contain pre-formatted alert notifications or data log messages (samples on page 113). The user can configure what conditions cause emails to be sent. The ENVIROMUX's email address can be configured through the web interface on the Enterprise Setup page (page 77), and SMTP server information can be configured on the Network Setup page (page 81). Up to 16 outgoing email addresses (112 characters max. including commas) may be configured (corresponding to the 15 user and 1 root email addresses). An example of email configuration can be found in "How to Setup Email".

#### **Syslog**

The ENVIROMUX can send alerts as SYSLOG messages when a sensor enters/leaves alert mode, and for all log events. The destination for SYSLOG can be configured in each user profile (page 94). For detailed instructions on setting up Syslog, see "How to setup Syslog".

#### **SNMP**

The ENVIROMUX can send alerts as SNMP traps when a sensor enters/leaves alert mode, and for all log events. Using an SNMP MIB browser, a user can monitor all sensor statuses and system IP settings, as well as configure sensor thresholds, sensor names, and the system name. Click on the checkbox for SNMP under contacts (page 94) for each user that should receive SNMP messages. The SNMP agent supports SNMP v1, v2c and v3.

Note: The SNMP MIB file (sems-16-v1.xx.mib), for use with an SNMP MIB browser, can be found at http://www.networktechinc.com/download/d-environment-monitor-16.html.

Several SNMP related supplemental instructions can be found in "How to setup SNMP".

#### **SNMP Sensors**

The ENVIROMUX can now (firmware version 2.61 and later) poll up to 32 third-party SNMP devices (i.e. a UPS or Rebooter) and be setup to send alert messages for configured events based on the information received. Using <a href="mailto:smart alert">smart alert</a> events a user can be made aware when network connected devices perform outside of desired parameters. For SNMP v3 users, the Engine ID can be found on the System Information page (page 109).

#### **Modbus TCP/IP Support**

The ENVIROMUX is equipped with Modbus TCP/IP support to enable PLC controls to read the value/state of some of the sensors and read and command the state of relays. Specific instruction on this topic can be found <a href="https://example.com/here">here</a>.

#### **External Modem**

An external modem (GSM) can be connected to allow the system to send alert notifications via SMS messages. When a sensor crosses a threshold, an alert notification can be formatted to SMS message (see page 94) and the modem could transmit the message to pre-specified cellular numbers (up to 16- one for each user). The external modem can be supplied from an external power supply or from the USB port.

#### Power-on/Reset Operation

On power-up, after going through its boot sequence, the ENVIROMUX will launch the monitoring application, load any stored configuration values, and immediately identify and begin taking readings from any connected sensors. Alerts will be reported using the configured alert methods, and data will be logged using the stored preferences. A user can log in at any time after the system has launched the monitoring application (approximately 60 seconds after power is applied) to view and configure properties of the system and its sensors.

FYI: The boot sequence can also be initiated manually using the System Reset button. See page 120 for details.

#### **Out-of-Box Operation**

The operation of the unit directly out of the box is nearly identical to the Power-on/Reset operation. However, information about the unit will only be able to be monitored and controlled through the "RS232" or "CONSOLE" ports until valid network settings are assigned to the device (see page 81). The RS232 provides only limited configuration options, pertaining mostly to Ethernet settings.

Alert notifications will only be able to be viewed through the front panel until network settings are configured. Email and SNMP alert notifications must be configured within the web interface (page 72) before these methods can be used. The network settings must be compatible with the physical network to which the ENVIROMUX is attached. Once these configurations are made, they will be saved in the unit, even if the ENVIROMUX is powered-OFF.

#### **Expandability**

Multiple ENVIROMUX units may be used together on one system, so as to increase the number of sensors the user can have connected. Despite having multiple units, the user does not have to access the webpage of each ENVIROMUX individually. Up to 4 units can be cascaded from a single ENVIROMUX with all of the data from each of the units displayed on one webpage. For more details, see <a href="How to Setup Cascaded Configuration">How to Setup Cascaded Configuration</a>.

## **DEVICE DISCOVERY TOOL**

In order to easily locate NTI Devices on a network, the NTI Device Discovery Tool may be used. The Discover Tool can be downloaded from <a href="http://www.networktechinc.com/download/d-environment-monitor-16.html">http://www.networktechinc.com/download/d-environment-monitor-16.html</a>, unzipped and saved to a location on your PC. To open it just double-click on the file <a href="https://www.networktechinc.com/download/d-environment-monitor-16.html">http://www.networktechinc.com/download/d-environment-monitor-16.html</a>, unzipped and saved to a location on your PC. To open it just double-click on the file <a href="https://www.networktechinc.com/download/d-environment-monitor-16.html">https://www.networktechinc.com/download/d-environment-monitor-16.html</a>, unzipped and saved to a location on your PC. To open it just double-click on the file <a href="https://www.networktechinc.com/download/d-environment-monitor-16.html">https://www.networktechinc.com/download/d-environment-monitor-16.html</a>, unzipped and saved to a location on your PC. To open it just double-click on the file <a href="https://www.networktechinc.com/download/d-environment-monitor-16.html">https://www.networktechinc.com/download/d-environment-monitor-16.html</a>, unzipped and saved to a location on your PC.

Note: The Device Discovery Tool requires the Java Runtime Environment (version 6 or later) to operate. Here is a <u>link</u> to the web page from which it can be downloaded.

Note: The computer using the Device Discovery Tool and the NTI Device must be connected to the same subnet in order for the Device Discovery Tool to work. If no devices are found, the message "No Devices Found" will be displayed.

Tip: If your Windows program asks which program to open the NTIDiscover. jar file with, select the Java program.



**Figure 28- Device Discovery Tool** 

Click on the "**Detect NTI Devices**" button to start the discovery process. After a short time, the tool will display all NTI devices on your network, along with their network settings.



## **How to Use the Device Discovery Tool**

To Change a Device's Settings, within the row of the device whose settings you wish to change, type in a new setting and click on the Enter key, or the Submit button on that row. If the tool discovers more than one device, the settings for all devices can be changed and you can click on the Submit All button to submit all changes at once.

To Refresh the list of devices, click on the Refresh button.

To Blink the LEDs of the unit, click on the Blink LED button (This feature is not supported on all products.) The Blink LED button will change to a "Blinking..." button. The LEDs of the unit will blink until the Blinking... button is clicked on, or the NTI Device Discovery Application is closed. The LEDs will automatically cease blinking after 2 hours.

<u>To Stop the LEDs of the unit from blinking</u>, click on the **Blinking**... button. The **Blinking**... button will change to a **Blink LED** button.

## **USE AND OPERATION VIA WEB INTERFACE**

A user may monitor and configure the settings of any device connected to the ENVIROMUX using the Web Interface via any web browser (see page 5 for supported web browsers). To enable the Web Interface, connect the ENVIROMUX to the Ethernet (page 17). Use the Device Discovery Tool (page 28) to setup the network settings. Then, to access the web interface controls, the user must log in.

Note: In order to view all of the graphics in the Web Interface, the browser's JavaScript and Java must be enabled.

By default, the ENVIROMUX is configured to dynamically assign network settings received from a DHCP server on the network it is connected to. (This can be changed to a static IP address to manually enter these settings in the Network Settings on page 81.) The ENVIROMUX will search for a DHCP server to automatically assign its IP address each time the unit is powered up. If the ENVIROMUX does not find a DHCP server, the address entered into the static IP address field (page 81 -default address shown below) will be used. If a DHCP server on the network has assigned the IP address, use the Device Discovery Tool to identify the IP address to enter when logging in to the ENVIROMUX.

Note: The computer using the Device Discovery Tool and the NTI Device must be connected to the same subnet in order for the Device Discovery Tool to work. If no devices are found, the message "No Devices Found" will be displayed.

## Log In and Enter Password

To access the web interface, type the current IP address into the address bar of the web browser. (The default IP address for the ENVIROMUX is shown below):

http://192.168.1.21

Note: If an E-4GU USB modem is installed (page 18) and configured to enable access to the web interface through it (page 89), you can instead enter the IP address of the SIM card account (requires E-xD firmware version 2.5 or later.) If the ENVIROMUX is properly configured, you can view the SIM card IP address on the system information page (page 109).

Note: If HTTPS pages cannot be viewed in the browser ("The page cannot be displayed" message appears) try to disable SSL 2.0 and TLS 1.0 from advanced options of the browser.

A log in prompt requiring a username and password will appear:

Username = root Password = nti

(lower case letters only)

Note: usernames and passwords are case sensitive

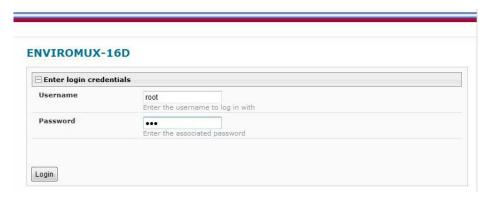


Figure 29- Login prompt to access web interface

With a successful log in, a screen similar to the following will appear:

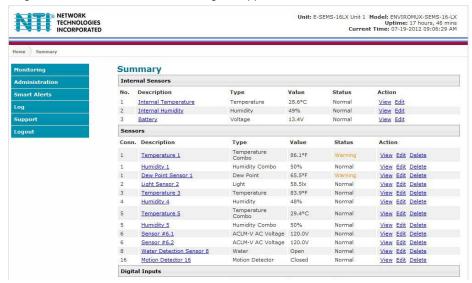


Figure 30- Summary page

The initial page includes the Summary page, and a menu to the left with access to all pages used to manage the functions of the ENVIROMUX.

Function	Description
MONITORING	Monitor all the sensor and data input received by the ENVIROMUX (below)
ADMINISTRATION	Configure all network and multi-user access settings (page 72)
SMART ALERTS	View and configure the Events used for Smart Alerts and the Smart Alerts themselves (see supplement for more on Smart Alerts)
LOG	View and configure the Event and Data Logs (page 116)
SUPPORT	Links for downloading a manual, the MIB file, or firmware upgrades
LOGOUT	Log the user out of the ENVIROMUX web interface

## Alternative initial page

If you want the ENVIROMUX to open to a specific web interface page (other than the Summary page above), simply enter the URL of the desired page in the address bar of the web browser. After entering a valid user name and password, you will be taken directly to that page. In the example below, the <ip address>/users.asp was entered.



Figure 31- Alternative initial page in Web Interface

# **Monitoring**

Under Monitoring, there are links to view the sensors, IP cameras, IP address data and more being monitored by ENVIROMUX.

Topic	Description
Summary	Lists all monitored items , including their type, description, value, and status
Maps	Display maps that have been configured to show locations of sensors (page 99)
Alarm Information	Lists all sensors that are in alarm state including their type, description, value, and status (page 36)
Sensors	Provides a link to view the status of specific Internal and External Sensors (page 36 and 43)
Digital Inputs	Provides a link to view the status of each Digital Input (page 54)
IP Devices	Provides a link to view the status of only the IP Devices and a link to add them (page 59)
IP Sensors	Provides a link to view the status of each IP Sensor configured (page 63)
SNMP Sensors	Provides a link to view the status of SNMP monitored conditions in network-connected devices
Output Relays	Provides a link to view the status of each Output Relay (page 57)
IP Cameras	Provides a link to view each IP camera defined- with a link to the configuration page (page 59)
Power Supplies	Provides a link to view the status of each power supply- with a link to the configuration page (page 33)

## **Summary Page**

The Summary Page displays the data for all categories of monitored items:

Category	Description
Internal Sensors	there are three inside the ENVIROMUX
Sensors	sensors that connect to the RJ45 connectors
Digital Inputs	sensors that connect to the terminals "Digital In"
IP Devices	IP Addresses that can be monitored by ENVIROMUX
IP Sensors	sensors connected to E-MICRO that are being monitored
SNMP Sensors	Monitored SNMP-based sensor conditions
Output Relays	Relays that open or close depending on alert status
Remote Digital Inputs	Sensors connected to E-DI16DO(R)16 Digital Input/Output Expanders (page 54)
Remote Output Relays	Status of output relays on E-DI16DO(R)16 Digital Input/Output Expanders
Power Supply	Indicates the status of the power supply(s)
Smart Alerts	Displays the status of each Smart Alert configuration and provides link to respond when triggered (see supplement for more on Smart Alerts)

To see the settings of each sensor, click on the link in the description column for the desired sensor. Click on the browser's Back button to return to the summary.

Il sensors measure the

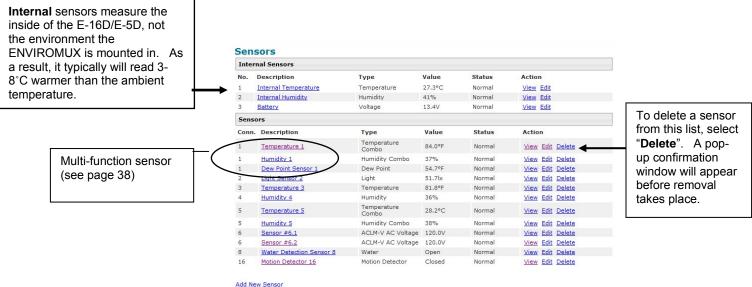


Figure 32- Summary Page

Note: The E-16D / E-5D internal sensor is not intended to measure room temperature/humidity. This sensor measures the environment inside the metal case which is affected by the heat generated by the power supplies as well as the amount of airflow moving through the unit. Typically this sensor will read 3-8°C (37-46°F) above room temperature.

## **Power Supplies**

The status of the power supply can be seen, and when a dual power supply model is present, both power supplies will be shown. Click on the power supply to open a web page that displays the type of item sensed, the status of the power supply, and the time and date of the most recent alert sent regarding the power supply.



Figure 33- Power Supply status- Dual Power model

If the power supply is in alert status, the user has the option to either **acknowledge** the alert or **dismiss** it. If the user acknowledges the alert, no additional alert messages will be sent during that alert status cycle. If the user dismisses the alert, another alert message will be sent once the "notify again after" time designated on the configuration page (below) elapses.

The **Edit** option allows the user to apply a description for and configure alert parameters of the power supply.

## **Power Supply Alert Configuration**

## **Power Supply Alerts Configuration**

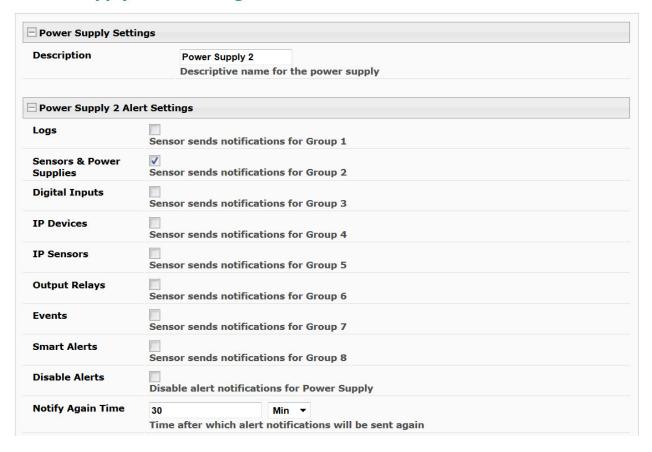


Figure 34- Power Supply alerts configuration-part 1

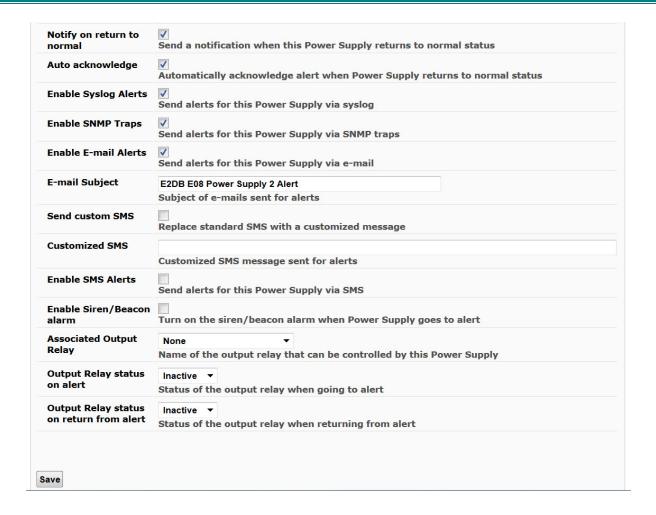


Figure 35- Power Supply alerts configuration-part 2

### **Alert Settings**

**Group**: This is the group (or groups) of sensors the power supply sensor will belong to. Users that subscribe to alerts from this group will receive alerts from the power supply sensor. Each sensor can be configured to send alerts. Up to 8 sensor groups can be defined. Each user can receive alerts from any or all of the sensor groups.

Disable Alerts: Place a checkmark here if you don't want the ENVIROMUX to send alert messages regarding the AC power sensor.

Note: If alerts for a power supply are disabled, the associated output action will still take place. There just won't be any alert notifications that this is occurring. For example, this might be used to turn ON a device, such as a beacon, when the power supply loses power, and OFF again when power is restored. An alert message may not be desired under these circumstances.

Note: if the user wants to disable alerts for a power supply after the power supply is already in alert status, the user must either acknowledge or dismiss the alert first.

Note: In the event of a line power failure, the battery backup (page 121) will power the ENVIROMUX for up to 1 hour.

**Notify Again:** Specifies the amount of time before an alert message is repeated. The repeated alert can be set to occur from 1-999 seconds, minutes, or hours.

**Notify on return to normal**: The user can also be notified when the power supply has returned to the normal operation by selecting the "**Notify on return to normal**" box.

### **Alert Notifications**

The alert can be configured to notify one or more users via email, SNMP traps (v1,v2c, v3), Syslog messages, or SMS alerts. It can also activate an audible siren, or an alarm beacon. Alerts are also indicated on the "Int Alert" or "Ext Alert " LEDs on the front of the ENVIROMUX and in the WEB interface.

When SMS alerts is enabled, the user has to option to enable the customization of the SMS message. Select "Send custom SMS" and enter up to 160 characters) to be sent with an SMS. Alert.

## **Outputs**

Each power supply can be associated with one of the connections labeled "Output Relays" (see page 15 or 57), and that connection can be set to "active" or "inactive" pertaining to the state of the contacts of the relay either on alert, or when returning to normal. The tamper can also block the output command generated by the alert. In this way other devices can be controlled by power supply alerts.

## **Alarm Summary**

To view only those sensors in an alarm state, select the Alarm Summary page under Monitoring. To enable or disable all alerts, use the "Alert Manage" buttons at the bottom of this page.

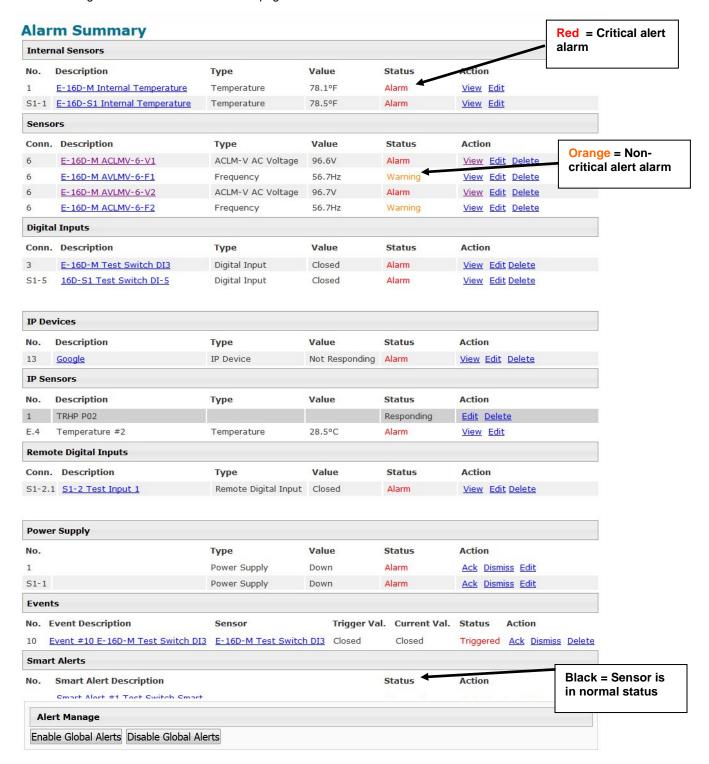


Figure 36- Alarm Summary Page

## **Internal Sensors**

E-16D and -5D have three on-board sensors, which are permanently present:

- one temperature sensor
- one humidity sensor
- one power (battery) sensor

Internal sensors are monitored and fully configurable just as External Sensors are (see Figure 39 and page 43) except that they do not have a box for "Enable Disconnection Alert" since they cannot be disconnected.

The internal and external temperature sensor and humidity sensor also include an **Offset** feature. The internal sensors measure the internal environment of the ENVIROMUX, however that value may be different than the environment the ENVIROMUX is actually mounted in. If you know what the difference is, you can use the "**Offset**" block to enter a value, positive or negative, and that will be applied to the measured value. The resulting difference will be the temperature or humidity that is reported on the Summary page.

**For example**, if the measured temperature is 75°F, and the environment is typically 5 degrees cooler, enter a value of "-5", click "Save", and the reported value will now be 70°F.



Internal sensors are always shown in the left menu of the web page and they cannot be removed.

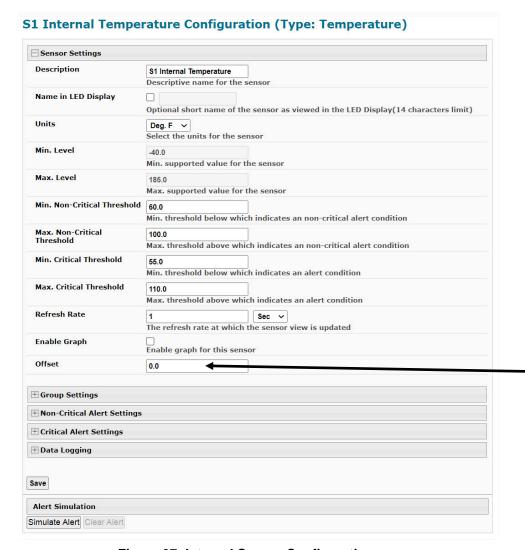


Figure 37- Internal Sensor Configuration

#### **ASHRAE** Recommendation

According to ASHRAE's committee 9.9 for mission critical facilities, a class A1 data center can range in temperature from 59°F to 89.6°F and in relative humidity from 20% to 80%. This is very important for energy efficiency.

Temperatures for small hub rooms: 18-27°C / 64-80°F with ambient room humidity: 40% - 60% RH.

## **External Sensors**

The External Sensors are those that connect through RJ45 connectors. There are two types of external sensors supported by the RJ45 connectors: **RS485 Sensors** and **Contact Sensors**. Up to 750 External Sensor values can be monitored. Each sensor connected may provide from 1 to 33 values.

#### **RS485 Sensors**

The following are some of the RS485 sensors supported:

- Temperature Sensor (E-STS/STS-O/STSP)
- Combined Temperature + Humidity + Dewpoint sensor (E-STHSM/STHSB)
- Current Sensor Adapter (E-S420MA-24V)
- Voltage Detector Converter (E-S60VDC)
- AC Line Monitor (E-ACLM-V/ -P)
- 5VDC Sensor Adapter (E-S5VDC)

For a complete list of available RS485 sensors supported, see page 135.

## **RS485 Sensor Management**

The RS485 sensors are detected and identified by type automatically when they are connected to the RJ45 connector. The newly detected sensor will appear in the left menu of the web page under **Monitoring->Sensors**. A web page will be created for the sensor and the default name issued to the sensor by ENVIROMUX will be "**Undefined #n**", where n is the number of RJ45 connector from 1 to 16.

If a **multi-function sensor** is detected (i.e. E-STHSM/B), it will be displayed as multiple sensors, each one with a single function (as shown in Figure 32). For example a Temperature/Humidity/Dewpoint sensor will appear as separate sensors (Temperature sensor, Humidity sensor, and Dewpoint sensor) each with the same number connector. The default name of each sensor will be **Undefined #n**, where n is the connector. A multi-function sensor will be listed as a "Combo" type (i.e. Temperature Combo).

The user can see the sensor measurements by clicking on the sensor's name on the left menu or in the Summary page. A web page will be displayed for the selected sensor, showing the type of sensor, the name, value of the reading (if it is an analog value it will be also displayed graphically), the threshold settings (in red) and the current reading (in green) of a selected sensor. It also shows the time, date, and measurement taken of the most recent alert, statistics (last alert, lowest value, highest value) and a graph of the recorded values. Lowest and highest values are indicated only for RS485 sensors.

Note: In a <u>cascaded configuration</u>, only the sensors connected to the master unit will display graphs. To view the graph of a slave sensor you need to log into that slave unit directly.

If the sensor is removed or communication lost for any reason (example: cable disconnected) the unit will detect this and show the sensor in "Non Responding" status. Question marks (???) will replace the name in the summary list. In this way the user will know the sensor has a problem or as been accidentally disconnected. If the user wants to remove a sensor (including a sensor now replaced by question marks) from the summary list, it must be done manually by selecting **Delete** in the summary listing (see Figure 32 on page 31). If Delete is selected, a pop-up will appear confirming this selection before removal takes place.

## **Temperature 1 Status**

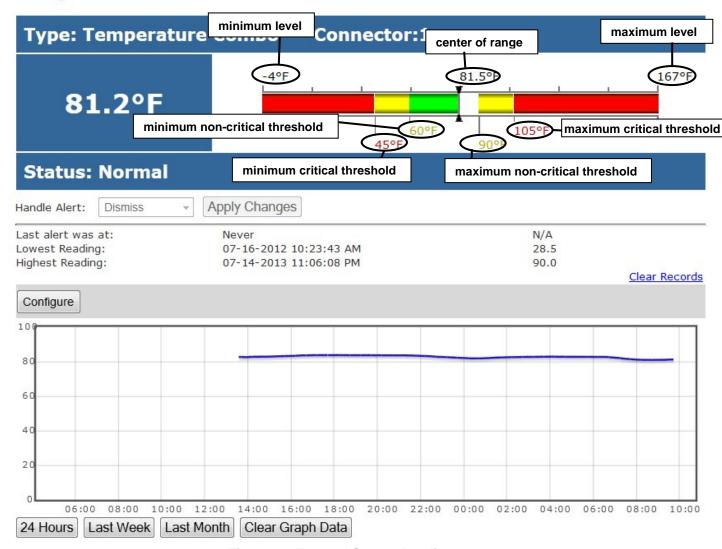


Figure 38- External Sensor Reading

If the sensor is in alert status, the user has the option to either **acknowledge** the alert or **dismiss** it. If the user acknowledges the alert, no additional alert messages will be sent during that alert status cycle. If the user dismisses the alert, another alert message will be sent once the "notify again after" time designated on the configuration page elapses.

The **Configure** button allows the user to configure parameters of the sensor.

When enabled, a graph that shows a history of a sensor's readings is displayed (RS485, TACH and IP sensors only). The time period displayed can be changed to show the last hour, last week or last 30 days.

Note: If the ENVIROMUX is power-cycled, all history of sensor readings will be cleared.

Note: In a <u>cascaded configuration</u>, only the sensors connected to the master unit will display graphs. To view the graph of a slave sensor you need to log into that slave unit directly.

The range of readings displayed will adjust as the readings are taken. For example, in the above image, for the time period displayed the range of readings was between 82.2°F. to 80.2°F. As the readings vary and the time period increases, the range will automatically update to a wider range of temperatures and adjust the graph accordingly.

To clear the readings for a sensor and start over, click on "Clear Graph Data". To disable the viewing of graphs, see page 76.

Note: If the sensor is a multi-function sensor (i.e. E-STHS), then using "Clear Graph Data" will clear the data for both the temperature and humidity readings of that sensor.

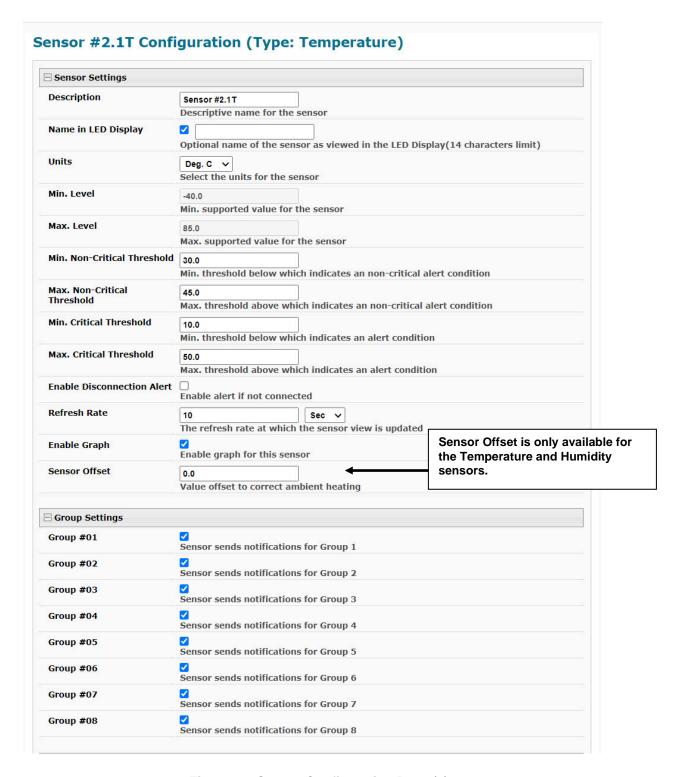


Figure 39- Sensor Configuration Page (1)

TIME						A	М											P	М					
DAY	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
SUNDAY																								
MONDAY																								
TUESDAY																								
WEDNESDAY										H										E				
THURSDAY																								
FRIDAY																								
SATURDAY																								
HOLIDAY																								

□ Non-Critica	l Alert Settings	
Disable Alerts	✓ Disable alert notification	ations for this sensor
Alert Delay	5 Duration the sensor	Sec  must be out of thresholds before alert is generated
Notify Again Time	6 Time after which ale	Hr ▼ ert notifications will be sent again
Notify on return to normal	Send a notification v	when this sensor returns to normal status
Enable Syslog Alerts	Send alerts for this	sensor via syslog
Enable SNMP Traps	Send alerts for this	sensor via SNMP traps
Enable E-mail Alerts	Send alerts for this	sensor via e-mail
E-mail Subject	E-16D-M Temperatur Subject of e-mails s	
Enable SMS Alerts	Send alerts for this	sensor via SMS
Send custom SMS	Replace standard SN	MS with a customized message
Customized SMS		essage sent for alerts
Enable Siren		nen this sensor goes to alert
Enable Beacon	Turn on the beacon	when this sensor goes to alert
Associated Output Relay	None Name of the output	relay that can be controlled by this sensor
Output Relay status on alert	Inactive   Status of the output	relay when going to alert
Output Relay status on return from alert	Inactive • Status of the output	relay when returning from alert

Figure 40- Sensor Configuration Page (2)

isable lerts	Disable alert notifications for this sensor				
lert Delay	5 Sec 🔻  Duration the sensor must be out of thresholds before alert is generated				
otify Again	6 Hr 🔻				
iiic	Time after which alert notifications will be sent again				
otify on eturn to ormal	Send a notification when this sensor returns to normal status	When using SMS messaging, if special characters (other than			
uto cknowledge	☑ Automatically acknowledge alert when sensor returns to normal status	English) are desired, in order to receive them via SMS, the language			
nable yslog Alerts	✓ Send alerts for this sensor via syslog	setting of the E-xD must be set to a language other than English (see			
nable SNMP raps	☑ Send alerts for this sensor via SNMP traps	Language Selection, page 73) -OR- Change the format in your modem settings from Plain Text to PDU (pa			
nable -mail Alerts		79).			
-mail	E-16D-M Temperature 1				
ubject	Subject of e-mails sent for alerts	Attach image captured from a			
elect IP Camera	Trendnet TV-IP672PI   ▼ Select IP camera for image capture on alert	IP camera to include with aler sent via email.			
ttach IP amera apture to -mail	Attach captured image from selected IP camera to alert e-mail	This feature is available for al sensors connected to either the "RJ45 Sensor" ports or "Digital In" sensors.			
ave image o USB	Save captured image from selected IP camera to USB Flash	See "Alert Notifications" on page 46 for more.			
nable SMS lerts	☑ Send alerts for this sensor via SMS				
end custom MS	Replace standard SMS with a customized message				
ustomized MS	Customized SMS message sent for alerts	In E-5D, these are combined			
nable Siren	Turn on the siren when this sensor goes to alert	into one device option, to enable or disable the Siren/Beacon connected to the "Alarm" terminals on the E-5D.			
nable eacon	Turn on the beacon when this sensor goes to alert				
ssociated utput Relay	None  Name of the output relay that can be controlled by this sensor	E-3D.			
utput Relay tatus on lert	Inactive  Status of the output relay when going to alert	This feature is <u>not</u> present in			
utput Relay	Inactive •	the E-2D.			

Figure 41- Sensor Configuration Page (3)

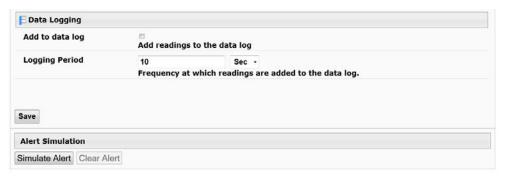


Figure 42- Sensor Configuration Page (4)

## **External Sensor Configuration**

description of the sensor that will be viewed in the Summary page and in the body of alert sages  see a checkmark in the box and enter a name up to 14 characters in length to be shown on E-PLSD Programmable LED Sensor Display when one is connected. For installation and figuration of the E-PLSD, see <a href="man215.pdf">man215.pdf</a> .  I lets the operator choose between Celsius and Fahrenheit as the temperature issurement unit.  I loays the minimum value that this sensor will report  I loays the maximum value that this sensor will report  I user must define the lowest acceptable value for the sensors. If the sensor measures a e below this threshold, the sensor will move to non-critical alert status. The assigned value all did be
E-PLSD Programmable LED Sensor Display when one is connected. For installation and figuration of the E-PLSD, see <a href="man215.pdf">man215.pdf</a> .  I lets the operator choose between Celsius and Fahrenheit as the temperature issurement unit.  Diays the minimum value that this sensor will report  Diays the maximum value that this sensor will report  user must define the lowest acceptable value for the sensors. If the sensor measures a e below this threshold, the sensor will move to non-critical alert status. The assigned value
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user must define the lowest acceptable value for the sensors. If the sensor measures a e below this threshold, the sensor will move to non-critical alert status. The assigned value
e below this threshold, the sensor will move to non-critical alert status. The assigned value
within the range defined by Minimum Level and Maximum Level and
lower than the assigned Maximum Threshold value.
lues out of the range are entered, and error message will be shown.
user must define the highest acceptable value for the sensors. If the sensor measures a e above this threshold, the sensor will move to non-critical alert status. The assigned value ald be
within the range defined by Minimum Level and Maximum Level and
higher than the assigned Minimum Threshold value.
lues out of the range are entered, and error message will be shown.
user must define the lowest acceptable value for the sensors. If the sensor measures a e below this threshold, the sensor will move to alert status. The assigned value should be
within the range defined by Minimum Level and Maximum Level,
lower than the assigned Maximum Threshold value, and
lower than the Minimum Non-Critical Threshold value.
lues out of the range are entered, and error message will be shown.
user must define the highest acceptable value for the sensors. If the sensor measures a e above this threshold, the sensor will move to alert status. The assigned value should be
within the range defined by Minimum Level and Maximum Level,
higher than the assigned Minimum Threshold value, and
higher than the Maximum Non-Critical Threshold value.
lues out of the range are entered, and error message will be shown.
is sensor is disconnected its status will change to alarm and an alert will be sent
ermines how often the displayed sensor value is refreshed on the Sensor page. A numeric e and a measurement unit (minimum 1 seconds, maximum 999 minutes) should be entered.
ly a checkmark if graphs are desired for this sensor. Up to 150 sensor graphs are corted. This is checked by default until 150 sensors or more are being monitored.
ly a value, positive or negative, to compensate for the environmental influence on the

Group Settings	Description
Group	Assign the sensor to any or all groups 1 -8 (see also page 45) <b>Note:</b> Users intended to receive alerts from this sensor must be assigned to at least one of the selected groups.
Alert Settings (Applies to 0	Critical and Non-Critical Alerts except where noted)
Disable Alerts	Place a checkmark in the box to prevent alerts from being sent when this sensor's status changes
	Note: If alerts for a sensor are disabled, the associated output action (see "Outputs"-page 35) will still take place. There just won't be any alert notifications that this is occurring. For example, this might be used to turn ON a device, such as a fan, when the server room gets too warm, and OFF again when the temperature returns to normal. An alert message may not be desired under these circumstances.
	Note: if the user wants to disable alerts for a sensor after the sensor is already in alert status, the user must either acknowledge or dismiss the alert first.
Alert Delay	The alert delay is an amount of time the sensor must be in an alert condition before an alert is sent. This provides some protection against false alarms. The Alert Delay value can be set for 0-999 seconds or minutes. For more on alert delay, see "Alert Settings" on page 46)
Notify Again Time	Enter the amount of time in seconds, minutes, or hours (1-999) before an alert message will be repeated
Notify on Return to Normal	The user can also be notified when the sensor readings have returned to the normal range by selecting the " <b>Notify when return to normal</b> " box for a sensor.
Auto Acknowledge	Place a checkmark in this box to have alert notifications in the summary page return to normal
(Applies to Critical Alert	state automatically when sensor readings return to normal.
settings only)	<b>Note</b> : The Non-Critical alert settings do not have this option. Instead, non-critical alert notifications are always auto-acknowledged when sensor readings return to normal
Enable Syslog Alerts	Place a checkmark in this box to have alert notifications sent via Syslog messages
Enable SNMP traps	Place a checkmark in this box to have alert notifications sent via SNMP traps (v2c)
Enable Email Alerts	Place a checkmark in this box to have alert notifications sent via Email
Email Subject	Enter the subject to be viewed when an email alert message is received (up to 60 characters)
Attach IP Camera capture to email	Associate a sensor with a IP camera. Select an IP camera from the drop-down box. An image will be captured and sent with the alert message when an alert is sent via e-mail. IP cameras that are monitored by the ENVIROMUX (page 66) will be available for this purpose.
(Applies to Critical Alert settings only)	Note: If "Brief email" is enabled under User Settings (page 94) for a user, this setting will have no effect for that user. No images will be sent to that user.
Save Image to USB	Save the image captured by the IP Camera to the USB flash device when an alert is triggered
Enable SMS Alerts	Place a checkmark in this box to have alert notifications sent via SMS messages (requires a modem) or, see alternative method using User configuration on page 94
Send Custom SMS	Place a checkmark in this box to have a custom SMS message instead of using the standard SMS message
Customized SMS	Enter the customized SMS message (up to 160 characters) to be sent with an SMS Alert
Enable Siren	Turn ON the siren when this sensor goes to alert (not applicable to E-2D) <b>Note</b> : The Non-Critical alert settings do not have this option.
Enable Beacon	Turn ON the beacon when this sensor goes to alert (not applicable to E-2D) <b>Note</b> : The Non-Critical alert settings do not have this option.

Alert Settings (Applies to Critic	cal and Non-Critical Alerts except where noted) (Cont'd)
Associated Output Relay	You can associate the sensor with the operation of the output relay, or not.
	By Default, the operation of an output relay can only be associated with one sensor or IP Device.
Tip: Another way to have a	To associate an output relay with more than one sensor or IP Device, place a checkmark in the checkbox under "System- Other Options- Disable Relay Interlock (page 76).
single output relay react to the changes of more than one sensor is to use Events and Smart Alerts to create	Note: If the Output Relay is associated with a sensor/device, and configured to change state when a sensor crosses threshold into alert, it will change state even if the alerts are disabled.
that association.	Note: Only one sensor/device should be associated with the Output Relay at a time. Contradicting commands from two or more sensors will result in the output relay responding to the state directed by the last command received.
Output Relay Status on Alert	State the output relay will be in when sensor goes to an alert
Output Relay Status on Return from Alert	State the output relay will be in when sensor is no longer in alert
Data Logging	
Add to data log	This is a check-box that lets the user decide if the data sampled should be recorded in the Data Log.
Logging Period	Enter the time period between logged measurements

Be sure to press the **Save** button to save the configuration settings.

### **Groups**

Groups are used to create a common relationship between sensors, IP devices, etc. and their alert messages. Each item being monitored can be assigned to one or more groups (up to 8 possible). Users (a maximum number of 17 including the root user) can receive alert messages from items in one or more groups (see user configuration on page 92).

Note: For a user to receive alerts for sensor, both the user and the sensor configuration must have a common group number assigned.

### **Test Alerts**

With all configuration settings completed, each sensor and how the ENVIROMUX will react to an alert condition can be tested. Press the **Simulate Alert** button at the bottom of the configuration page to test each of the notification methods configured. To cancel the simulation, press the **Clear** button.

Note: A simulated alert will test all settings including any delay that has been configured (i.e. if a 2 minute delay is configured, it will delay sending the email for 2 minutes)

To perform a test, the ENVIROMUX must be properly setup for a user to receive alert messages. Use the chart below to make sure the ENVIROMUX is setup properly.

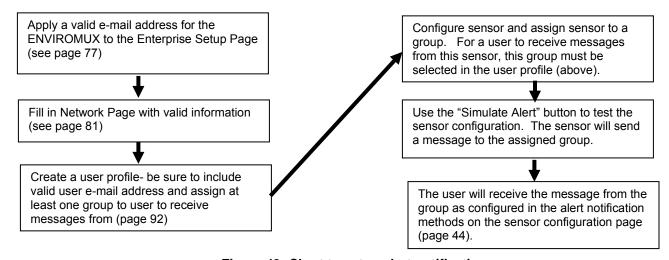


Figure 43- Chart to setup alert notification

### **Alert Settings**

**Alert Delay:** The alert delay is an amount of time the sensor must be in an alert condition before an alert is sent. This provides some protection against false alarms. The Alert Delay value can be set for 0-999 seconds or minutes.

#### **Example:**

The maximum threshold of a temperature sensor is 90 F, and the temperature of the monitored area is fluctuating between 88 and 91 degrees:

Reading # (taken 1/ second)	Value	Action (with delay set @ 3 seconds
1	88F	
2	89F	
3	90F	Ignored
4	89F	
5	90F	Ignored
6	89F	
7	90F	Ignored
8	90F	Ignored
9	90F	Alert sent
10	89F	

The sensor is in an alert condition in Reading 3 but is back within the acceptable range in Reading 4. At Reading 5, the sensor is in an alert condition again. Without the Alert Delay set, alerts will be sent for both Reading 3 and Reading 5. If the Alert Delay had been set to 3 seconds, an alert would only be sent if the sensor had made three consecutive readings in an alert condition (since readings are made every second). In this case, an alert will not be sent until Reading 9.

#### **Alert Notifications**

The alert can be configured to notify one or more users via e-mail, SNMP traps (v1,v2c,v3), Syslog messages, or SMS alerts. The e-mail subject line for e-mail notification can be customized for easy source identification. The alert can activate an audible siren, or an alarm beacon. Alerts are also indicated on the "Int Alert" or "Ext Alert " LEDs on the front of the ENVIROMUX and in the WEB interface.

External sensors have the added feature of being able to be associated with an IP camera. If a checkmark is added to the block "Attach IP camera capture to email" and an IP camera is selected from the drop-down box, an image will be captured and sent with the alert message when an alert is sent via e-mail. IP cameras that are monitored by the ENVIROMUX (page 66) will be available for this purpose.

Note: To be able to send IP camera captures as e-mail attachments, viewer security (in your camera's configuration) needs to be disabled. Consult your IP camera manual to see if this feature is present and for instructions on how to do this.

If a checkmark is added to "Save Image to USB", the image captured by the IP camera will also be saved to a flash drive connected to a USB port.

### **Thresholds**

**Minimum Threshold:** The user must define the lowest acceptable value for the sensors. If the sensor measures a value below this threshold, the sensor will move to alert status. The assigned value should be within the range defined by Minimum Level and Maximum Level and lower than the assigned Maximum Threshold value. If values out of the range are entered, they will be automatically adjusted to be within range.

**Maximum Threshold:** The user must define the highest acceptable value for the sensors. If the sensor measures a value above this threshold, the sensor will move to alert status. The assigned value should be within the range defined by Minimum Level and Maximum Level and higher than the assigned Minimum Threshold value. If values out of the range are entered, they will be automatically adjusted to be within range.

### **Outputs**

Each sensor can be associated with one of the connections labeled "Output Relays" (see page 23), and that connection can be set to open or close the contacts of the relay either on alert, or when returning to normal. The tamper can also block the output command generated by the alert. In this way other devices can be controlled by sensor and tamper alerts.

### Schedule Settings

The Schedule Settings section provides the user with extensive control over the days and times that alert messages will be sent by a sensor. Time periods are in the 24HR format starting with 0 (12:00 to 1:00 a.m.) and each day of the week can be defined separately. Additionally, an extra control is provided for separate scheduling to occur on holidays, defined under System Configuration (page 73). By default, all timer periods are enabled.

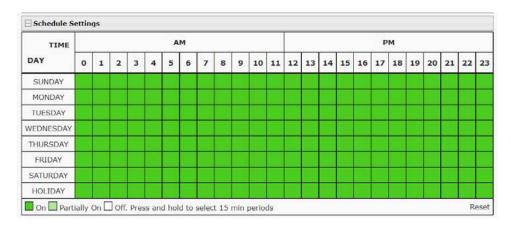


Figure 44- Schedule Settings for alerts

Dark green blocks indicate time periods when an alert messages are enabled to be sent to all users as it has been configured to do so.

White blocks indicate time periods where messages are disabled and no alert messages will be sent by that sensor.

Light green blocks indicated time periods where part of that hour is configured to send alerts, and part of it is configured to not send alerts.

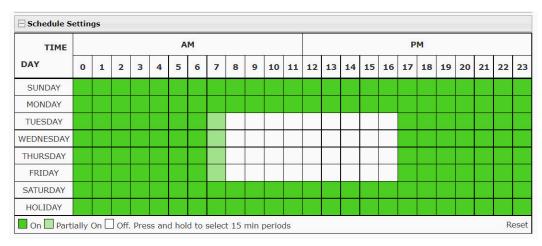


Figure 45- Colored blocks indicate variations in settings

To disable alerts for the entire hour, simply click on the block. To change it back, click it again.

To disable alerts for several hours, click and drag several blocks in either direction (left-to-right for over the same day, or up-and-down for the same hour over several days). Click and drag again to change it back.

Be sure to click "Save" at the bottom of the page to save your changes before leaving this page.

If you leave the page without saving, no changes will be saved.

To Disable alerts for a sensor for the whole day with one click, just click on the day of the week.

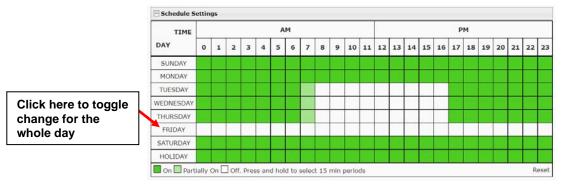


Figure 46- Disable alerts for an entire day

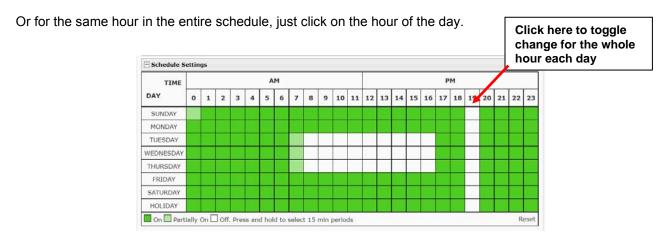


Figure 47- Disable alerts for the same hour every day

To control the time period down to 15 minute increments (turning the block light green), click and hold a block. Then select the 15 minute period(s) where alerts will be enabled vs. disabled for that sensor.

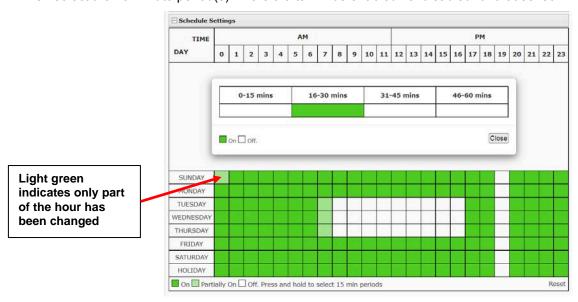


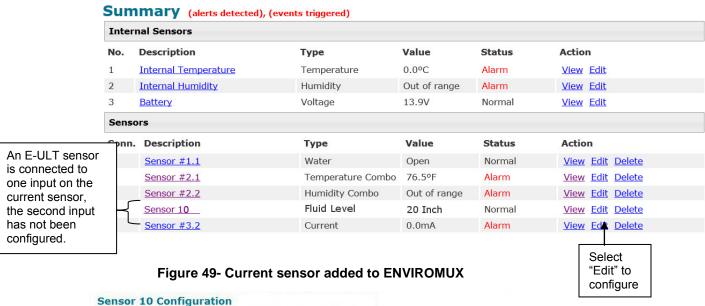
Figure 48- Select 15 minute increments of control over alerts

Be sure to click "Save" at the bottom of the page to save your changes before leaving this page.

If you leave the page without saving, no changes will be saved.

## Specialized Sensors (for E-S420MA-24V Current Sensor Configuration only)

When a E-S420MA-24V Current Sensor is connected to the ENVIROMUX, the summary page will update with two sensor names of the Type "Current". Various types of sensors can be connected to an E-S420MA-24V. In order to better define the sensor on the Summary Page, in SNMP traps, or in an MIB browser, click on the "Edit" link to open the sensor configuration page and configure the sensor. In the image below, an E-ULT Ultrasonic Level Transmitter has been connected to the Current Sensor plugged into RJ45 port 3 and configured to be used.



☐ Sensor Settings Description Sensor 10 Descriptive name for the senso Group Select which group the sensor belongs to Min. Level Max. Level Associate Sensor ociate sensor to a customized sensor type Associated Sensor Type Fluid Level Associated Sensor Unit Inch ent unit for the associated sens SNMP Associated Type ID 32767 ID value for SNMP type of as Min. Associated Level 0.000000 Sensor expected value corresponding to 4mA Max. Associated Level 47.2 Min. Non-Critical Threshold Min. threshold below which indicates an non-critical alert condition Max. threshold above which indicates an non-critical alert condition Min. Critical Threshold Min. threshold below which indicates an alert condition Max. Critical Threshold Max. threshold above which indicates an alert condition Refresh Rate Sec ▼ The refresh rate at which the sensor view is updated **⊞ Non-Critical Alert Settings ⊞ Critical Alert Settings ⊞ Data Logging** 

Figure 50- Configuration of sensor connected to E-S420MA-24V

Most of the sensor settings are the same as any other sensor configuration (page 43) but there are some differences:

Sensor Settings	Description
Associate Sensor	Select if the Type "Current" should be replaced by the sensor type to be entered in the next box
Associated Sensor Type	Enter the "Type" of sensor that should be displayed on the summary page and in all alert communications received regarding this sensor
Associated Sensor Unit	Enter between 1 and 3 alphabetical characters. These characters will be used by the ENVIROMUX to represent the unit of measure reported by the attached sensor. Leaving it empty will result in an empty string in the reported data.
SNMP Associated Type ID	Enter ID value from MIB file if SNMP traps will be used for alert notifications for this sensor (for more on this, see "SNMP Custom Type ID" below)
Min. Associated Level	The minimum range of the units to be associated with the current reading measured from the attached sensor.
Max. Associated Level	The maximum range of the units to be associated with the current reading measured from the attached sensor.

**SNMP Custom Type ID:** Use this field if SNMP traps will be used for alert notifications. The Type ID corresponds with a value defined in the MIB file under "extSensorType" (default value is 32767 for type "Custom"). Place the desired number in this box that represents the type of sensor to be reported in the MIB browser or SNMP trap.

To define a new type of sensor;

- 1. open the MIB file,
- 2. locate the section titled "extSensorType",
- 3. assign a description and a number not already in use (in the "SYNTAX" field) to associate with it,
- 4. enter the number for the newly defined extSensorType in the SNMP Custom Type ID box.

If the Type ID is left blank, the value "0" will be assigned, which will be reported in the browser and SNMP trap as type "undefined".

### **Contact Sensors**

Contact Sensors are sensors that close or open a contact according to the sensor condition. Their presence and their type cannot be automatically detected by the RJ45 Sensor port. The sensors have to be manually added to the unit list by the administrator or a user with administrator privileges. Contact sensors can be either connected to RJ45 Sensor ports, or more commonly to Digital Input terminals.

## Add a Contact Sensor to RJ45 Sensor port

When adding a contact sensor to an RJ45 Sensor port, after connecting the sensor to an available port, the administrator must select "Add New Sensor" at the bottom of the **Monitoring->Sensors** page.

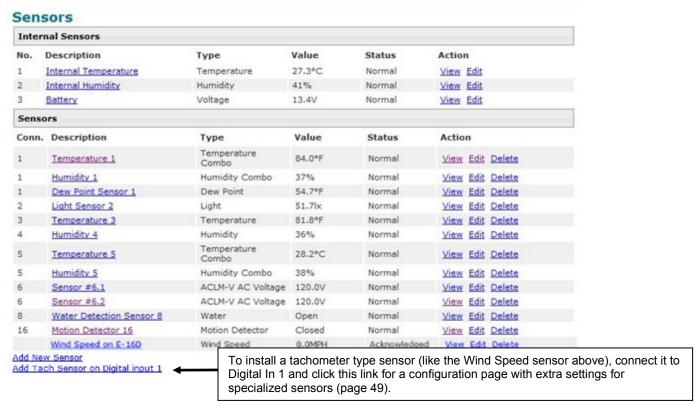


Figure 51- List of sensors

In the Add Sensor page, enter the type of sensor and the RJ45 connector where the sensor is connected. Then select "Add". If the connector was already in use and has a sensor already defined for it, an error message will be displayed at the bottom of the Summary page.

## **Add New Sensor**

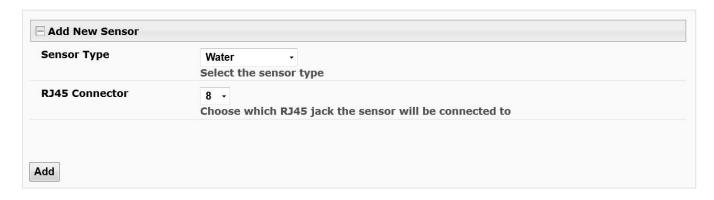


Figure 52- Add a contact sensor

Many of the settings found in the RS485 configuration page are not present because they do not apply to contact sensors. As such, only "Critical Alert Settings" apply (see descriptions on page 43) and non-critical alert settings are omitted altogether. A setting that is present only for contact sensors connected to RJ45 sensor ports <u>and</u> for Digital Input sensors (page 54)is "Change Global Alert Status on triggering this sensor" (explained on page 53).

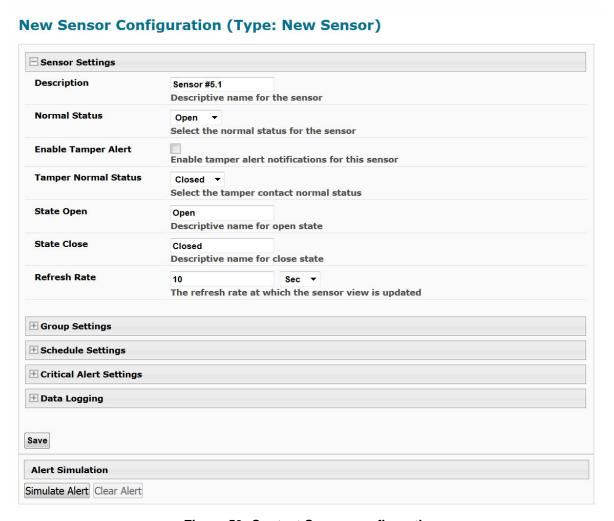


Figure 53- Contact Sensor configuration page

Aside from the usual Description, Group, and Refresh Rate settings to be applied, the configuration page introduces four new settings:

Normal Status: This will be the contact sensors state when it is not in alert, either with contact closed, or contact open.

**Enable Tamper Alert:** If the contact sensor has a tamper feature, and the feature is being connected to the ENVIROMUX, then this box can be selected if alert messages are desired in the event the contact sensor tamper feature's state changes from its defined "Normal Status".

Tamper Normal Status: This will be the normal state of the contact sensor's tamper feature when not being tampered with.

**State Open/Close:** Customize the information that will be provided to you in an alert message (up to 32 characters) and in the status on the Summary page when the state changes.

Change Global Alert Status on triggering this sensor: Found under Critical Alert Settings, this feature enables the user to configure this sensor to cause the following changes to take effect:

- A) No Alert Changes: make no changes to how alerts are managed (the default setting)
- B) **Enable Global Alerts**: force all alert settings in effect to be acted upon as configured (if another sensor has disabled alerts, this setting will re-enable them). An alert message will be sent to all configured users to indicate this has occurred.

Note: This will not enable sensor alerts for those sensors that have "Disable Alerts" checked.

C) **Disable Global Alerts**: disable all alerts from being sent throughout the ENVIROMUX - when this sensor state changes, all alert communications from all sensors connected to this ENVIROMUX <u>will be disabled</u>. An alert message will be sent to all configured users to indicate this has occurred. When disabled, the message "**Global Alerts are currently disabled**" will be displayed in red at the top of the Summary and Alert Information pages.

Note: If one contact sensor is configured to disable global alerts, it is recommended to configure another contact sensor to enable global alerts. Otherwise, once disabled, global alerts will remain disabled indefinitely, or until global alerts are manually re-enabled by using the "Enable Global Alerts" button on the Alarm Summary page (page 36).

An example for configuring this feature is found in "Using Disable/Enable Global Alerts Feature".



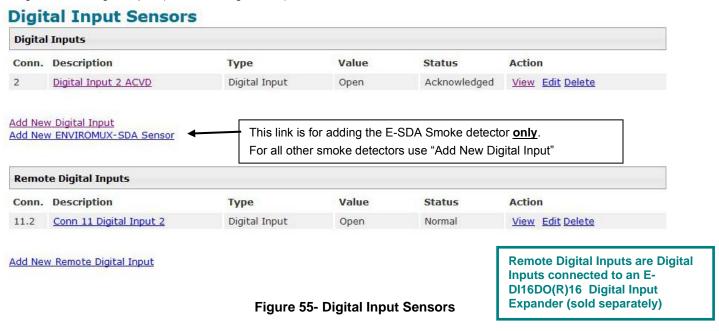
Figure 54- Contact and Digital Alert Settings

### **Digital Inputs**

The "Digital In" terminals (page 12) are for easy installation of contact sensors (as opposed to using the RJ45 sensor ports). Connect up to 8 different contact sensors having either 2-wire contacts (for open or closed circuit sensing) or 4-wire contacts (for open or closed circuit sensors requiring 12V power supplies to operate). Therefore, the field "Normal Status" is provided to select the status of the sensor when it is <u>not</u> in an alert state. Select between **Open** contacts, or **Closed** contacts for the normal status of the sensor. (Water sensors are open contact when not in alert state.)

Note: The E-5D/2D have room for only 5 contact sensors, and do not provide 12V power to them individually. An "Aux Pwr" terminal is available for up to 500mA of sensor support.

Before Digital Inputs will be listed in the Summary page or Digital Input page, they must first be added on the Digital Input page using "Add New Digital Input" (shown in image below).



First, select a connector on the ENVIROMUX that you wish to view the status of.

## **Add New Digital Input**

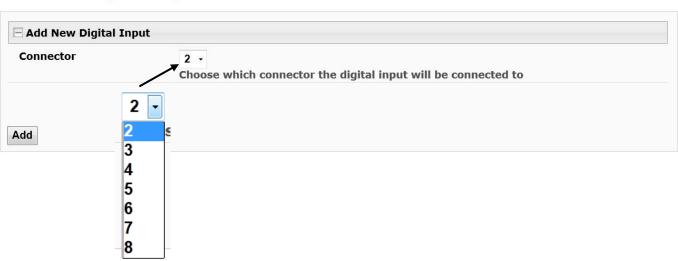


Figure 56- Select connector on ENVIROMUX

Once the connector is selected, a configuration window will open providing fields for the additional information available to setup the sensor.

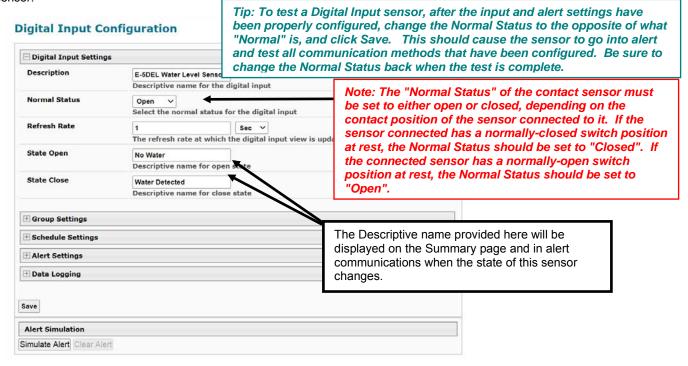


Figure 57- Configure New Sensor

After the Digital Input sensor has been installed, the management and configuration of it is similar to Contact Sensors (page 51). To view the status of a sensor, click on the sensor as listed in the Digital Input page (Figure 55).

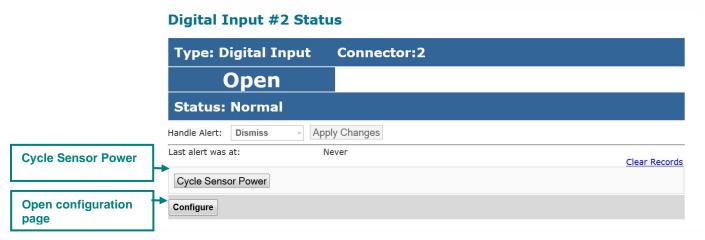


Figure 58- Status of Digital Input #2

To adjust configuration of an existing sensor, click on "Configure". The configuration window can also be opened by clicking on "Edit" in the Digital Input page.



Figure 59- Open configuration from Digital Input page

## **Cycle Sensor Power**

A "Cycle Sensor Power" button is also provided (see Figure 58) for each sensor connected to the "Digital In" terminals (locally-connected Digital Inputs only). To momentarily disrupt power to any sensor connected to a Digital Input terminal, click on this button. For example, when a smoke detector needs to be power-cycled in order to reset it. The 12VDC power will be disrupted to the sensor for 5 seconds and then automatically restored.

Note: On E-5D and -2D, the "Cycle Sensor Power" will cause the "AUX PWR" terminals to cycle power. This will only be effective for the sensor you are clicking the button for if that sensor is being powered from these terminals. If your sensor is powered, for example, from an AC adapter, the "Cycle Sensor Power" button will have no effect on that sensor, but it will still cycle power on the "AUX PWR" terminals, disrupting any device getting power from these terminals for 5 seconds. Keep this in mind if more than one sensor (or device) is being powered from these terminals.

To test your Digital Input configuration, click on "Configure" (Figure 58) for the sensor, and click on "Simulate Alert" (Figure 57). Now go to the Summary Page. The Status for that sensor should now show it to be in "Alarm" (provided your Alert Delay, under Alert Settings, is not set for too many seconds). If the Alert Delay is in play, you will have to wait for that time to expire before the Status will change.

Digital Inputs							
Conn.	Description	Туре	Value	Status	Action		
2	E-16D-M ACVD DI2	Digital Input	Closed	Normal	<u>View Edit Delete</u>		
3	E-16D-M Test Switch DI3	Digital Input	Open	Alarm	<u>View Edit Delete</u>		
5	E-16D-M Digital Input 5	Digital Input	Open	Alarm	<u>View Edit Delete</u>		
S1-2	E-16D-S1 DI 2	Digital Input	Open	Normal	View Edit Delete		
S1-8	E-16D S1 Digital Input 8	Digital Input	Open	Normal	View Edit Delete		

### **Add Tach Sensor**

To add a Tach Sensor, make connections of the tachometer type sensor (ENVIROMU-WSS for example) to Digital Input 1 on the rear of the ENVIROMUX. Then select "Add Tach Sensor on Digital Input 1" on the Sensors summary page (page 51). The sensor configuration page with added settings for a custom sensor will appear. These settings are the same as those described under "Specialized Sensors" on page 49. This special purpose of Digital Input 1 can be used by any device that produces a frequency up to 255Hz.

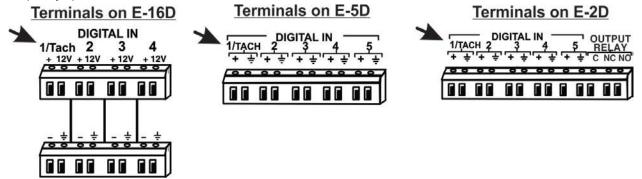


Figure 60- Connection that supports Tachometer Sensor

Note: Digital Input 1 is the only terminal connection point that supports a tach sensor.

To remove a digital input sensor from the displayed list, click on "Delete" under the Action column in the Digital Input Sensor list.

## **Monitor Output Relay**

Output relays are provided to control external devices with a rating of up to 1A, 30VDC or 0.5A, 125VAC. Each relay state is monitored to be either inactive (relay is at rest; contacts as indicated by product markings) or active (relay is energized; contacts are opposite that of product markings). The status of the relay can be changed either manually through the web interface, or as a result of an alert (page 44).

Remote Output Relays are those located on E-DI16DO(R)16 Digital Input/Output Expanders and are configured in the same way as Output Relays on the E-xD. See the manual for the E-DI16DO(R)16 for more.

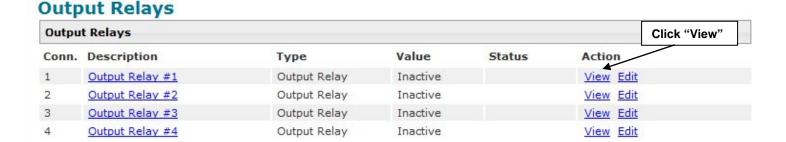


Figure 61- Monitoring Output Relays



Figure 62- Output Relay Status

To test your connections and set the state of the relay manually, from the relay status page (Figure 62), select the arrow next to Set Output to drop down the window and select either "Deactivate" or "Activate". Then click the "Apply Changes" button.

The relay state can also be changed using SNMP. See page 83 for details.

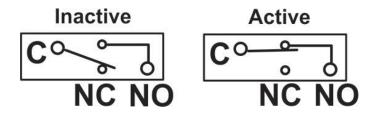


Figure 63- Output Relay Contact State

To change settings for the output relay and whether or not a state change should generate an alert message, click the "Configure" button.

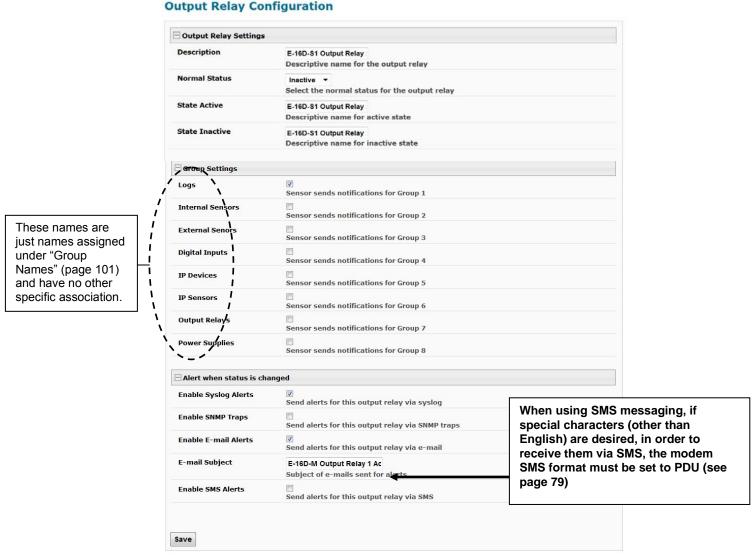


Figure 64- Configure Output Relay

From the configuration page, the user can apply a description of the relay that will be used on the summary page and in any alert messages sent, if so configured.

Choose the Normal Status for the relay, between Inactive or Active. When the status changes from what is defined as "normal", an alert will be sent if so configured.

To have messages sent to specific members, select the monitoring group(s) the relay will belong to.

When the relay is in an alert state, the ENVIROMUX can be configured to send an email, syslog and SMS alerts, as well as an SNMP trap to the users subscribing to alerts in the selected group. Place a checkmark in the box for those features you wish to enable.

If email alerts is enabled, enter an e-mail subject line that will get the attention of the recipient(s).

Note: When the ENVIROMUX is powered OFF with the battery completely drained, each relay will revert to an inactive state, regardless of the "Normal Status" setting.

Once configured, output relays are controlled by their associated sensor and can be programmed to change state (from normally-open to normally-closed or vice versa) on an alert or on the return to normal conditions. Programming is done on the configuration page of the associated sensor or Smart Alert. Each output relay can be associated with any one sensor or Smart Alert.

## **IP Devices**

Up to 64 IP addresses can be assigned to be monitored by ENVIROMUX. They will be displayed under the **Monitoring->IP Devices** item in the left side menu. The ENVIROMUX will periodically ping (test) these addresses to determine whether or not they are up and running. If the address is not running, an alert will be recorded.

For each device the user can configure the

- IP address.
- the name.
- \* the sensor group the IP device will belong to
- \* the ping period (period of time between two consecutive tests),
- \* the time-out period (in seconds) in which the address should respond
- \* the number of times the ENVIROMUX should ping the address before reporting an alert
- \* how often, if at all, the reading taken should be added to the data log.

If the address fails to respond within the time-out for the selected number of times it will generate an alert. It will be tested again after the programmed period of time.

Just as with other sensors, the method of alert notification and the effect, if any, on output contacts can be configured in response to IP address connection failures.

### **IP Devices**



Add New IP Device

Figure 65- IP Devices monitored

To add an IP device to monitor, select "Add New IP Device" from the Monitoring ->IP Devices page.

### **Add New IP Device**



Figure 66- Add new IP Device

Apply a descriptive name for the IP Device to be monitored, and the IP address of the device.

## **IP Device Configuration**

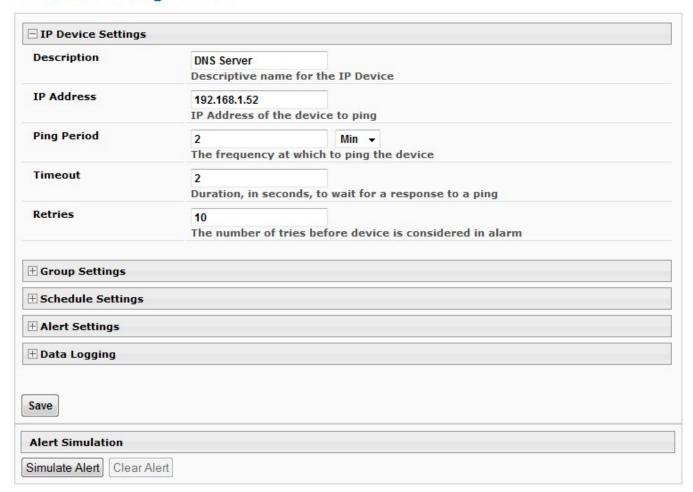


Figure 67- IP Device Configuration

IP Device Settings	Description
Description	The description of the IP Device that will be viewed in the Summary page and in the body of alert messages
IP Address	The IP address of the IP Device
Ping Period	Enter the frequency in minutes or seconds that the ENVIROMUX should ping the IP Device
Timeout	Enter the length of time in seconds to wait for a response to a ping before considering the attempt a failure
Retries	Enter the number of times the ENVIROMUX should ping a non-responsive IP device before changing its status from normal to alarm and sending an alert

There is no limit to the number of times you can retry to ping (retries), how long to wait for a response (timeout), or how long you can set it to wait between pings to a device(ping period). These values are up to you.

Under Group Settings, place a checkmark for each group that alert messages should be assigned to. This will determine who will receive an alert due to a ping failure.

### **IP Device Configuration**

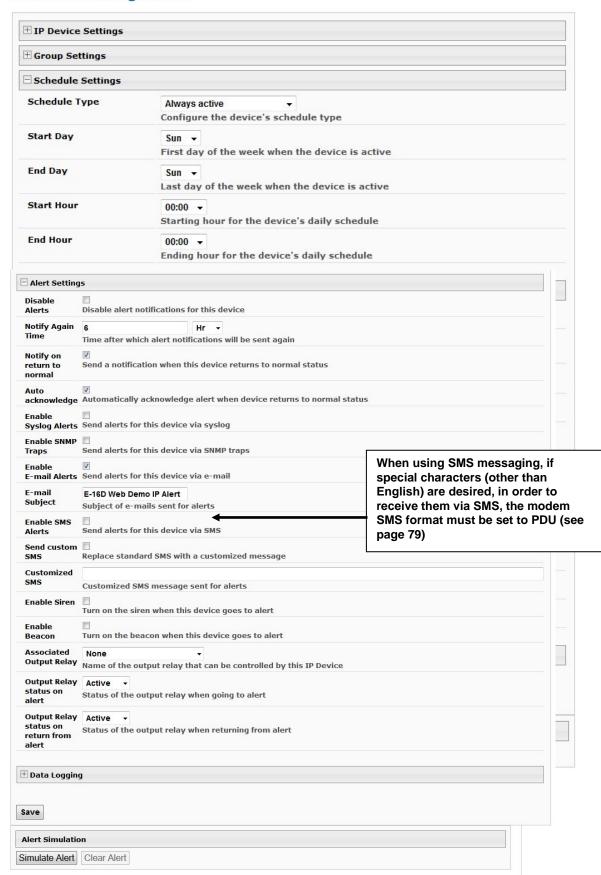


Figure 68- IP Device Configuration-more

Group Settings	Description		
Group	Assign the device IP to any or all groups 1 -8 (see also page 45)		
Schedule Settings	11.3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
Schedule Type	Always active- system will react to alert condition at all hours of each day		
	Active during defined times- system will only react to alert condition during times as		
	outlined below		
Start Day	First day of the week the system should react to alert condition		
End Day	Last day of the week the system should react to alert condition		
Start Hour	First hour of the day the system should begin reacting to alert condition		
End Hour	Last hour of the day the system should react to alert condition		
Alert Settings			
Disable Alerts	Place a checkmark in the box to prevent alerts from being sent when the device's status changes  Note: If alerts for an IP device are disabled, the associated output action (see outputs"-page 35) will still take place. There just won't be any alert notifications that this is		
	occurring. For example, this might be used to turn ON a device, such as a fan, when the server room gets too warm, and OFF again when the temperature returns to normal. An alert message may not be desired under these circumstances.		
	Note: if the user wants to disable alerts for an IP device after the device is already in alert status, the user must either acknowledge or dismiss the alert first.		
Notify Again Time	Enter the amount of time in seconds, minutes, or hours (1-999) before an alert message will be repeated		
Notify on Return to Normal	The user can also be notified when the IP device status has returned to normal by selecting the "Notify when return to normal" box for a device.		
Auto Acknowledge	Place a checkmark in this box to have alert notifications in the summary page return to normal state automatically when sensor readings return to normal.		
Enable Syslog Alerts	Place a checkmark in this box to have alert notifications sent via Syslog messages		
Enable SNMP traps	Place a checkmark in this box to have alert notifications sent via SNMP traps (v2c)		
Enable Email Alerts	Place a checkmark in this box to have alert notifications sent via Email		
Email Subject	Enter the subject to be viewed when an email alert message is received (up to 60 characters)		
Enable SMS Alerts	Place a checkmark in this box to have alert notifications sent via SMS messages (requires a modem) or, see alternative method using User configuration on page 94		
Enable Siren	Turn ON the siren when this device goes to alert (not applicable to E-2D)		
Enable Beacon	Turn ON the beacon when this device goes to alert (not applicable to E-2D)		
Associated Output Relay	Associate the IP Device with the operation of an output relay, or not.		
	By Default, the operation of an output relay can only be associated with one sensor or IP Device.		
Tip: Another way to have a single output relay react to	To associate an output relay with more than one sensor or IP Device, place a checkmark in the checkbox under "System- Other Options- Disable Relay Interlock (page 76).		
the changes of more than	Note: Only one sensor/device should be associated with the Output Relay at a time.		
one sensor is to use Events and Smart Alerts to create	Contradicting commands from two or more sensors will result in the output relay		
that association.	responding to the state directed by the last command received.		
	Note: If the Output Relay is associated with a sensor/device, and configured to change state when a sensor crosses threshold into alert, it will change state even if the alerts are		
	disabled.		
Output Relay Status on Alert	State the output relay will be in when IP Device goes to an alert		
Output Relay Status on Return	State the output relay will be in when IP Device is no longer in alert		
from Alert	, , , , , , , , , , , , , , , , , , , ,		

Data Logging	
Add to data log	This is a check-box that lets the user decide if the data sampled should be recorded in the Data Log.
Logging Period	Enter the time period between logged measurements

### **IP Sensors**

Sensors connected to an E-MICRO-T(RHP), E-1W or PWR-RMT-RBT-C13 can be monitored and configured from the E-xD interface.

On the IP Sensors page, click on "Add New IP Sensor". On the page that opens, enter a description to be viewed on the sensor summary page for this group of sensors, enter the IP Address of the E-MICRO, E-1W or PWR-RMT-RBT-C13 to be monitored, and select the Sensor Type between E-MICRO "MICRO", E-1W "E1W" or the PWR-RMT-RBT-C13. See the chart below for the combinations of these IP Sensors that can be added. When finished, click on "Add".

Select HTTP or HTTPS for the HTTP Protocol depending on how the web server type is configured in the associated IP Sensor being added.

Note: PWR-RMT-RBT-C13 only supports HTTP Protocol.

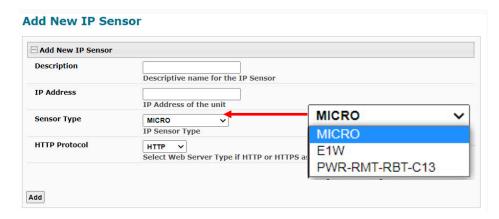


Figure 69- Add IP Sensor

There is a limit to the total number of IP sensors that can be connected in combination as follows:

	E-MICRO-TRH(P)	E-1W(P)	PWR-RMT-RBT-C13
COMBINATION 1	3	3	2
COMBINATION 2	8	4	0

If a PWR-RMT-RBT-C13 is connected as an IP sensor (up to 2), then up to 3 each of the E-MICRO-TRH(P) and/or E-1W(P) can also be connected.

If no PWR-RMT-RBT-C13 is connected as an IP sensor, then up to 8 E-MICRO-TRH(P) and/or up to 4 E-1W(P) can be connected as IP sensors.

The E-xD will then sense what sensors are attached to the E-MICRO, E-1W and PWR-RMT-RBT-C13 units and add them to your summary list under "IP Sensors". Once listed, to view the status of an individual sensor, click on "View". To change the configuration, click on "Edit".

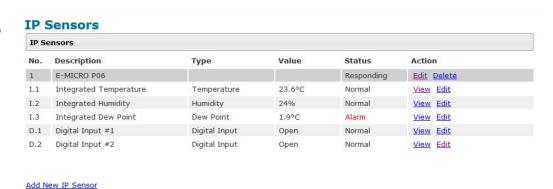


Figure 70- IP Sensor List

In a <u>cascaded configuration</u> of E-xD units, IP sensors (maximum of 16) must be configured from the Master unit to receive alerts about those sensors.

Configuration settings for IP Sensors are the same as those described under External Sensors on page 43 with one exception, the Min. Level and Max. Level are user-adjustable for Temperature and Dew Point sensors. If the default range of these sensors is too large or small, you can change the displayed values by entering the temperature range you want displayed. This change will effect the colored graphic status bar range displayed.

If the IP Sensor is a Digital Input or Output Relay, the configuration settings described on pages 55 and 58 will be used.

To restore the range to default values for the sensor, you can delete the sensor from the summary page and when the ENVIROMUX re-discovers the sensor it will restore it to the default sensor range.

Note: The configuration settings applied to these sensors in this interface will not alter the settings as configured within the E-MICRO or E-1W web interface.

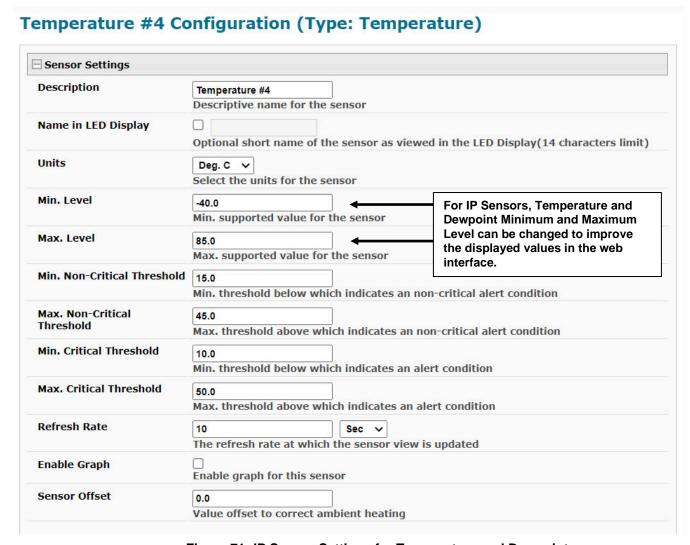


Figure 71- IP Sensor Settings for Temperature and Dewpoint

Status of AC Output and Digital Outputs can be changed as per Triggers set in PWR-RMT-RBT-C13 OR based on Events/Sensors set in E-xD, but not both. If both are set to edit the status of PWR-RMT-RBT-C13 Outputs, they may conflict with each other. So if you change the state of a Digital Output/AC Output on the PWR-RMT-RBT-C13 from within the E-xD interface using Events of E-xD, you will also change the Digital Output/AC Output to "Manual" Trigger Type, regardless if it was configured as "Auto" Trigger Type within the PWR-RMT-RBT-C13 interface. This Output will no longer use its Trigger Sources until you change it back to "Auto" Trigger Type by logging into PWR-RMT-RBT-C13 directly (see Figure 72).

4	PWR-RMT-RBT-C13 E03			Responding	Edit Delete
D.1	Digital Input #1	Digital Input	Open	Normal	View Edit
D.2	Digital Input #2	Digital Input	Open	Normal	View Edit
I.1	IP Device #1	IP Device	Responding	Normal	View Edit
I.2	IP Device #2	IP Device	Responding	Normal	View Edit
A.1	Analog Output #1	AC Output	Active	Normal	Turn Inactive Cycle Edit
0.1	Digital Output #1	Digital Outputs	Inactive	Normal	Turn Active Edit
0.2	Digital Output #2	Digital Outputs	Inactive	Normal	Turn Active Edit

Changing the Output's state from Inactive to Active (or vice versa) will change its mode from Trigger Mode to Manual mode.

Figure 72- PWR-RMT-RBT-C13 Sensors List

# **SNMP Sensors**

The ENVIROMUX is able to poll and report the status of conditions from up to 32 third-party SNMP devices (requires firmware version 2.61 and later). The Summary page provides a link to view the status of SNMP monitored conditions of network-connected devices and using <u>Smart Alerts or Events</u> the user can be notified when conditions are outside of desired parameters.

Note: No alerts can be set directly on an SNMP sensor itself. Therefore, the Status will always be reported as "Normal" on the summary page while polling.

Below the E-xD is monitoring another ENVIROMUX for the amount of available free memory and the CPU Idle time based on percentage (i.e. this E-16D is idle 17% of the time meaning the processor is busy working 83% of the time). We further have a sensor configured polling for the state of an IPDU Output relay (power socket). "1" indicates ON, "0" would indicate OFF.

SNMP Sensors					
No.	Description	Туре	Value	Status	Action
1	E-16D-24V IPMI Rack Memory Free	SNMP Sensor	17264	Normal	View Edit Delete
2	IPDU Output Relay 1	SNMP Sensor	1	Normal	View Edit Delete

Figure 73- SNMP Sensor status on Summary Page

To add an SNMP Sensor, go to the SNMP Sensors Page under Monitoring. Click on "Add New SNMP Sensor".

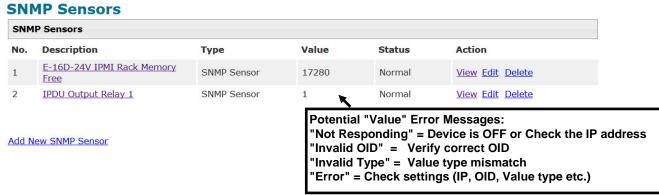


Figure 74- SNMP Sensor page

Enter the information required for the new sensor. (See image next page.)

SNMP Sensor Settings	Description
Description	Descriptive name to be displayed on the Summary Page for the SNMP Sensor
IP Address	IP Address of the SNMP Device that will be polled
OID	Object Identifier of the SNMP Device characteristic to be reported in the format of numbers separated by a period (see also How to setup SNMP)
SNMP Version	SNMP Version to be used to poll this SNMP sensor- v1/2c/3
SNMP Value Type	Select INTEGER, STRING to FLOAT, INTEGER to FLOAT or STRING
	If SNMP Device value type is "Counter32", "Timetick", "Gauge32" or "Integer"- select INTEGER
	If SNMP Device value type is "Octet String" with float format- select STRING to FLOAT
	If SNMP Device value type is "Octet String"- select STRING
	If SNMP Device value type is "Integer" but was float format originally- select INTEGER to FLOAT. Also select appropriate optional Divisor to convert value to FLOAT
Username	When SNMPv3 is selected, the username that must be presented to poll the device
Authentication Protocol	Select None, MD5 or SHA
Authentication Passphrase	The passphrase assigned to be used to enable the receipt of SNMP v3 messages
Privacy Protocol	Choose between DES or AES (v128) if SNMP readings or traps are encrypted or "None" if they are not. If encryption is enabled, then the Authentication Protocol must also be set at "MD5" or "SHA".
Read-only community name	Enter applicable name (commonly used- "public")

Data Logging	
Add to data log	This is a check-box that lets the user decide if the data sampled should be recorded in the Data Log.
Logging Period	Enter the time period between logged measurements

# **SNMP Sensor Configuration**

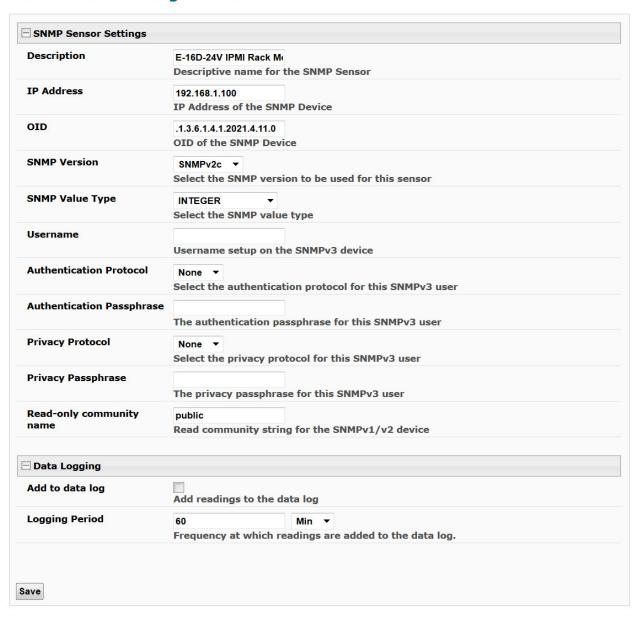


Figure 75- SNMP Sensor Configuration page

Once the Sensor is setup to be polled, alerts can be configured using the Smart Alert- Event settings. Click on "Create New Event".

**Events Events** Trigger Current No. Event Description Status Action Sensor Val. Val. Ack Dismiss Event #3 IPDU Output Relay 1 IPDU Output Relay 1 < 1.0 Normal Delete Event #4 E-16D-24V IPMI Rack E-16D-24V IPMI Rack Ack Dismiss < 16500.0 17280 Normal Delete Memory Free Memory Free

Figure 76- Events page under Smart Alerts

In the example (right), the Event configuration is setup to send an alert when the threshold (free memory) drops below 16500 bytes.

Create New Event

All of the usual notification methods are available to have alerts sent to any configured users.

Visual notification in the Web Interface of an alert will also be seen on the Events page and under Events on the Alarm Information page.

### Event #3 E-16D-24V IPMI Rack Memory Free Configuration

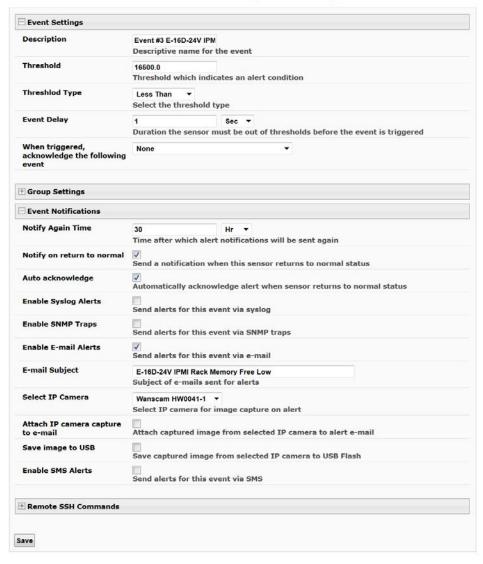


Figure 77- Event settings for SNMP Sensor being monitored

# **IP Cameras**

The IP Camera page displays the video snapshots of up to 8 monitored IP cameras. ENVIROMUX will display the video from specified IP addresses and provide images at 320 x 240 resolution. Place a name, the URL or IP address of the link, and the name of the image taken by the camera in the blocks provided (examples below). The images can be set to be refreshed every 100 msec (.1 second) up to 99,900 msec (almost 100 seconds).

Click **Save** at the bottom of the page. Then click on **Monitoring->IP Cameras** to see the images taken by those cameras. The user can click on any image and be connected to the site defined by the configuration.

If your camera requires authentication in order to view images or send images via email, place a checkmark in "Enable HTTP Auth" and add the **Username** and **Password** that your camera has been configured to accept. For more on viewing cameras requiring authentication, see page 71.

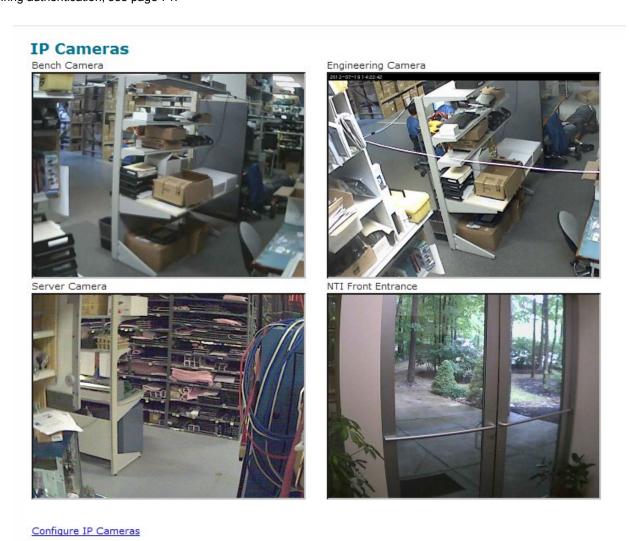


Figure 78- Monitoring IP Cameras

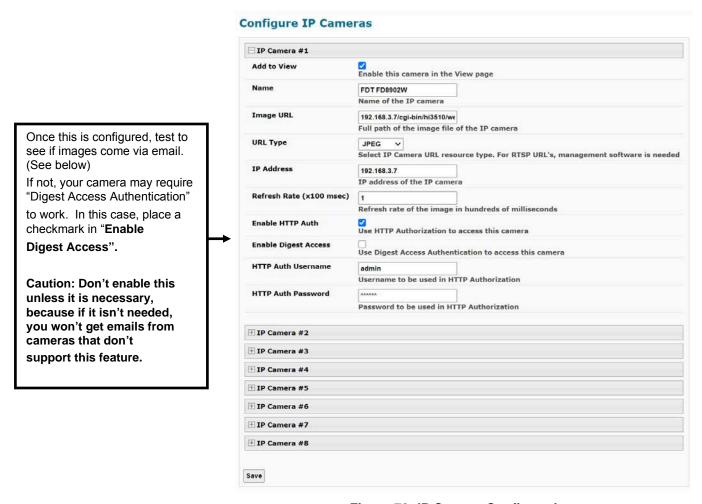


Figure 79- IP Camera Configuration

The images from web cameras can also be associated with alert messages. When configured (page 46), an image from an IP camera can be taken and sent along with a sensor alert message via email and/or saved to a connected USB flashdrive.

Note: If your camera's security can be disabled, and you don't want to use it to be able to send IP camera captures as email attachments, then disable it. The "Enable HTTP Auth" and "Enable digest Access" features are provided for cameras the <u>require</u> authentication to view images or send images via email. Consult your IP camera manual to see if this feature is present and for instructions on how to configure this.

For available cameras compatible with the E-xD, visit our website at http://www.networktechinc.com/ip-camera.html

For cameras that require authentication to view images, when you initially view this page in your web browser the image will have a placeholder instead.

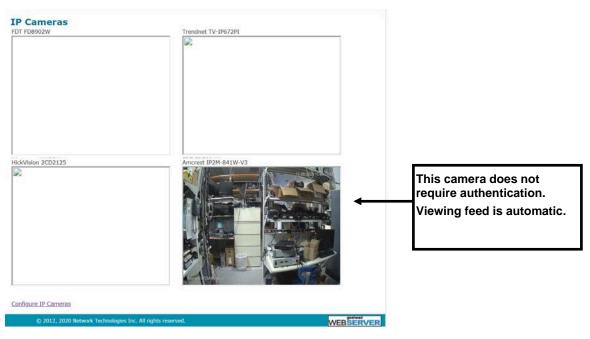
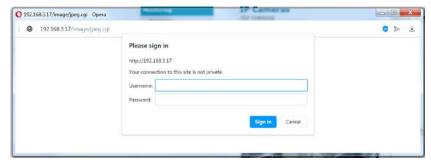


Figure 80- Cameras requiring authentication



If you click on the block where the image should be, you will be asked to login to the camera with the username and password required to access the camera.

Figure 81- Camera access login

After signing in to the camera, the image will be shown in the ENVIROMUX web interface as long as you have that web browser open.

Note: If you close the browser, you will have to sign in again to view the camera feed.

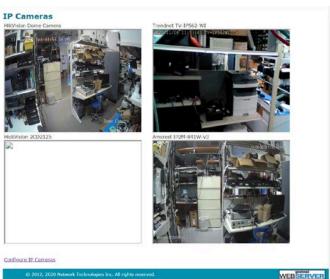


Figure 82- Camera feed after login

# **Administration**

From the Administration section there are several sub sections for configuring the ENVIROMUX:

Administration
System
Enterprise
Network
Users
Maps Config
Groups
Security
System Information
Firmware
Cascading
Reboot

System	Fields for applying time zone, date, time, NTP server, backup and restore configuration settings and settings for the "RS232 AUX" port
Enterprise	Fields for assigning the unit name, address, contact person, the ENVIROMUX email address, and phone number of a contact person
Network	Fields for providing all the network settings the ENVIROMUX including IP address, DNS, SMTP, SNMP and MQTT settings
Users	Fields for assigning users, access privileges, passwords, contact settings, and schedule settings
Maps Config	Setup maps for entering locations of sensors
Groups	Fields for assigning names to the groups that will receive alerts and messages
Security	Fields for setting authentication method and IP Filtering
System Information	For viewing ENVIROMUX system information
Firmware	For updating the firmware of the ENVIROMUX when improved software becomes available.
Cascading	For controlling up to 4 ENVIROMUX slaves from one master unit
Reboot	Enables user to reboot the ENVIROMUX using the web interface

# **System Configuration**

The System Configuration section is where all the settings necessary for proper time reporting within alert messages and log records are configured. To view the System Configuration page, click on **System** from the **Administration** section of the menu.

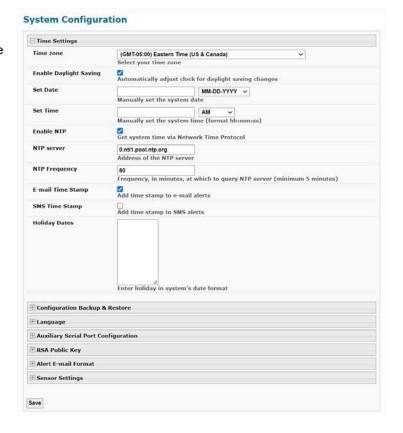


Figure 83- System Configuration page

The Date and Time of the ENVIROMUX can be either manually setup to use an onboard clock or set to be synchronized with an NTP server. The configuration of the ENVIROMUX can also be easily backed up to a file on your PC and restored from that file as needed. Once setup, they are stored with the help of a replaceable date/time battery. For instruction on how to replace that battery, see the ENVIROMUX Battery Replacement instructions.

Description

**Time Settings** 

Description
Enter the appropriate time zone (select from the dropdown list)
Apply a checkmark to have the time change according to Daylight Saving Time rules
Enter the system date in MM-DD-YYYY, DD-MM-YYYY or YYYY-MM-DD format
Enter the system time of day in hh:mm:ss format and select AM, PM or 24 HOUR
Place a checkmark to enable the ENVIROMUX to automatically sync up with a time server via NTP
If the NTP is enabled, enter the Domain Name or IP address of the NTP server
Enter the frequency (in minutes) for the ENVIROMUX to query the NTP server (minimum is 5 minutes)
Place a checkmark to have the ENVIROMUX apply a time of day stamp in the alert message sent via email
Place a checkmark to have the ENVIROMUX apply a time of day stamp in the alert message sent via SMS
Enter dates that you want the alert message schedule (page 47) to be altered
Browse for a saved configuration file to be restored to the ENVIROMUX. Upon selection, press "Save" and the ENVIROMUX will restore the configuration settings and reboot. Allow 1 minute before trying to reconnect and log in again.
Note: The IP address will be set to the IP address in the file and may be different
Note: Before overwriting the existing configuration, consider whether the existing configuration should be saved first. If it will be saved, be sure to save the current configuration file under a different name than the configuration file to be loaded.
Click this button to save the configuration of the ENVIROMUX to a location on your PC. This file can be restored using the "Choose file" field in the event you wish to return the ENVIROMUX to a former state
Click this button to restore the ENVIROMUX to the configuration settings it had upon receipt from the factory. <b>Be careful!</b> This will erase <u>all</u> user configuration settings. Upon restoration, the ENVIROMUX will reboot. Allow 1 minute before trying to reconnect and log in again. <b>Confirmation is required</b> .
Select between English, German (Deutsch) and Japanese for the language to read the ENVIROMUX menus in.

Note: If "Restore Defaults" is used, the IP address will also be restored to its default address (192.168.1.21) with a login name "root" and password "nti". To restore the root password to "nti" without having to restore all default settings, please send a backup of your config file, that you had taken previously, to NTI.

#### To identify the IP address of the ENVIROMUX without restoring defaults, use the Discovery Tool (page 28).

Downloading the configuration file is particularly useful when preparing to make changes to the configuration that may provide unsatisfactory results. If the configuration is saved in a file before changes are made, stepping backward and restoring the

previous settings is as simple as clicking on the file saved. Just be sure to remember the name of the file saved and where in the PC it was saved.

Default settings can also be restored using the "Restore Defaults" button on the front of the ENVIROMUX (see page 121).



Figure 84- Configuration Backup and Restore

The configuration file is in JSON format and can be edited using any text editor (Microsoft Word, Wordpad, Notepad, etc.).

NOTE: The format and syntax of the settings should not be changed when editing this file or the device may become unusable. Save a copy of the file as backup before making edits, in case a mistake is made. It can then be reinstated after resetting the ENVIROMUX to defaults using the "Restore Defaults" button on the front.

Auxiliary Serial Port Configuration ("RS232 AUX")		
Use Aux Port for	Choose between Remote Serial Port or Console	
	Configure as a Remote Serial Port when the port will be used to control a remote serial device.	
	<ul> <li>Configure as a Console port when a terminal will be connected for serial control of the ENVIROMUX (E-5D only)</li> </ul>	
	Note: Serial GSM Modem feature is no longer supported	
Baud Rate	When "Remote Serial Port" is selected, set the Baud Rate to a speed compatible with the connected serial device. Speeds range from 1200bps through 115200bps.	
	When Console is selected, set to a speed compatible with the connected terminal	
Format	When "Remote Serial Port" is selected, enter the number of bits, parity, and number of stop bits for the remote serial device to be connected.	
	When Console is selected, enter the number of bits, parity, and number of stop bits for the terminal to be connected (usually 8-N-1)	

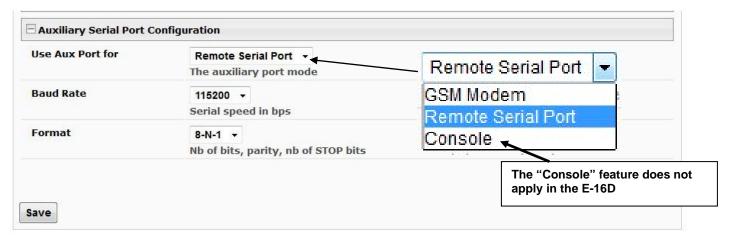


Figure 85- Configure the purpose of the "RS232 AUX" port

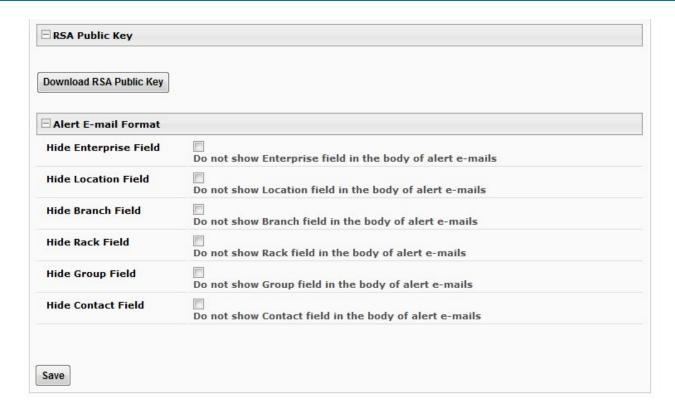


Figure 86- System Configuration-continued

# **RSA Public Key**

Click on this button to save an authentication key to a Linux or Unix machine. In order to configure an Event or Smart Alert to cause an SSH command to be sent to a Linux or Unix machine automatically (see <a href="How to setup Smart Alerts">How to setup Smart Alerts</a>), the Linux or Unix computer must be configured to accept the command from the ENVIROMUX. To do this, save the RSA public key, filename <a href="https://doi.org/10.1007/jd.10.2007

Then, on the computer to execute the command, log in as the user and execute the below command from the directory where the file was downloaded:

\$ cat id\_rsa.pub >> <user\_home\_directory>/.ssh/authorized\_keys

This command will append the ENVIROMUX key to the list of authorized keys Then, to make the change take effect, restart the SSH server by typing:

\$ sudo service ssh restart

#### **Alert E-mail Format**

To customize the content of the alert messages received via e-mail, pieces of information that would normally be contained in the emails can be omitted. For each piece of information that you do not want to be shown, place a checkmark in the category. Once you click on "Save", your changes will be made in the ENVIROMUX.

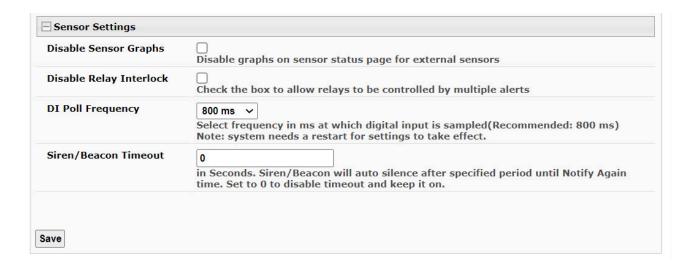


Figure 87- Sensor Settings

# **Sensor Settings**

**Disable Sensor Graphs** - When checking the status of external RS485 sensors, by default a graph is displayed with the accumulative readings for that sensor (see page 39). The display of that information will take some additional time for your browser to provide. If you don't wish to have that graph displayed and would rather speed up the status information of these sensors, you can place a checkmark in "Disable Sensor Graphs".

**Disable Relay Interlock** - This checkbox that allows you to enable or disable the ability to have output relays controlled by multiple alert conditions. By default this box is unchecked.

While unchecked, each output relay can only be associated with one alert.

When this box is checked, the same output relay can be associated with multiple alert conditions and will have its state (open or closed) changed according to the configuration with each association (see page 45).

**DI Poll Frequency** - Select how often digital inputs will be read. Selections include every 200 through 800 milliseconds, with 800 being the default.

**Siren/Beacon Timeout-** Enter the number of seconds to elapse before the Siren or Beacon will auto silence until the Notify Again time has elapsed. Set to 0 seconds to disable the timeout and keep the Siren or Beacon ON.

Click on **Save** when finished with System Configuration.

# **Administration-Enterprise Setup**

The Enterprise Setup page (**Administration ->Enterprise**) is used to enter basic company information to be applied to the body of alerts. Enter the information to the blocks provided with your company name, location, the contact person that alert e-mails should refer to, the phone number to reach them, and the e-mail address assigned to the E-16D.

If SMS messages will be used as an alert method, a GSM modem will be needed and this page will provide status information for that connection as well as the ability to configure alerts to be sent if the modem connection fails (see also page 18).

Note: If the e-mail address you supply doesn't work, one possible cause may be the policy of the server. Verify that the introduced Enterprise e-mail address will be accepted by the server. With some SMTP servers, messages may be rejected prompting an error message to be logged and alert messages being blocked from reaching their destinations.

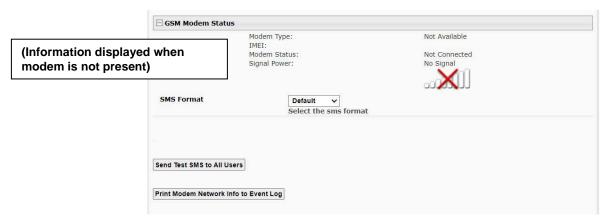
To personalize a banner that will be displayed on the login page, place a checkmark in the "Login Banner" box and enter up to 1500 characters to be displayed at login.

# **Enterprise Configuration** ■ Enterprise Settings **Enterprise Name** E-16D 48V Name to identify this unit Location Location/Address Branch Engineering Branch Rack B17C Rack Contact Engineering Contact person Phone 330-562-7070 Phone number of contact person E-mail user@gmail.com E-mail address for messages sent from this unit Login Banner Display login banner Banner Message Enter the login banner message (1500 characters max) **⊞ GSM Modem Status ⊞ GSM Modem Error Alerts ⊞ SMS Relay** Save

Figure 88- Enterprise Configuration Page

#### **GSM Modem Status**

If a modem has not yet been connected, the message "Not Available" will appear on the setup menu. The modem must be powered ON and connected before the ENVIROMUX is powered ON.



The connected modem must have a GSM type SIM card configured for SMS messaging and should be "unlocked" to prevent it from being limited to use in just this modem without further configuration.

When a modem is present, the type, status, IMEI number, and signal strength will be displayed. The modem will work with a signal strength between -111dBm (weak) and -51dBm (strong).



Figure 89- GSM Modem Status

### **GSM Modem Error Alerts**

If the modem fails to send an SMS when prompted to do so due to loss of service provider connection, error in protocol, or if the connection runs out of prepaid minutes, the ENVIROMUX can be configured to send an alert message via Email, Syslog and/or SNMP. Select what group(s) this notification will belong to and what methods of communication to use and click "Save".

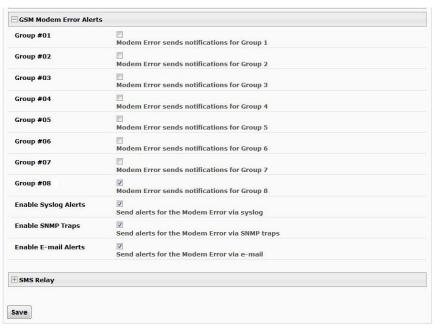
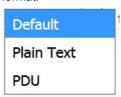


Figure 90- GSM Modem Error Alert Configuration

# **SMS Message Format**

In the same screen as the GSM Modern Status is the selection for the SMS message format. Three settings are available for this format:



**Default:** With this setting, if your language setting is English, the SMS messages will be sent in Plain Text. If the language setting is other than English, the SMS messages will be sent in PDU (Protocol Description Unit) format. This is a format supported by carriers that support extended character sets other than English.

**Plain Text:** With this setting, regardless of what the language setting is, SMS messages will be sent in a plain text format.

**PDU:** With this setting, regardless of what the language setting is, SMS messages will be sent in PDU format.

3G and 4G SMS message capabilities are supported, provided the modem supports them.

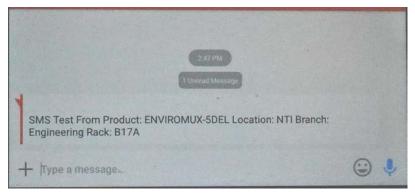


Figure 91- Example of Plain Text SMS Test Message

To test the modem function, click on "Send Test SMS to All Users" to send a test message to everyone that has been setup to receive SMS messages from the ENVIROMUX.

Note: A user can also be configured to receive SMS alert messages by entering their carrier's texting address for their email address. (See page 94)

#### Print Modem Network Info to Event Log

Press the "Print Modem Network Info to Event Log" button if you want to have the ENVIROMUX log the USB modem communication status. This can be used to understand the status of connection with the network carrier, features offered by your carrier, and debugging on communication/SMS failure.

Note: this logging will only work if a valid USB modem is connected with a valid SIM card and that USB modem has been communicating with a carrier.

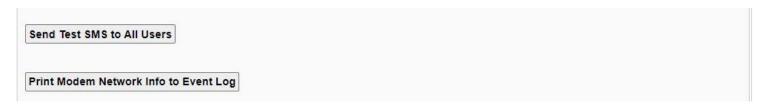


Figure 92- Button for Printing Modem status to the Event Log

### **Enable SMS Relay**

If your network includes more than one ENVIROMUX (E-16D, E-5D and/or E-2D), only one GSM modem is required for all the ENVIROMUX units to send SMS messages. That GSM modem can be connected to any of the ENVIROMUX units. Using the SMS Relay feature, all ENVIROMUX units can send SMS messages through the single GSM modem.

To use the SMS Relay feature;

- If the GSM modem is connected to the ENVIROMUX you are configuring, place a checkmark in "Enable Server" block.
- If the GSM modem is connected to another ENVIROMUX unit, leave "Enable Server" unchecked and instead place a
  checkmark in "Use remote unit to send SMS" and enter the IP address of the ENVIROMUX unit that has the GSM
  modem connected to it in the block "Remote unit IP Address".

Note: SMS Relay feature uses port 6001 on device set as SMS Relay Server (one with USB modem) and uses port 6002 on device set as SMS relay client. If you do not wish to use SMS Relay feature, leave "Enable Server" option unchecked.

Be sure to click "Save" to save the configuration.



Figure 93- SMS Relay Configuration

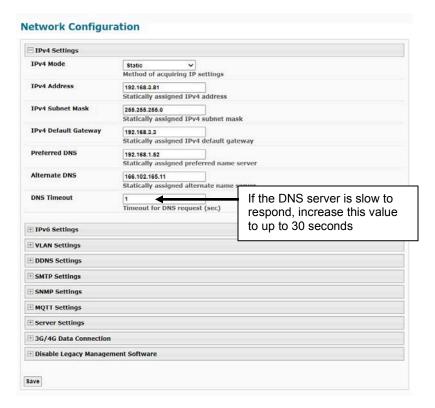
Note: To use the SMS relay feature between two ENVIROMUXs on a network separated by a firewall, be sure to open ports 6001 and 6002 in the firewall configuration to enable SMS communication between the ENVIROMUXs

If your network has only one ENVIROMUX connected to it, the SMS Relay feature will have no effect

# **Administration-Network Setup**

From the Network Configuration page (Administration->Network) the administrator can either choose to have the IP address and DNS information filled in automatically by the DHCP server (the default setting), or manually fill in the fields (use a static address). Settings can be entered for either the IPv4 or IPv6 protocols.

Note: If you select "DHCP", make sure a DHCP server is running on the network the E-16D is connected to.



**Figure 94- Network Configuration Page** 



Figure 95- Apply IPv4 or IPv6 Settings

If the administrator chooses to have the DNS information filled in automatically, the SMTP server and port number still need to be entered for e-mail alerts to work (see next page). If the SMTP server requires a password in order for users to send e-mails, the network administrator must first assign a user name and password to the ENVIROMUX. Then apply the user name and password to the "User" and "Password" fields under "SMTP Settings". Once all users are configured, click the "Send Test Email to all Users" button to check that all settings have been done properly. This will send an email to all users configured in the user list.

For additional detailed information on setting up email, see "How to Setup Email".

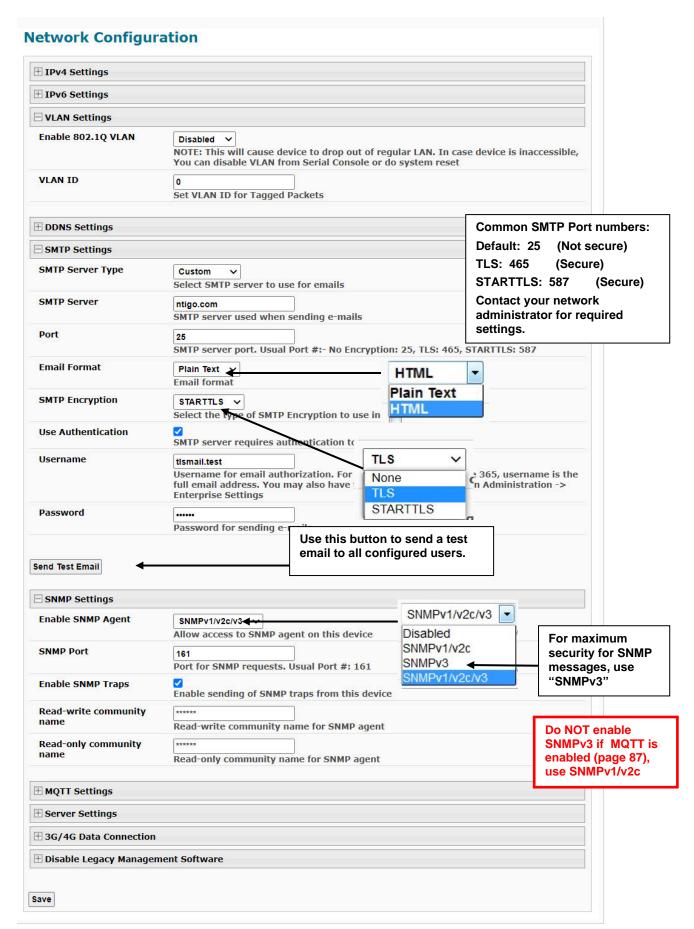


Figure 96- Configure SMTP, SNMP, and security settings

VLAN Settings	Description		
Enable 802.1Q VLAN	Select between "Disabled" (the default) or "Enabled"		
VLAN ID	Enter a number between 0-4095 for your VLAN ID		
SMTP Settings			
SMTP Server Type	Select either Custom, Gmail, or Office 365. Selecting Gmail or Office 365 will auto-select several fields.		
SMTP Server	Enter a valid SMTP server name (e.g. yourcompany.com)		
Port	Enter a valid port # (default port is 25, for TLS most use 465, for STARTTLS most use 587)		
Email Format	Choose between sending emails in Plain Text format (the default) and HTML format		
SMTP Encryption	Select between None, TLS or STARTTLS depending upon what your SMTP server supports		
Use Authentication	Place a checkmark in the box if the SMTP server requires authentication to send email		
Username	Enter a valid username to be used by the ENVIROMUX to send emails		
Password	Enter a valid password assigned to the ENVIROMUX username		
SNMP Settings			
Enable SNMP agent	Place a checkmark in the box to enable access to the SNMP agent. Choose between v1/v2c, v3 only (maximum security), or v1/v2c/v3.		
SNMP Port	Enter desired SNMP port number for SNMP requests (default is 161)		
Enable SNMP traps	Place a checkmark in the box to allow SNMP traps to be sent		
Read-write community name	Enter applicable name (commonly used- "private")		
Read-only community name	Enter applicable name (commonly used- "public")		

# **VLAN Settings**

The ENVIROMUX supports 802.1Q VLAN tagging (firmware version 2.52 and later) which can be used on managed switches to get more bandwidth and improved security. Any ID number between 0 and 4095 can be used.

Note: If VLAN Tagging is enabled, the E-xD will drop out of the regular network (Native VLAN) and users won't be able to access it from an unmanaged switch. If the ID number is lost/forgotten, you can reset it by connecting to the ENVIROMUX through the serial port (page 74) or by using the "Restore Defaults" button (page 121) on the E-xD.

### **Read-Only Community Name**

The SNMP Read-only community name enables a user to retrieve "read-only" information from the ENVIROMUX using SNMP network management software or a MIB browser and a MIB file. This name must be present in the ENVIROMUX and in the proper field in the SNMP software. This name is **case sensitive** so be sure to enter it correctly in the ENVIROMUX as well as in the SNMP software.

#### **Read-Write Community Name**

The SNMP Read-Write community name enables a user to read information from the ENVIROMUX and to modify settings on the ENVIROMUX using SNMP network management software or a MIB browser and MIB file (MIB file version 1.05 or later). This name must be present in the ENVIROMUX **AND** in the proper field in the SNMP software. This name is **case sensitive** so be sure to enter it correctly in the ENVIROMUX as well as in the SNMP software.

This function is particularly useful if you want to control the state of the Output Relays (page 57) through SNMP. With the ENVIROMUX and SNMP network management software properly configured for SNMP control (enable agent, enable traps, apply Read-only and Read-write Community Names), a SET command can be sent either from the SNMP software or MIB browser (Windows) or through command line (Linux) to change the output Relay value state. See Figure 104 on page 90 for example of setup.

# **Gmail SMTP Server Type**

If you select SMTP Server Type "Gmail", the only thing left to do is enter the email format and the username of the Gmail account the ENVIROMUX will use to send alert messages.

Be sure the Username entered on the Enterprise page (page 77) matches the Gmail account name here.

Once these are entered, click on "Authorize with Google" and follow the prompts to authorize the ENVIROMUX to use that account. For more on this see "How to Setup Email". Upon completion, the Current Status (below) should read "Authorization successful".

NOTE: Device needs access to the Google servers (https://accounts.google.com, https://www.googleapis.com) to send emails. Additionally, device also needs access to the NTI server (https://www.networktechinc.com) during OAUTH setup. Ensure any firewall in between allows connections to Google and NTI servers from the device.

With a successful authorization, click the "Send Test Email to All Users" button and check an accessible user's account to verify the feature is working.

Note: Test emails will only be sent to users that have email enabled (see page 94).

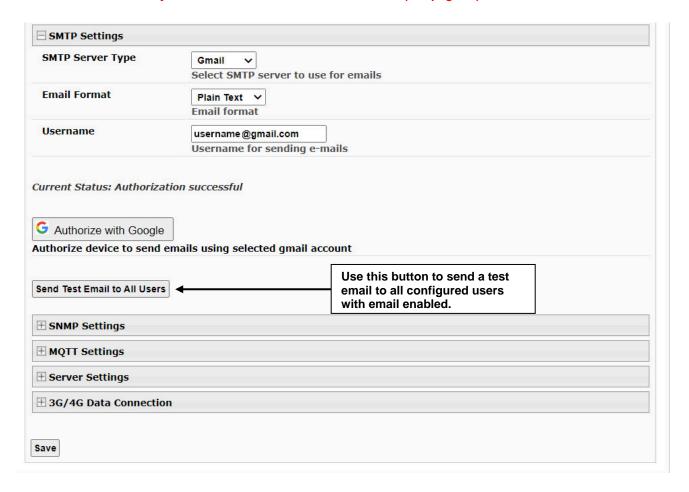


Figure 97- SMTP Settings- Gmail

### Office 365 SMTP Server Type

When the Server Type is "Office 365", most of the rest of the settings are pre-selected for you. If you do not have an existing email address with Microsoft or a domain managed by Microsoft 365, please create and register a new Microsoft 365 account with Microsoft. Then enter that email address in the E-xD web interface for the SMTP Server Setting. That will be the email address that the ENVIROMUX will use to send out alert messages. Then click "Save" button.

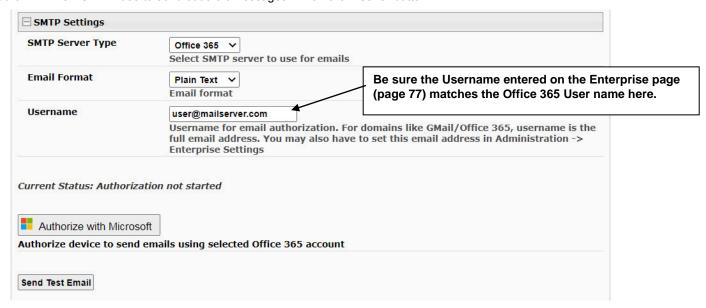


Figure 98- Office 365 server settings- before authorization

After saving, Click the "Authorize with Microsoft" button to complete the process. For more on this see "How to Setup Email". Upon completion, the Current Status (below) should read "Authorization successful".

With a successful authorization, click the "Test Email" button and check an accessible user's account to verify the feature is working.

Note: Test emails will only be sent to users that have email enabled (see page 94).



Figure 99- Office 365 server settings- after authorization

SNMP Settings			
MQTT Settings			
Enable MQTT	Enable MQTT client connection		
Client ID	Unique ID to identify client by the server		
Gerver Address	Domain or IP address of the server		
1QTT Port	1883  Port for MQTT connection. Usual Port #: 1883(	non-secure), 8883(secure)	
QoS level	QoSO  Select quality of service for message delivery exactly once)	(0: at most once, 1: at least once, 2:	
Jsername	Username for MQTT connection		
Password	Password for MQTT connection		
incryption	DISABLED V Select encryption to use		
erify TLS certificate	Checks and validates server certificate		
Publish Interval	Select the interval at which sensor data is pub (< 5 secs disables publication. NOTE: alert is a enabled)		
Publish Type	Individual Topic 💙		
	Select the format to bublish tobic on		
Copic Prefix	Select the format to publish topic on  Optional prefix for standard E-xD topic		
Server Settings			
Server Settings Enable Telnet	Optional prefix for standard E-xD topic  Enable access to this device via telnet		
Server Settings nable Telnet nable SSH	Optional prefix for standard E-xD topic		
Server Settings	Optional prefix for standard E-xD topic  Property of the control o	n-secure) HTTP requests. HTTPS is	
Server Settings Enable Telnet Enable SSH	Optional prefix for standard E-xD topic  Inable access to this device via telnet  Enable access to this device via ssh  Enable access to this device via standard (nor		
Server Settings Enable Telnet Enable SSH Enable HTTP Access	Optional prefix for standard E-xD topic  Inable access to this device via telnet  Enable access to this device via ssh  Inable access to this device via standard (nor always enabled.  80  Port for standard HTTP requests	n-secure) HTTP requests. HTTPS is  If the ENVIROMUX is goifirewall (router) ensure the	
Server Settings Enable Telnet Enable SSH Enable HTTP Access HTTP Port	Optional prefix for standard E-xD topic  Inable access to this device via telnet  Enable access to this device via ssh  Inable access to this device via standard (nor always enabled.  80  Port for standard HTTP requests	If the ENVIROMUX is goi	he ports ne access. See
Server Settings  Enable Telnet  Enable SSH  Enable HTTP Access  HTTP Port  HTTPS Port	Optional prefix for standard E-xD topic  Enable access to this device via telnet Enable access to this device via standard (nor always enabled.  80 Port for standard HTTP requests  443 Port for HTTPS requests	If the ENVIROMUX is goi firewall (router) ensure the set to open for network a complete list of ports on	he ports neaccess. See
Server Settings  Inable Telnet  Inable SSH  Inable HTTP Access  ITTP Port  ITTPS Port  Veb Timeout	Optional prefix for standard E-xD topic  Enable access to this device via telnet  Enable access to this device via standard (nor always enabled.  80  Port for standard HTTP requests  443  Port for HTTPS requests  0  Minutes after which idle web users will be lo	If the ENVIROMUX is goi firewall (router) ensure the set to open for network a complete list of ports on	he ports ned access. See
Server Settings Enable Telnet Enable SSH Enable HTTP Access	Optional prefix for standard E-xD topic  Enable access to this device via telnet  Enable access to this device via standard (nor always enabled.  80  Port for standard HTTP requests  443  Port for HTTPS requests  0  Minutes after which idle web users will be lo	If the ENVIROMUX is goi firewall (router) ensure the set to open for network a complete list of ports on logged out (0 disables idle logout)	he ports neaccess. See
Server Settings Enable Telnet Enable SSH Enable HTTP Access HTTP Port HTTPS Port Web Timeout Console Timeout Enable Modbus Enable Fixed Modbus	Optional prefix for standard E-xD topic  Inable access to this device via telnet  Inable access to this device via standard (nor always enabled.  80  Port for standard HTTP requests  443  Port for HTTPS requests  0  Minutes after which idle web users will be lo  0  Minutes after which idle console users will be  Enable access to this device via Modbus  Enable fixed address blocks for external sens	If the ENVIROMUX is goi firewall (router) ensure the set to open for network a complete list of ports on logged out (0 disables idle logout)	he ports ne access. See
Server Settings Enable Telnet Enable SSH Enable HTTP Access HTTP Port HTTPS Port Web Timeout Console Timeout Enable Modbus Enable Fixed Modbus Address	Optional prefix for standard E-xD topic  Inable access to this device via telnet  Inable access to this device via standard (nor always enabled.  BO Port for standard HTTP requests  443 Port for HTTPS requests  O Minutes after which idle web users will be lo  Enable access to this device via Modbus  Enable fixed address blocks for external sens in Modbus	If the ENVIROMUX is goi firewall (router) ensure the set to open for network a complete list of ports on logged out (0 disables idle logout)	he ports ne access. Se
Server Settings Enable Telnet Enable SSH Enable HTTP Access HTTP Port HTTPS Port Web Timeout Enable Modbus Enable Fixed Modbus Enable Fixed Modbus Enable Fixed Modbus	Optional prefix for standard E-xD topic  Enable access to this device via telnet  Enable access to this device via standard (nor always enabled.  80  Port for standard HTTP requests  443  Port for HTTPS requests  0  Minutes after which idle web users will be lo  Enable access to this device via Modbus  Enable fixed address blocks for external sens in Modbus  502  Port for Modbus requests  Disable ICMP response, no secure redirect who	If the ENVIROMUX is goi firewall (router) ensure the set to open for network a complete list of ports on logged out (0 disables idle logout)  sors instead of sequential addresses ten HTTP disabled, disable autofill of	he ports neaccess. See

**Figure 100- Configure MQTT and Server Settings** 

MQTT Settings	
Enable MQTT	Place a checkmark in the box to enable MQTT
	By default MQTT is disabled.
	Note: Do NOT enable MQTT if SNMPv3 is enabled (page 83).
Client ID	This will be auto-generated with a unique ID by default
Server Address	Enter a valid IP address or domain for the MQTT server
MQTT Port	Enter port number the MQTT server is listening on
QoS Level	Select the quality of service for the message level; 0 (at most once) 1 (at least once),
	2 (exactly once)
Username	Enter a username for MQTT connection
Password	Enter a password for MQTT connection
Encryption	Encryption can be Disabled or use TLS 1.0, TLS 1.1 or TLS 1.2,
Verify TLS Certificate	Enter checkmark to verify server signature and peername in the certificate using uploaded root certificate.
Publish Interval	Select the interval at which sensor data is published and choose seconds or minutes (< 5 secs disables publication. NOTE: alert is always published when MQTT is enabled)
Publish Type	Select between publishing Individual Topic or Bulk Topic (see below for link to MQTT instruction)
Topic Prefix	Optional prefix for standard E-xD topic (May be left empty)

QoS level - Quality of service, determines message delivery agreement

QoS0: At most once (no guarantee that message is delivered)

QoS1: At least once (message delivery guaranteed but could be delivered multiple times)

QoS2: Exactly once (message delivery guaranteed, only one delivery)

Username and password - MQTT server settings determine if user/password authentication is required

Verify TLS certificate - selecting this will check and validate both server certificate and peername.

NOTE: Server has it's own settings to request and validate certificate, if certificate is requested then ExD will send uploaded certificates. See page 106 or "How to Create x509 Certificate" for more information.

**Topic Prefix** - Optional prefix to use for ExD standard topics. (May be left empty) By default the prefix is populated with "ExD<mac\_address>". This can be multi-level if desired (ExD0C820F0708/buildingA/, the trailing forward slash is automatically added if not present).

"Topic Prefix" field in MQTT settings is always pre-applied to the topic.

For examples of the published messages using the MQTT protocol, see "How to Setup MQTT Communication" .

Server Settings			
Enable Telnet	Place a checkmark in the box to enable access to the ENVIROMUX via Telnet		
	By default Telnet is disabled.		
Enable SSH	Place a checkmark in the box to enable access to the ENVIROMUX via SSH		
Enable HTTP access	Place a checkmark in the box to enable access to the ENVIROMUX via standard (non-secure) HTTP requests. If the checkbox is deselected, the ENVIROMUX unit will disable HTTP access. The unit's webpage will remain accessible via HTTPS.  Don't disable until you read the notes below.		
HTTP Port	Port to be used for standard HTTP requests.		
HTTPS Port	Port to be used for HTTPS requests		
Web Timeout	Number of minutes after which idle web uses will be logged-out (enter 0 to disable this feature)		
Console Timeout	Number of minutes after which idle console user will be logged-out (minimum is 1 to enable the feature or enter 0 to disable this feature). This setting effects Console, Telnet and SSH connections.		
Enable Modbus	Place a checkmark in the box to enable access via Modbus software		
Enable Fixed Modbus Address	Place a checkmark to enable fixed address block for each of the RJ45 sensor ports		
Modbus Port	Enter a valid port number to be used to communicate via Modbus (default is 502)		
Enable Network Security	Place a checkmark here to disable ICMP responses, disable autofill and auto saving of passwords. Redirect HTTP to HTTPS using HSTS. If "Enable HTTP access" is unchecked also, then port 80 will be completely disabled.		
Use Secure Passwords Only	Place a checkmark in the box if you want all passwords that get saved to a configuration download to be encrypted within that file. Note: While this is enabled, you will not be able to perform a firmware downgrade to an earlier firmware version. To downgrade to an earlier version, remove the checkmark from this box.		

Note: When using only a secure access configuration ("Enable HTTP Access" is NOT checked), if you intend to connect to the ENVIROMUX from a location outside the local area network, make sure the firewall on the local area network is configured to allow traffic through the port assigned to HTTPS requests.

Note: If you are installing the ENVIROMUX with a public IP address and intend to use only a secure access configuration, you will need to create an x.509 certificate (page 106) and load it into the ENVIROMUX and any PC that will be required to access the ENVIROMUX.

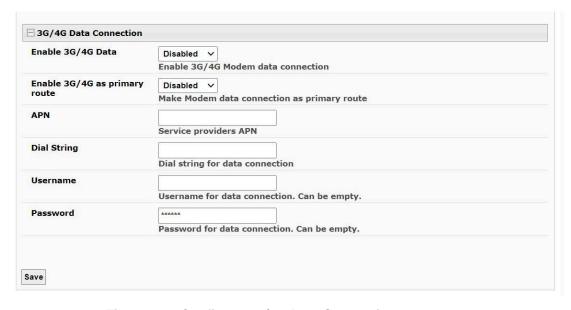


Figure 101- Configure 3G/4G Data Connection

3G/4G Data Connection	
Enable 3G/4G Data	Enable if you want the option to have the ENVIROMUX send alert messages through the USB modem and the option to access the web interface using the IP address assigned to the SIM card account. The default is disabled. NOTE: In order to access the web interface through the modem, the SIM card must have a "public" IP address (page 19).
Enable 3G/4G as primary route	Enable if you want all messages that are sent by the ENVIROMUX to go through the modem connection instead of the Ethernet. The default setting is disabled.
	Note: If this feature is enabled, and then later disabled, the ENVIROMUX must be rebooted to reset outgoing messaging parameters.
APN	Enter the APN address of the service provider (provided by the service provider)
Dial String	Enter the dial string required for data connection(provided by the service provider)
Username	Enter the username supplied by service provider for access to connection. Leave blank if no username is required.
Password	Enter the password supplied by service provider for access to connection. Leave blank if no password is required.

If the administrator chooses to have the IP and DNS information filled in automatically via DHCP, the SMTP server and port number still need to be entered for email alerts to work. If the SMTP server requires a password in order for users to send emails, the network administrator must first assign a user name and password to the ENVIROMUX.

Note: The most common SMTP server port number is 25, but it is not necessarily the port number assigned to your SMTP server. For SMTP servers that support TLS, the common port number is 465, and for those that support STARTTLS, the common port number is 587.

The administrator may assign a different HTTP Server Port than is used by most servers (80). This might be desired if the administrator wants a secure connection.

Note: If the port number is changed and forgotten, to determine what it has been changed to connect the ENVIROMUX for RS232 control (page 16) and review the Network Settings (page 81).

If the SMTP server supports STARTTLS or TLS (user authentication), select the protocol as appropriate.

Note: If the 3G Data connection is enabled as the primary internet connection, make sure that a reliable signal exists between the modem and service provider. Otherwise attempts made by the ENVIROMUX to communicate with devices on the network may be delayed and cause unnecessary alert messages.

For a guide to setting up the ENVIROMUX for sending email messages, see <u>How to Setup Email</u>. For assistance in setting up SNMP messaging, see <u>How to Setup SNMP</u>.

For a complete list of ENVIROMUX factory-assigned port numbers, see page 130.

# **DDNS Settings**

The ENVIROMUX supports DDNS services with many providers, for example No-IP, Dydns and FreeDNS. (See list of known providers on page 130) Any provider compatible with inadyn daemon will work with the E-xD. For general information on inadyn go to <a href="https://github.com/troglobit/inadyn">https://github.com/troglobit/inadyn</a>.

Simply enable the support, enter a value in seconds (range is 30-764000) for the Update Period, enter the DDNS service provider and other required pieces of information indicated below.

The Update Period determines how often the ENVIROMUX will check with the DDNS provider to verify that it has the correct IP address associated with the DDNS hostname. If the IP address they have is different than that in the ENVIROMUX, the recorded IP address will be updated with the IP address in the ENVIROMUX.

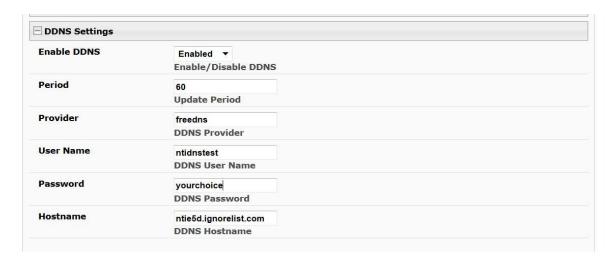


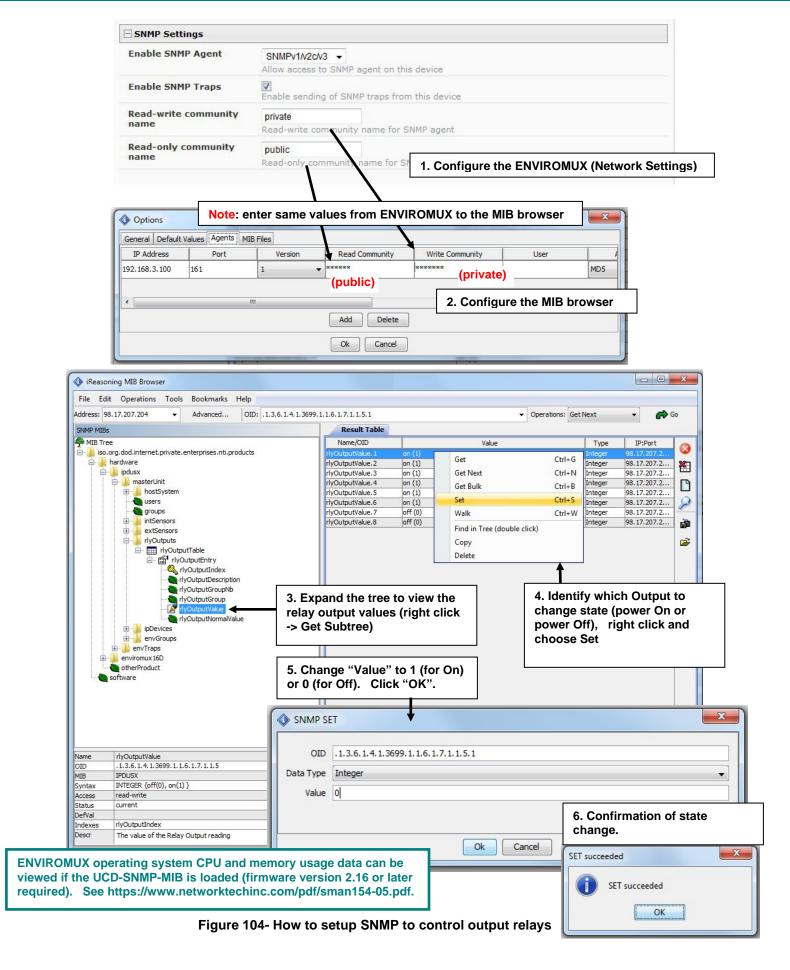
Figure 102- DDNS Settings

### **Disable Legacy Management Software**

Legacy E-MNG Management software uses port 6000 to communicate with E-xD devices. If you do not wish to use Legacy E-MNG Management software then place a checkmark in "Disable Manager Port". Instead, if you are using the NTI E-MNG-SH Self-Hosted Management Software, disabling this Manager Port has no effect on that software as it uses HTTP/HTTPS communication.



Figure 103- Disable Legacy Management Software



# **User Configuration**

The Users page is a list of all configured users of the ENVIROMUX. A maximum of 16 users (other than root) can be configured. From this page the root user (or any user with administrator rights) can choose to add more users, go to the user configuration page to edit a user's access to the ENVIROMUX, or delete a user from the list. A user with Operator rights can perform some administrative functions, but not all. (See page 98). To view the Users page, click on **Users** from the **Administration** section of the menu.

### Users

Users						
No.	Username	Enabled	Admin	Operator	Last Login	Action
1	root	yes	yes	yes	01-22-2018 08:43:22 AM	<u>Edit</u>
2	<u>Test</u>	yes	yes	yes	03-09-2015 04:30:10 PM	Edit Delete
3	<u>Verizon SMS</u>	yes	no	no	Never	Edit Delete
4	Test2	yes	no	no	Never	Edit Delete
5	<u>guesta</u>	yes	no	no	01-12-2018 05:40:15 PM	Edit Delete
6	<u>oper</u>	yes	no	yes	01-17-2018 11:25:23 AM	Edit Delete

Add New User

Figure 105- Usernames List and Status

To add a user, click on the "Add New User" link.

To edit a user's configuration, either click on the listed username, or on the "Edit" link.

To delete a user and their configuration, click on "Delete" link.

When adding a new user, the Configure User page will open with the username "userx" assigned, where x = the next consecutive number (up to 16) based on the quantity of users in the list (other than the root user). You can either leave the name as "userx", or change it to what you would like to see listed. With the name assigned, fill in the remaining information as needed.

Note: The username "root" can also be changed, however, if the name it is changed to is forgotten, you will need to login as another administrative user to see or make changes to it. Failing that, to restore administrative access you will need to press the "Restore Defaults" button on the front of the ENVIROMUX.

### **Configure User**

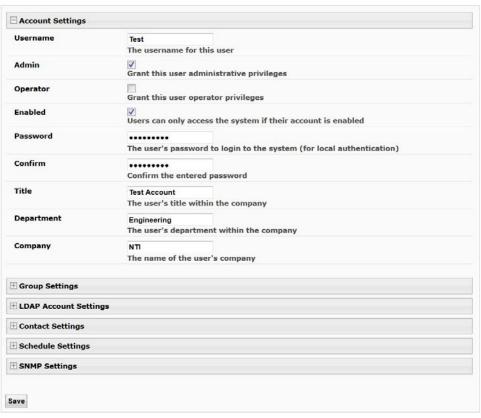


Figure 106- Edit user profile for root user

Group Settings								
Group #01	✓ User receives notifications for Group 1							
Group #02	User receives notifications for Group 2							
Group #03	User receives notifications for Group 3							
Group #04								
Group #05	User receives notifications for Group 4							
Group #06	User receives notifications for Group 5							
Group #07	User receives notifications for Group 6							
Group #08	User receives notifications for Group 7							
**************************************	User receives notifications for Group 8							
LDAP Account Settings								
Common Name (for LDAP)	The Common Name for the user in an Acti	ve Directory						
Organizational Unit (for LDAP)								
LUNE	The Organizational Unit the user belongs	to in an Active Directory						
Contact Settings	00000							
E-mail Alerts	User receives alerts via e-mail							
Brief E-mail	User receives brief e-mail							
E-mail Address 1	user@ntigo.com E-mail address 1 for the user							
E-mail Address 2	E-mail address 2 for the user							
E-mail Address 3	E-mail address 3 for the user							
E-mail Address 4	E-mail address 4 for the user							
Sound Alerts	Enable alert sounds when monitoring or	n web page						
Syslog Notifications	Receives Event Logs messages via systalerts	og including sensor alerts and non senso						
Syslog Port	514	Local 0 -						
Syslog Facility	Local.0 V	Local 0						
	Select the user's syslog facility	Local 2						
SNMP Traps	✓ User receives alerts via SNMP traps	Local 3 Local 4						
SNMP Trap Port	162 Select SNMP Trap port to be used. Usual	Local 5						
Syslog/SNMP IP Address		Local 7						
SMS Alerts	IP address where syslog messages/SNN	MP traps are sent for this user						
SMS Number 1	User receives alerts via SMS							
2.72 (Million 1	Phone number 1 where SMS messagess	are sent for this user						
SMS Number 2	Phone number 2 where SMS messagess	are sent for this user						
SMS Number 3		Jone (or dis 030)						
SMS Number 4	Phone number 3 where SMS messagess	are sent for this user						
aria Number 4	Phone number 4 where SMS messagess	are sent for this user						

Figure 107- More user settings

Account Settings	Description
Username	Enter the desired username for this user
Admin	Place a checkmark here if this user should have administrative privileges
Operator	Place a checkmark here if this user should have operator privileges
Enabled	Place a checkmark here to enable this user to access the ENVIROMUX
Password	Enter a password that a user must use to login to the system
	A password must be assigned for the user's login to be valid
	Passwords must be at least 1 keyboard character.
Confirm	Re-enter a password that a user must use to login to the system
Title	Enter information as applicable
Department	Enter information as applicable
Company	Enter information as applicable
Group Settings	
Group 1-8	Place a checkmark if the user should receive messages from sensors, accessories, or IP devices in Group 1, 2, 3 thru 8 (see also pages 44 and 60 for group assignments)
LDAP Account Settings	
Common Name (for LDAP)	"Common Name" assigned in the LDAP server account in an Active Directory. Often a name assigned that is different than the Username. If this is the same as the Username in the "Account Settings" (above), this can be left blank.
Organizational Unit (for LDAP)	Enter the Organizational Unit the user belongs to in an Active Directory Format is <ou,ou,etc></ou,ou,etc>
Contact Settings	
Email alerts	Place a checkmark if the user should receive messages via email
Brief email	Place a checkmark if email messages should be brief (contain only critical information)
	Note: Enabling this will also prevent images being sent from IP cameras to this user
Email address (1-4)	Enter up to four valid email addresses if this user should receive email alert messages (maximum 63 characters)
	<b>Tip:</b> The user can receive alert messages to their cell phone (SMS) by entering the cell carrier's email address here (i.e. 1234567890@pushover.net) in the absence of a modem.
Sound Alerts	Place a checkmark if the user wants to be notified of an alert through their PC with an audible sound. User must be logged in to the Web Interface and the Summary Page displayed.
Syslog Notifications	Place a checkmark if the user should receive event log messages via syslog including sensor alerts and non-sensor alerts
Syslog Port	Enter the port number to be used to receive syslog messages (default is 514)
Syslog facility	Select a Syslog Facility for the messages to be sent to- Local0 thru Local7 (default is Local0).
SNMP Traps	Place a checkmark if the user should receive alerts via SNMP traps
SNMP Trap Port	Enter the port the user will receive SNMP traps on (default is 162)
Syslog/SNMP IP address	Enter a valid syslog/SNMP IP address for the user to receive syslog/SNMP messages
SMS Alerts	Place a checkmark if the user should receive alerts via SMS messages (requires a modem)
SMS Number (1-4)	Enter up to 4 different phone numbers to call to alert the user via SMS message

# **Schedule Settings**

The Schedule Settings section provides the user with extensive control over the days and times that alert messages can be received. Time periods are in the 24HR format starting with 0 (12:00 to 1:00 a.m.) and each day of the week can be defined separately. Additionally, an extra control is provided for separate scheduling to occur on holidays, defined under System Configuration (page 73). By default, all time periods are enabled.

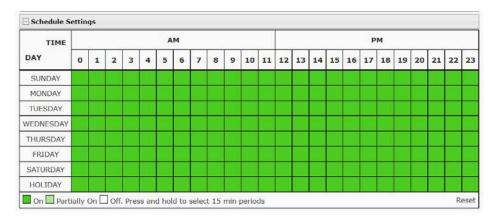


Figure 108- Schedule Settings for users

Dark green blocks indicate time periods when messages are enabled to be received by the user.

White blocks indicate time periods where messages are disabled and no messages will be received by that user.

Light green blocks indicated time periods where part of that hour is configured to receive messages, and part of it is configured to not receive messages.

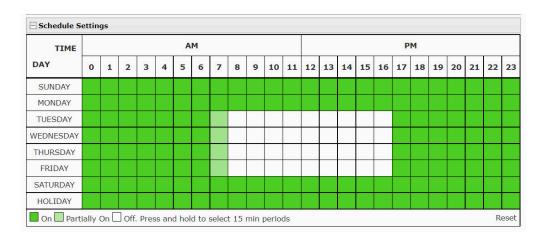


Figure 109- Colored blocks indicate variations in settings

To disable messages for the entire hour, simply click on the block. To change it back, click it again.

To disable messages for several hours, click and drag several blocks in either direction (left-to-right for over the same day, or up-and-down for the same hour over several days). Click and drag again to change it back.

Be sure to click "Save" at the bottom of the page to save your changes before leaving this page.

If you leave the page without saving, no changes will be saved.

To Disable messages for a user for the whole day with one click, just click on the day of the week.

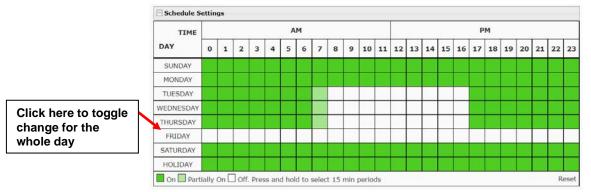


Figure 110- Disable messages for an entire day

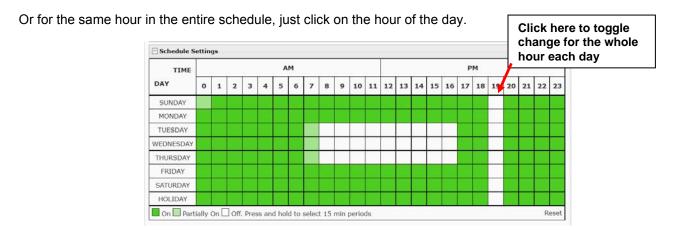


Figure 111- Disable messages for the same hour every day

To control the time period down to 15 minute increments (turning the block light green), click and hold a block. Then select the 15 minute period(s) where messages will be enabled vs. disabled for that user.

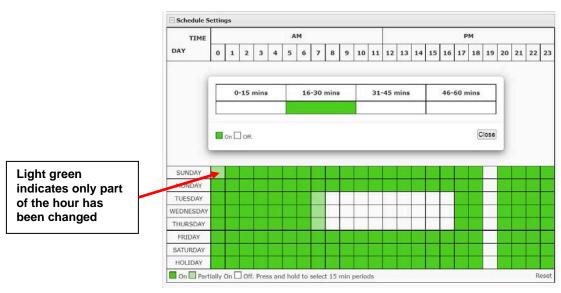


Figure 112- Select 15 minute increments of control over messages

Be sure to click "Save" at the bottom of the page to save your changes before leaving this page.

If you leave the page without saving, no changes will be saved.

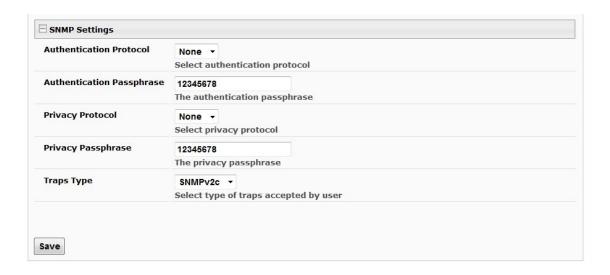


Figure 113- More user settings

SNMP Settings	
Authentication Protocol	Choose between MD5 or SHA to require authentication, or none to disable it
Authentication Passphrase	Assign the passphrase to be used to enable the receipt of SNMP v3 messages
Privacy Protocol	Choose between DES or AES (v128) to encrypt SNMP readings or traps or "None" to disable encryption. If encryption is enabled, then the Authentication Protocol must also be set at "MD5" or "SHA".
Privacy Passphrase	Assign the passphrase to be used to open and read readings or alert messages received via SNMP v3
Traps Type	Choose between SNMPv1, SNMPv2C, or SNMPv3

After changing any settings in the user profile, press "Save".

If a user is set with only "User" rights instead of "Administrator" rights, the user will only be able to see current sensor readings and to change their password if so desired. No other ENVIROMUX access is possible.

Note: If the root user's password is changed and forgotten, contact Network Technologies Inc at (800) 742-8324 (800-RGB-TECH) or (330) 562-7070 for assistance.

Note: Each user can have only one email address (maximum 63 characters) associated with that user. If an additional email address is needed, an additional user must be added with the desired email address. As long as both users are configured to get messages from the same sensor groups, both email addresses will get the same alert messages. For more on users and sensor groups, see page 45.

### More about User Privileges

The root user (or any user with administrator rights) can change the root password and configure how the root user will receive alert messages. Users with <u>administrative</u> rights can change all configuration settings except for the root user name.

The user with Operator privileges has fewer rights than an administrator but more rights than just the basic user rights. Operator privileges include:

- Ability to view alerts, acknowledge alerts and dismiss alerts of all Internal and External sensors.
- · Ability to control output relays
- Ability to cycle the sensor power on digital inputs.
- Ability to view and download logs.
- Ability to reboot the unit.

Users with user rights can only see the current readings of monitored items and change their own passwords.

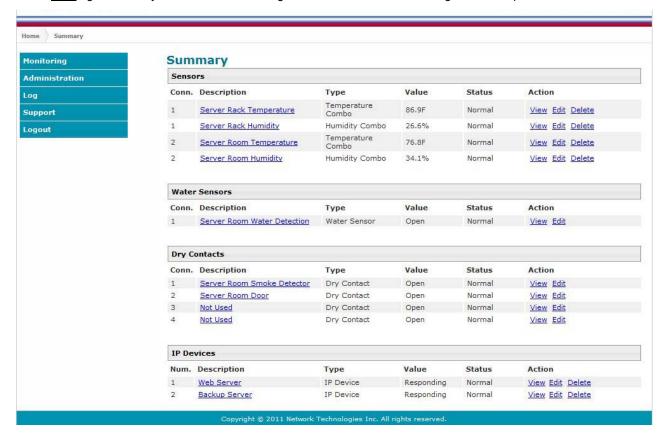


Figure 114-Summary page for User without Admin privileges

# **Maps Config**

Up to 3 map images can be uploaded to the ENVIROMUX. Images must be .jpg format, with a maximum size of 850px x 605px. We recommend using images that are 750px x 505px.

- 1. To setup a map, first locate the image file to be uploaded (must be .jpg format). Then click "Upload".
- 2. Once uploaded, click on the map to have it enlarge in the viewing window.
- 3. All available sensors monitored by the ENVIROMUX will be listed under "Available Sensor List". Choose a sensor and its location in your map.
- 4. Select and drag the sensor from list to the location and release the mouse button. A green dot will now represent the sensor on the map, and the sensor will no longer be in the "Available Sensor List" for that map.

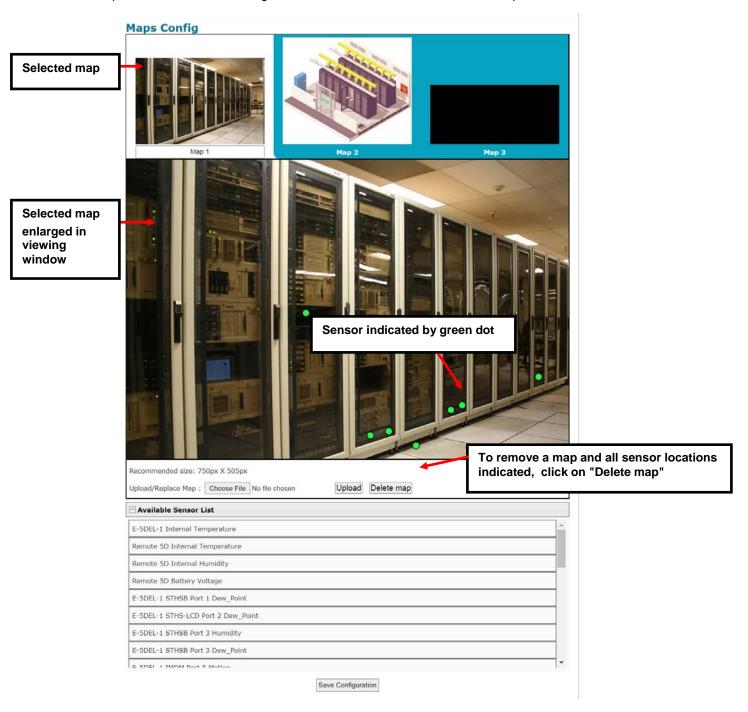


Figure 115- Maps Configuration page

If you try to upload an image that is too large, you will receive the message "Please upload a map smaller than 850x605px".

Recommended size: 750px X 505px

Please upload a map smaller than 850X605px for map 3

Upload/Replace Map : Choose File No file chosen Upload Delete map

<u>From the Maps Config screen in the Administration menu</u>, if you hover over a sensor, the name of that sensor will appear. If you wish to delete the sensor from the map, click "Delete".



Figure 116- View from Administration menu

<u>From the Maps screen in the Monitoring menu</u> (page 31), if you hover over a sensor, you will see the status of that sensor and if you click on it you will go view the status page or click Edit and open the configuration page.

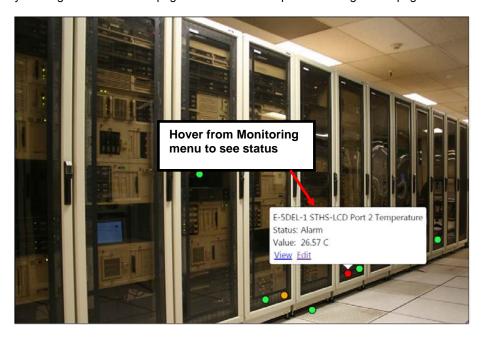


Figure 117- View from Monitoring menu

Sensors in a normal state are green. Sensors in a Warning state (within the range of sensing values between the non-critical threshold value and the critical threshold value, but not yet in alert) will turn Orange. Sensors in Alert state will turn Red.

Note: Sensors in warning or alert condition will only be viewable from Maps in the Monitoring menu.

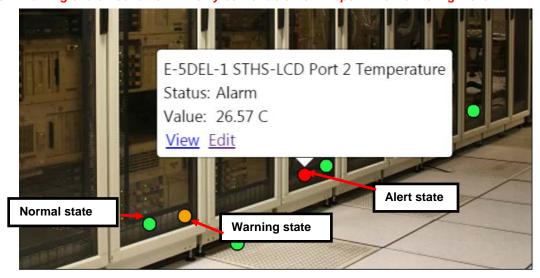


Figure 118- Sensors on map in different states

# **Group Names**

Group names can be applied instead of the group numbers in the event an association is desired other than "Group 0x". For each group (1-8), a name can be applied containing up to 64 English or 21 Kanji (Japanese) characters.

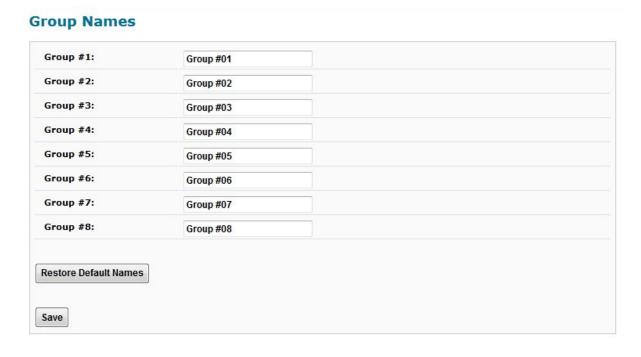


Figure 119- Enter custom group names

## **Security**

Access to the web interface on the ENVIROMUX can be through standard methods (enable HTTP access- page 88) or limited to secure access only (disable HTTP access and only allow HTTPS access which is always enabled by default). Security in the ENVIROMUX can be managed one of three ways; through the local settings (passwords assigned in user settings on page 94), through an LDAP server or through a RADIUS server. If security is configured to use LDAP mode, then the names for users must be the same as those found on a configured LDAP server. To view the Security Configuration page, select **Security** in the **Administration** section of the menu.

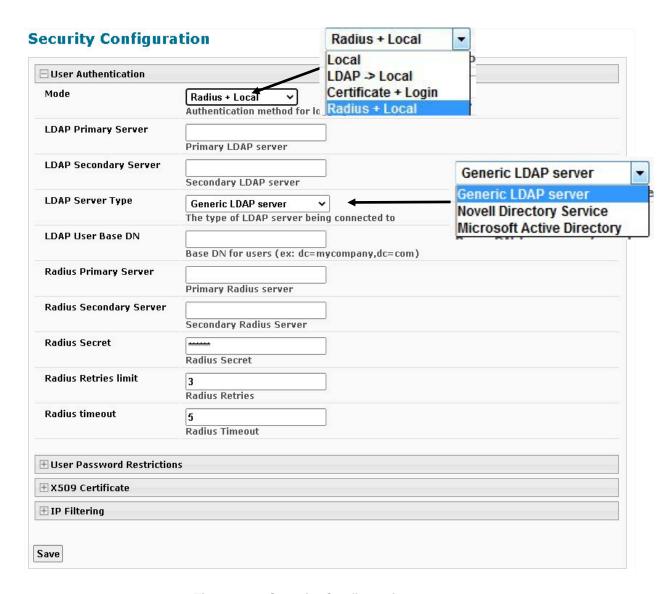


Figure 120- Security Configuration page

When in LDAP mode, usernames on the LDAP server **must match** those in the user settings of the ENVIROMUX or access will be denied.

Passwords for users can be different between the LDAP server and those in the ENVIROMUX configuration, so when in LDAP mode, make sure the LDAP password is the one being entered or access to the ENVIROMUX will be denied.

Note: When in LDAP mode, if the LDAP server is not responding, local authentication will be tried. If a mistake is made in the LDAP configuration and access to the ENVIROMUX is being denied, to return to local user setting control, disconnect the ENVIROMUX from the network and connect a PC to the ENVIROMUX ETHERNET port directly. Once the ENVIROMUX can no longer see the LDAP server the user will be able to login with a local account.

User Authentication	
Mode	Select Local to use authentication based on passwords in the ENVIROMUX user configuration
	Select LDAP->Local to use authentication based on passwords in an LDAP server
	Select "Certificate+Login" when authentication requires the connecting PC to hold a valid certificate
	Select "Radius +Local" to use either local user authentication or authentication through a RADIUS server
LDAP Primary Server	Enter Hostname or IP address of Primary LDAP Server
LDAP Secondary Server	Enter Hostname or IP address of Secondary LDAP Server (optional)
LDAP Server Type	Choose from drop down list:
	Generic LDAP server
	Novell Directory server
	Microsoft Active Directory
LDAP User Base DN	Enter the Base DN for users (ex: ou=People,dc=mycompany,dc=com)
Radius Primary Server	Enter Hostname or IP address of Primary RADIUS Server
Radius Secondary Server	Enter Hostname or IP address of Secondary RADIUS Server (optional)
Radius Secret	Type the shared secret between the ENVIROMUX and the RADIUS server.  The shared secret is case-sensitive, and it must be the same on the ENVIROMUX and the RADIUS server.
Radius Retries Limit	The number of times the ENVIROMUX will try to submit the provided username and password to the RADIUS server before it reports a failed connection attempt
Radius Timeout	The length of time in seconds that the ENVIROMUX will wait for a reply from the RADIUS server before either reporting a failed connection attempt or resubmitting as determined by the Radius Retries Limit

Even though LDAP authentication is being used, each user must also have a local account. User permission level is established by the local account.

When using an LDAP server, the ENVIROMUX is preloaded with a generic security certificate in X509 format. If you wish to provide your own X509 Server certificate, the Server certificate must be uploaded to the ENVIROMUX. See "How to Create x509 Certificate" for more information.

## **LDAP Server Troubleshooting**

We recommend that you remain logged in to the ENVIROMUX as a local user on an administrative user's account while you test your LDAP server settings and verify that the LDAP server works correctly. If mistakes are made, as long as you are still logged in you can quickly make corrections. For example, using Chrome, make your changes to the LDAP server settings and press the Save button on the configuration page. Remain logged in and try logging in from another browser on the same PC (or from another PC altogether). If you can no longer get access to the ENVIROMUX (from the second browser/PC), you need to review and adjust your LDAP server settings and the settings in the ENVIROMUX (above and the user settings on page 94) until you find the cause.

In the event that you do log out before verifying your LDAP server settings are correct and now find your access to the ENVIROMUX is being denied, disconnect the ENVIROMUX from the network and connect a PC to the ENVIROMUX "ETHERNET" port directly. By default, if the ENVIROMUX can not see the LDAP server the user will be able to login with a local ENVIROMUX account (provided the user's PC and the ENVIROMUX are both on the same subnet).

If you don't know the IP address of the ENVIROMUX to make a direct local connection, you can either restore default settings or use the Discovery Tool (page 28) to identify the IP address assigned.

## **Using a RADIUS Server**

The configuration has been tested using FreeRADIUS version 3 on Ubuntu 18.04.4 LTS. Both HTTP and HTTPS requests have been tested.

- 1. The default directory for FreeRadius will be one of the following depending on your operating system:
  - a. /etc/freeradius
  - b. /etc/raddb
- 2. There are file path differences between FreeRADIUS version 2 and version 3. The /etc/freeradius/3.0/mods-config/files/authorize file should be modified in version 3 and the /etc/freeradius/users file should be modified in version 2. Depending on the operating system, there may not be a 3.0 directory within the default FreeRADIUS directory and all files and folders within that directory are in the /etc/freeradius directory.

The *dictionary.nti* file (this file has an .nti extension) <u>must</u> be saved to a location on the PC the RADIUS server is run from. (This file is found on the ENVIROMUX download page (<a href="http://www.networktechinc.com/download/d-environment-monitor-16.html">http://www.networktechinc.com/download/d-environment-monitor-16.html</a>).)

3. Edit the RADIUS dictionary file (no file extension) in the RADIUS server using a text editor, adding the following line:

SINCLUDE /<path to dictionary.nti>/dictionary.nti

#### Example:

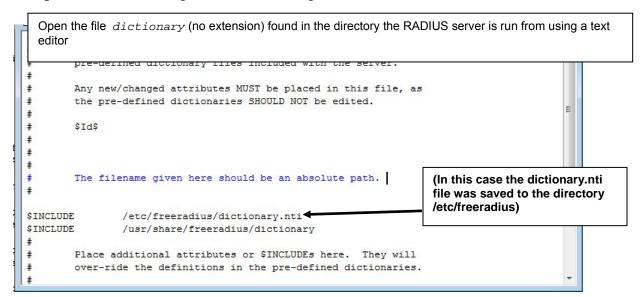


Figure 121- Dictionary file of RADIUS server

Be sure to save the RADIUS dictionary file.

4. Once the <code>dictionary.nti</code> file has been included in the RADIUS server dictionary, users outlined in the RADIUS server <code>authorize</code> file (filename <code>authorize</code>, again, it has no extension) can be assigned these properties. This file is located in the <code>/etc/freeradius/3.0/mods-config/files/</code> directory. The values can be customized based on your requirements or kept the same for a group of users using a single variable. An example user configuration is below. Please note the tab characters preceding property names.

```
# Test Account
"Test"         Cleartext-Password := "T123est"
         Service-Type = Login-User,
         NTI-User-Permission := "readonly",
         NTI-User-Title := "Analyst",
         NTI-User-Department := "IT",
         NTI-User-Company := "VPI",
         NTI-User-Sensor-Groups := "1,3,4,5,6,7,8",
         NTI-User-Email := "network.technologies@gmail.com",
         NTI-User-Syslog-SNMP-Address := "192.168.3.10",
         NTI-User-Syslog-Facility := "2",
         NTI-User-SMS-Number := "1234567891",
         NTI-User-Enable-Email-Alert := 1,
```

To save time, you could copy and paste this list into your authorize file and then edit it as needed for your custom installation.

```
If you are still using FreeRADIUS version 2:
The files: dictionary users dictionary.nti
all need to be in the same directory (in the example in Figure 118 that is /etc/freeradius/)
```

```
NTI-User-Enable-Brief-Email := 1,
   NTI-User-Enable-Syslog-Alert := 1,
   NTI-User-Enable-SMMP-Traps := 1,
   NTI-User-Enable-SMS-Alert := 0,
   NTI-User-Schedule-Type := "custom",
   NTI-User-Schedule-Type := "sun",
   NTI-User-Schedule-End-Day := "sat",
   NTI-User-Schedule-End-Day := "ol:00",
   NTI-User-Schedule-End-Hour := "01:00",
   NTI-User-Schedule-End-Hour := "22:00",
   NTI-User-SNMP-Auth-Protocol := "MD5",
   NTI-User-SNMP-Privacy-Protocol := "none",
   NTI-User-SNMP-Privacy-Passphrase := "123456789",
   NTI-User-SNMP-Traps-Version := "v3",
   NTI-User-Enable := 1
```

The above username is "**Test**", and the password is "**T123est**". All the properties listed mirror those found in the user configuration in the ENVIROMUX web interface. Change "Test" and "T123est" as needed for a user. For the "Enable" properties, "1," means yes and "0," means no.

- 5. Once the *dictionary* file is updated and users are added to the *authorize* file, please restart the RADIUS server service and correct syntax errors if any.
- 6. In order to use a RADIUS server to access the ENVIROMUX, the Mode must be changed to "Radius + Local" and the additional RADIUS fields (all under Security Configuration-User Authentication (page 102)) must first be entered. When finished, click the "Save" button. Changes will have immediate effect.
- 7. After this the ENVIROMUX will auto add/update RADIUS users and log them in (if successful). Local users accounts can also be used to login if added through the Web Interface. A maximum of 16 users are enabled and active at a time on a device. If more than 16 users login, ENVIROMUX will evict the least recently logged-in user.

Note: If the user password as configured in the RADIUS server is different than that set in the ENVIROMUX user account, the RADIUS server will adjust the ENVIROMUX user account password to match the one in the RADIUS server.

All radius property names are optional except for "NTI-User-Enable := 1" . For a detailed list of available property values, please check *dictionary.nti* file.

#### **Change User Attributes**

To change user attributes on the RADIUS Server:

- 1. Edit the user's file in RADIUS (filename users, no extension) and make the desired changes to the user attributes.
  - ex. NTI-User-Permission := "admin"
- 2. Save the user file.
- 3. Restart the RADIUS service.
- 4. On the E-xD, delete the user that the changes have been made on in the RADIUS server.
- 5. Logout and Re-Login to the E-xD with the updated user's login and password.

The RADIUS server should automatically load the new user attributes into the E-xD unit.

#### Cisco ISE

Please follow the procedure to set Vendor Specific Attributes in Cisco ISE:

https://www.cisco.com/c/en/us/support/docs/security/identity-services-engine/215525-use-radius-for-device-administration-wit.html

E-xD devices require the following radius properties set as "Advanced Attributes Settings":

- 1. "NTI-User-Enable" set to 1
- 2. "NTI-User-Permission" set to "admin" or "operator" or "readonly"
- 3. NTI Vendor ID where required is 3699

Settings configured in dictionary.nti for FreeRADIUS can also be set on Cisco ISE.

#### **X509 Certificate**

The ENVIROMUX is designed to be configurable with secure access to the web interface controls. The ENVIROMUX is preloaded with a generic X509 Server Certificate. If you wish to provide your own X509 Server certificate, the Server certificate must be uploaded to the ENVIROMUX. The Server certificate and key must be combined in a single file ("PEM" format). For instruction to create your own certificate, see "How to Create x509 Certificate" for more information.

Browse to the Server certificate file and select it. Then load using the button "Upload Server Certificate and key".

Note: The key used should not be password protected.

#### **User Password Restrictions**

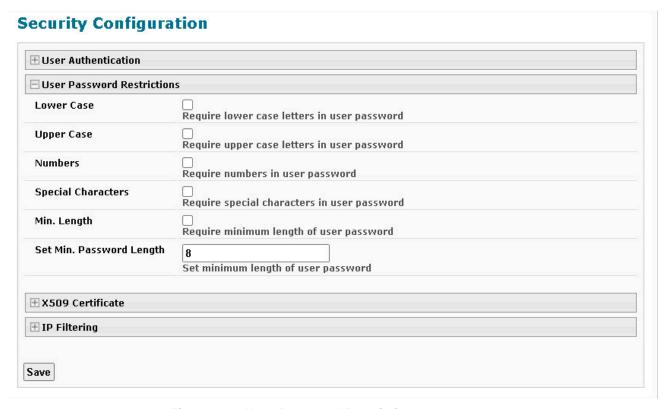


Figure 122- User Password Restrictions

Under Security Configuration there is the option to apply password restrictions to all user passwords, increasing the level of security making it that much more difficult to guess the password. Any new passwords that are set or changed will have the above restrictions. (Existing passwords created before these restrictions were set do not require updating.)

Any user with Admin level access (page 92) can change the password restrictions.

The usable "Special Characters" include:  $! \sim @ \# \% ^ \& *() - + = {}[]|:;"', .? <>$ 

## **X509 Certificate Authority**

A Certificate Authority (CA) needs to be used to sign the server certificate describe above. This Certificate Authority can be created as a self-signed certificate in "CRT" format. It can also be given to you by an external Certificate Authority in "CRT" or "PEM" format.

For https to work properly, you must load the certificate of your CA onto the ENVIROMUX. Use the "**Browse**" button to browse to the file containing the CA certificate (which may also contain an intermediate certificate) and select it. Then click on the "**Upload CA certificate**" button. Please see "How to Create x509 Certificate" for more information.

The "Restore default certificate" button will restore the unit's default self-signed certificates if needed.



Figure 123- Security Configuration-X509 Certificate

Note: HTTP access can be enabled/disabled from web page under Administration -> Network -> Server Settings -> Enable HTTP (page 88). Do not disable http access until you verify certificate verification works properly for https connection. HTTP connection will allow you to change any settings if a wrong certificate is uploaded. Once HTTPS client certificate validation is verified to be working properly, disable HTTP access for security.

## **X509 Client Authentication**

In addition to Local and LDAP client authentication, X509 client authentication is also available. In order to use X509 client certificate authentication, select "Certificate + Login" for the mode setting (Figure 120). X509 client certificate authentication requires the user to present client certification (this happens behind the scenes when you enter the https IP address, before you are presented with a "Login" screen). For this to work a client certificate signed by the same Certifying Authority (CA) used to sign the server certificate and key must be loaded into the user's browser (see "How to Create x509 Certificate" for more information).

Note: The user will need to login after the X509 client certificate is validated.

Whether you are just loading your own Server Certificate, or also using client authentication, **reboot the ENVIROMUX for this certificate to take effect.** 

## **IP Filtering**

Included in the Security Configuration options is IP Filtering. IP Filtering provides an additional mechanism for securing the ENVIROMUX. Access to the ENVIROMUX network services (SNMP, HTTP(S), SSH, Telnet) can be controlled by allowing or disallowing connections from various IP addresses, subnets, or networks.

Up to 16 IP Filtering rules can be defined to protect the ENVIROMUX from unwanted access from intruders. Each rule can be set as Enabled or Disabled. Rules can be set to explicitly drop attempts to connect, or to accept them.

Be sure to press Save after changes are made.

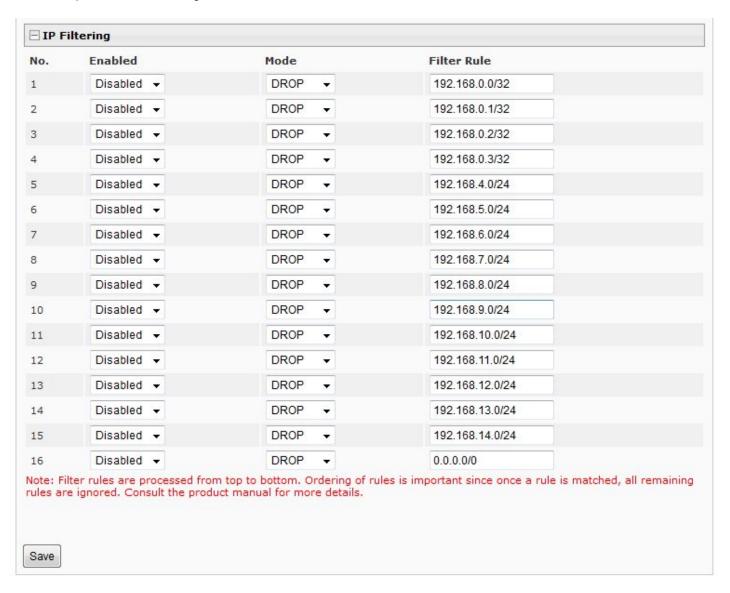


Figure 124- Security Configuration- IP Filtering Rules

## More on IP Filtering

The most common approach is to only allow "white-listed" IP addresses, subnets, or networks to access the device while blocking all others. The IP Filters are processed sequentially from top to bottom, so it is important to place the most precise rules at the top of the list and the most generic rules at the bottom of the list.

As an example, assume we wish to block all connections except those which come from the IP address 192.168.1.100. To allow connections from 192.168.1.100, we need to configure and enable an ACCEPT rule at the top of the list:



Then, to block all other IP addresses from connecting to the ENVIROMUX, we add a rule to drop all other connections.

If the preceding "drop all connections" rule was placed in position one, no connections at all would be allowed to the unit. Remember: rules are processed from top to bottom. As soon as a rule matches, the processing stops and the matching rule is executed.

To match a particular IP address, simply enter in the desired IP address (e.g. 192.168.1.100).

To match a subnet, enter in the subnet with the associated mask (e.g. 192.168.1.0/24).

To match all IP address, specify a mask of 0 (e.g. 0.0.0.0/0).

## **System Information**

The system information page displays the model name of the ENVIROMUX, the firmware version in the ENVIROMUX, the MAC address of the Ethernet port, the IP mode, and the network configuration. To view the System Information, select **System Information** in the **Administration** section of the main menu.

# **System Information**

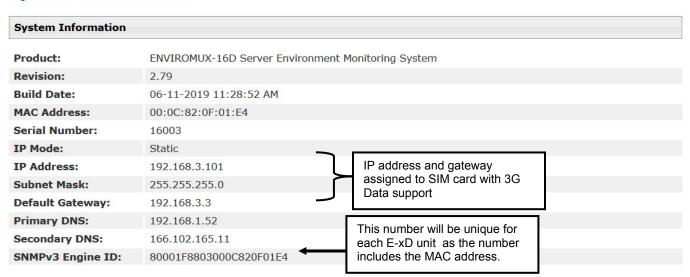


Figure 125- System Information page

## **Administration-Firmware**

The Update Firmware page is used to change the firmware of the ENVIROMUX. Occasionally new features or changes to existing features will be introduced and new firmware with these changes will be made available on the NTI website (<a href="http://www.networktechinc.com/download/d-environment-monitor-16.html">http://www.networktechinc.com/download/d-environment-monitor-16.html</a>). To view the Update Firmware page, select **Firmware** in the **Administration** section of the main menu. Once a user has downloaded the required file for firmware upgrade, this page will be used to upload it to the ENVIROMUX.



Figure 126- Update Firmware Page

- 1. Download the most current firmware file from <a href="http://www.networktechinc.com/download/d-environment-monitor-16.html">http://www.networktechinc.com/download/d-environment-monitor-16.html</a>
  to a location on your PC.
- 2. Click on the "Browse" button and locate and select the firmware file for the ENVIROMUX (enviromux-xd-vx-x.bin, for example).
- 3. Click on the "Update" button to perform the firmware update. The firmware update process will take approximately 5 minutes while the ENVIROMUX installs the firmware. Once the update file has been installed, the unit will automatically reboot (this will take another 4-5 minutes after a firmware update) and the login screen will appear.

Note: In the event the ENVIROMUX firmware should be corrupted, such that connection through the web interface is no longer possible, contact NTI for instruction and recovery files to access the ENVIROMUX and restore the firmware using a TFTP server and Terminal connection (page 16).

Note: If "Use Secure Passwords Only" is enabled under Network Configuration -> Server Settings (see page 88), you will not be able to downgrade from firmware version 3.8 to an earlier firmware version. If you need to downgrade to an earlier firmware version, disable "Use Secure Password Only" first and then downgrade.

# **Reboot the System**

The ENVIROMUX can be remotely rebooted by anyone with administrative privileges. To view the Reboot System page, select **Reboot** in the **Administration** section of the main menu. Click the **Reboot Now** button to cause the ENVIROMUX to reboot. This will disconnect any user and shut down all activity. Any configuration changes that were made prior to this action will be made active.

# Reboot System



Figure 127- Reboot System page

The message "System is rebooting, please wait....." will appear and after approximately 45-60 seconds the login screen will appear.

Log in to resume activity.

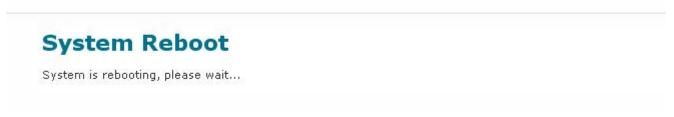


Figure 128- System is rebooting

#### Note: In the event of a power failure, using REBOOT will cause the ENVIROMUX to shut OFF.

Click on the "Reboot Now" button to shut down the ENVIROMUX in the event of a power failure or use the System Reset button on the front of the ENVIROMUX. During a power failure, this will be the only way the ENVIROMUX can be shut OFF. **The battery backup will power the ENVIROMUX for up to 1 hour.** 

The power switch will only shut down the ENVIROMUX during normal operation. If the power switch is not shut OFF during a power failure, when AC power has been restored the ENVIROMUX will power ON automatically.

## LOG

From the Log section there are three sub sections for configuring the ENVIROMUX:

Log	View Event Log	View a log listing the date and time of events such as startups, shut downs,
View Event Log		user logins
	View Data Log	View data readings from sensors and IP addresses
View Data Log	View USB Data	View data readings that have been saved to a connected USB flash drive-
View USB Data Log	Log	Up to 1000 files will be displayed.
\r. 1100 E	View USB Event	View Event Logs that have been saved to a USB flash drive-
View USB Event Log	Log	Up to 1000 files will be displayed.
View USB Images	View USB	View images that have been saved on a connected USB flash drive-
Log Settings	Images	A list of up to 1000 jpg images will be displayed
ygo	Log Settings	Configure how the logs are sent to users, how they handle reaching capacity, which users will be notified that it has reached capacity, and how they will be notified

## **View Event Log**

The Event Log provides the administrative user with a listing of many events (up to 1000 entries) that occur within the ENVIROMUX. The event log will record the date and time of:

- · each ENVIROMUX startup,
- · each user login and logout time,
- any time an unknown user tries to login,
- · sensor and IP device alerts
- · an alert handled by a user



Figure 129- Event Log page

From the Event Log page the administrative user can view the logs, select specific logs to be deleted or press **Clear Log** to delete them all. The number of entries per page can be changed for the user's reading preference. Navigating between pages is as easy as clicking **Previous** or **Next** buttons, or jumping to a specific page if you know where the log entry you are interested in is listed. The maximum size of the Data log is 1720 entries, the Event log maximum is 1000 entries, listed in chronological order.

To clear only specific log entries, place a checkmark in each line item to be deleted, and press **Delete Selected**. To select all entries at once, place a checkmark in the uppermost box. Before deleting, the user may want to save the log for future reference and to make space for more logs by downloading the event log to a file on a PC. Press **Download Event Log** to save the log file before clearing it.

To change the order in which the events are listed, the Sorting Order can be set to Oldest First or Newest First.

#### **Example of an Event Log Message:**

TIME: 07-27-2012 02:15:44 AM ENTERPRISE: E-16D Unit 1 LOCATION: Engineering BRANCH: RACK: CONTACT: NTI DESCRIPTION: Temperature 1

CONNECTOR: 1
TYPE: Temperature

MESSAGE: Sensor value crossed over non-critical thresholds

VALUE: 85.0F

## View Data Log

The Data Log provides the administrative user with a listing of all the readings taken by the ENVIROMUX pertaining to the sensors and IP Devices being monitored. The event log will record the date and time of each reading. The maximum size of each log is 1720 entries, listed in chronological order.

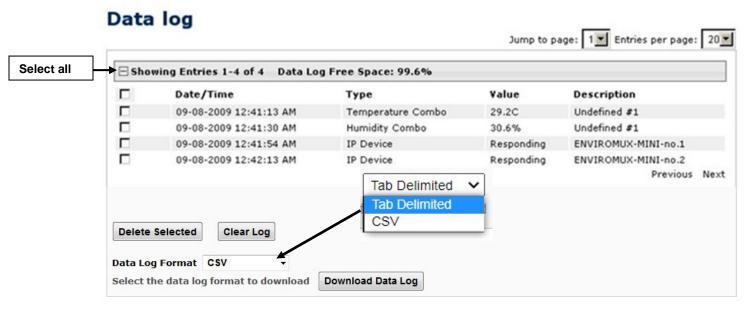


Figure 130- Data Log page

From the Data Log page the administrative user can view the logs, select specific logs to be deleted or press **Clear Log** to delete them all. The number of entries per page can be changed for the user's reading preference. Navigating between pages is as easy as clicking **Previous** or **Next** buttons, or jumping to a specific page if you know where the log entry you are interested in is listed.

To clear only specific log entries, place a checkmark in each line item to be deleted, and press **Delete Selected**. To select all entries at once, place a checkmark in the uppermost box. Before deleting, the user may want to save the log for future reference and to make space for more logs by downloading the event log to a file on a PC. Choose the **Data Log Format** (CSV or Tab Delimited), then press **Download Data Log** to save the log file before clearing it.

## **Example of a Data Log Message:**

TIME: 07-27-2012 09:12:28 AM ENTERPRISE: E-16D Unit 1 LOCATION: Engineering BRANCH: Bldg. B

Brothern Blag. I

RACK: IPMI

DESCRIPTION: ACLMV 6 Main TIME:07-27-2012 09:12:28 AM TYPE: ACLM-V AC Voltage 1

VALUE:115.5V

## **View USB Data Log**

If any Data Logs have been saved to the USB flash drive connected to a USB port on the ENVIROMUX, a list of those logs can be viewed and opened for review.

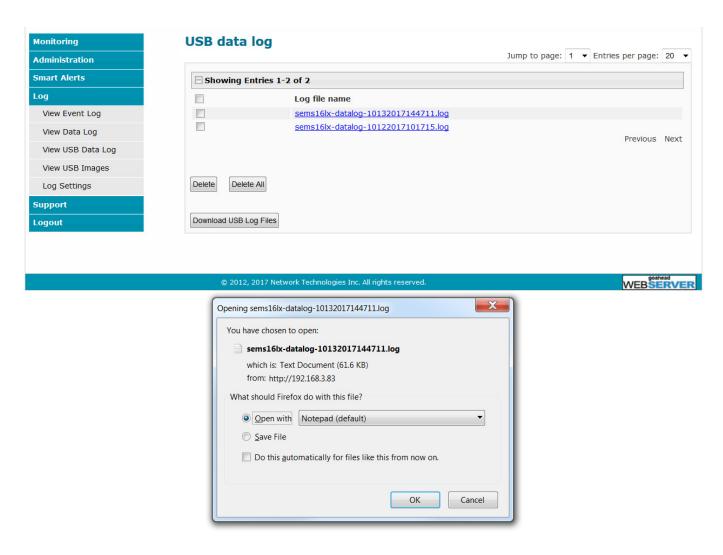


Figure 131- View Saved USB Data Log

## **View USB Event Log**

If any Event Logs have been saved to the USB flash drive connected to a USB port on the ENVIROMUX, a list of those logs can be viewed and opened for review in the same fashion as the USB Data logs.

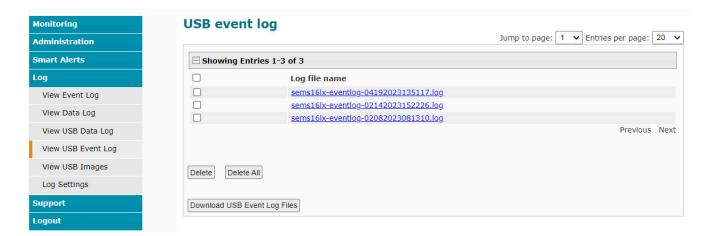


Figure 132- View Saved USB Event Log

# View USB Images

If any IP camera images have been saved to the USB flash drive connected to the ENVIROMUX, a list of those images, up to 20 at a time, will be displayed. Click on an image to view it.

To delete specific images from the flash drive, place a checkmark in the box on the left side and click "Delete Selected", or, to erase them all select "Delete All".

To open more than one image sequentially or download them as a group, place a checkmark in several images and select "Download JPG Images". You will be prompted to either open the images or download them to your PC.

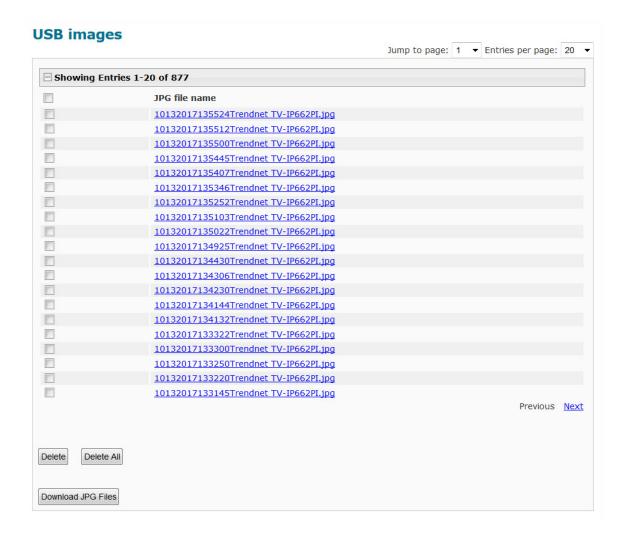


Figure 133- View Images saved on USB Flash Drive

## Log Settings

The Log Settings page (Figure 134) provides settings for how the ENVIROMUX will react when its Data and Event logs reach capacity (1720 Data Logs, 1000 Event Logs).

Note: The E-16DEL will hold up to 1,200,000 Data Log entries and 3000 Event Log entries.

The Event Log settings include a Logging Level that can be configured to log different amounts of information:

- Error: shows only system errors (like sending e-mail failures or SMS)
- Alert: shows recorded system errors and alert messages
- Info: In addition to all of the above, the log will show less relevant information: user login/logout for example
- Debug: shows more frequent and detailed errors however the log will fill up much more rapidly

Log can be assigned to multiple groups and any user that receives messages from those groups can be notified when capacity is being reached. The log can be set to either:

- Discontinue- stop logging information
- Clear and restart- delete all log entries and restart with new entries
- Wrap- continue logging but delete the oldest entries so new ones can be recorded

Group selections under Event Log Settings decide which user groups receive notifications related to this E-xD device in general like device login failures, SMS failures, email failures, memory full etc

The Data and/or Event log can be set to send alerts to users via email, syslog, SMS and/or SNMP traps once it has reached 90% of capacity, allowing them time to react.

The Data log can also be set to send log entries via email, syslog, SMS and/or SNMP traps to users in addition to the entries it records internally. Enable Remote Logging for email, syslog, or SNMP as desired.

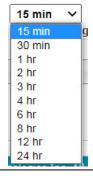
Data log entries can be sent individually or in bulk via email, and the start time of the bulk data log email can be controlled and selected.

- 1. Select "Send Bulk Datalog in Email". (Image right)
- 2. Select a "Bulk Email Delivery Start Time".
- 3. Select a time period for how often the email should be repeated ("Data Log Email Period").

For example, if the Data Log Email Period is set for 4 hours, then the log entries that were accumulated during each 4 hour period will be provided in the next bulk data log email.

**Note:** A bulk email will also be sent when the data log overflows (when it reaches 1724 entries).

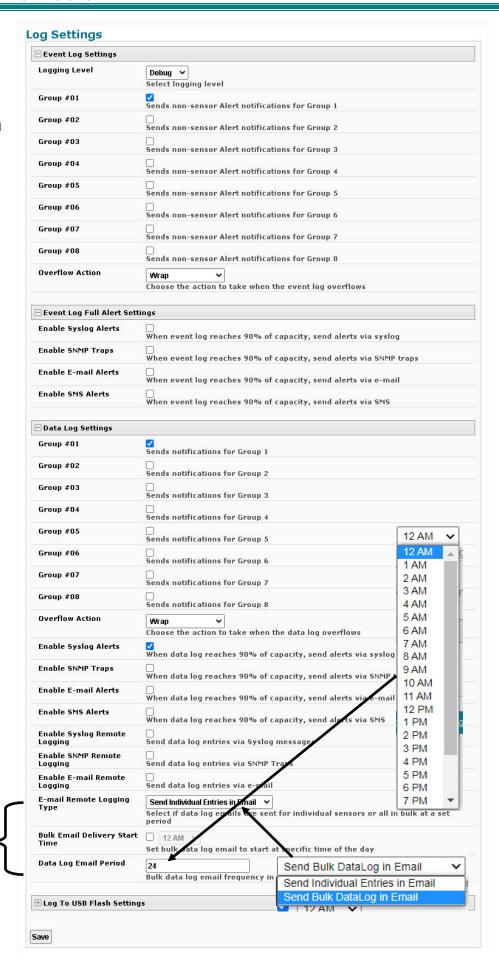
Exception: If the data log is full, and the "Overflow Action" is set to discontinue logging, the bulk data log emails will also discontinue.



**Data Log Email Period options** 

Note: The Bulk Email features are not available in the E-16DEL.

Figure 134- Log Settings page



## Log to USB Flash Settings

Event and Data log messages are automatically sent to users as configured above in addition to being recorded in the logs. The logs can also be downloaded as a tab-delimited plain text file. If a USB flash drive is present (it doesn't matter which of the 4 ports it is plugged-into), logs will also be recorded on the flash drive to make them portable provided the feature is enabled.

The number of logs that can be recorded depends on the capacity of the flash drive installed. To begin recording to the flash drive, first connect a flash drive to an available USB port on the ENVIROMUX. Then change "Unmount" to "Mount" and click "Save". Then place a checkmark in the "Enable Log to Flash drive" box and click "Save" again.

The log can be saved in three different formats. Set it for space delimited, tab delimited or CSV (comma separated variables). Once the change is made, any future logs will be in the selected format.

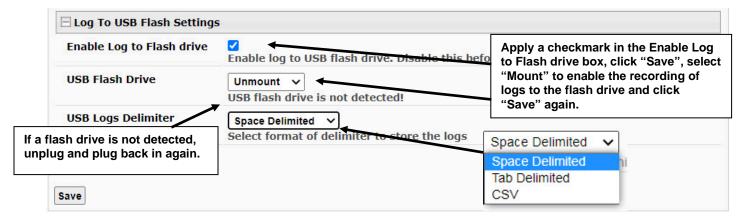


Figure 135- Mount a USB Flash Drive

Note: Only 1 flash drive can be connected to the ENVIROMUX at a time.

Note: If the "Overflow Action" under Data Log Settings is set to "Discontinue Log", then logging to the flash drive will also be stopped when the data log has reached capacity.

Note: The file system of the flash drive must be formatted FAT32 (not NTFS). Make sure there is plenty of space on it.

#### To remove a flash drive from the ENVIROMUX,

- 1. Uncheck "Enable Log to Flash drive" and click "Save",
- 2. Change "Mount" to "Unmount".
- 3. Click "Save" again. Now it is safe to remove the flash drive.

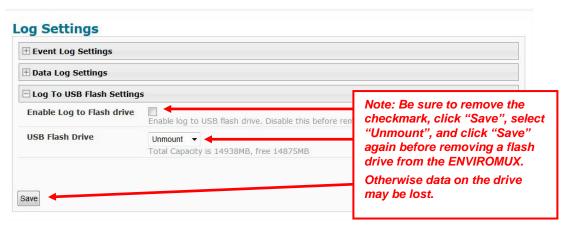


Figure 136- Steps to unmount a flashdrive

# **Support**

The Support section of the menu includes two links, Manual and Downloads.

The Manual link will open the pdf manual for the ENVIROMUX on the NTI website. You must have Adobe Reader installed on your PC to open this.

The Downloads link will take you to the Firmware Downloads page for the ENVIROMUX on the NTI website. All versions of firmware and MIB files for the ENVIROMUX will be found there, available for immediate download to your PC.



Figure 137- Support

# Logout

To logout of the ENVIROMUX user interface, click on the "Logout" section in the menu. A gray menu label will drop down. Click on the gray label to be immediately logged out. The login screen will appear, at which you can close your browser or log back in.

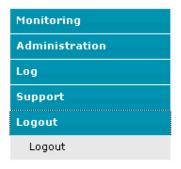


Figure 138- Logout

# FRONT PANEL CONTROLS AND LED INDICATORS

# Front View of E-16D Front View of E-5D Front View of E-5D

Figure 139- Front panel

#### **Front Panel LED Status Chart**

LED Label	Status	Meaning
Pwr	OFF	No Power
	Solid ON	AC Power is ON
	Blinking slowly	AC Power has failed, Battery backup (pg. 121) is ON
	(once /second)	(The LED will not blink if the unit is powered OFF by the switch.)
	Blinking rapidly	Discovery Tool (pg. 28) is in use and communicating with the ENVIROMUX
Low Batt	OFF	Battery is OK, AC power is ON
	Solid ON	Battery is below 12V and charging (no action required)
	Blinking	Battery has been disconnected (battery is below 10.7V), requires attention, contact NTI
Check Log	OFF	No new messages in Data Log since last viewing
	ON	New message in Data Log-not an alert
Int Alert	OFF	No new alert message in Event Log re: internal sensors
	ON	New alert message in Event Log re: internal sensors
Ext Alert	OFF	No new alert message in Event Log re: external sensors
	ON	New alert message in Event Log re: external sensors
Fault	ON	A sensor has gone out of range of a configurable threshold

Note: When power is first applied to the E-2D or -5D, both the Power LED (green) and Fault LED (red) will illuminate for the first 30 seconds of the boot process. After this the fault LED will turn OFF until a sensor alarm is generated which will turn the fault LED back ON.

# **System Reset Button**

A reset button is located on the front of the ENVIROMUX (see Figure 139). The button can be used to reboot/restart the firmware of the ENVIROMUX. Pressing this button supersedes the use of the power on/off switch and battery backup to allow the firmware to easily reboot in the event of a system lockup. To activate a reset, momentarily press the button with a pen or other small pointed object. The ENVIROMUX will reboot and be ready for login within its usual start-up time period.

## **Alarm Test/Silence Button**

A button is provided on the front of the E-16D and E-5D (and on the rear of the E-5D) to be used to test or to silence the alarm siren when an alarm siren is connected. To test the alarm function, press and hold the button for at least 2 seconds. The siren and beacon will "alarm" until the button is released.

To silence an alarm, press and immediately release the button.

## **Restore Defaults Button**

Another button is located on the front of the ENVIROMUX (see Figure 139). The button can be used to clear all configuration changes and restore the ENVIROMUX to default settings including the administrative password. To use this button, press it with a pen or other small pointed object and hold it for 5 seconds. The ENVIROMUX will reboot and be ready for login within its usual start-up time period. If possible, consider saving the ENVIROMUX configuration before using this button (page 73).

## **BATTERY BACKUP**

## E-16D

E-16D has a rechargeable sealed lead-acid battery backup that will prevent the monitoring system from shutting down in the event of a power failure. Should a service power failure occur, **the ENVIROMUX will continue to operate as normal for 1 hour under full load** and approximately 30 minutes after the "Low Bat" LED on the front panel (page 53) illuminates.

When the battery is not being used, it is being charged as long as line power is provided. It will take 24 hours for the battery to fully charge from a fully discharged state. While charging the "Low Batt" LED will be solid ON.

If the power is ON and the battery is fully charged, the "Low Batt" LED will be dark.

If the battery fails to charge or if the battery's output voltage drops from 12VDC to below 10.7 volts, the "Low Batt" LED will blink. The battery will automatically be disconnected from the system. If this happens, the battery must be replaced. Contact NTI to purchase a battery and refer to the ENVIROMUX Battery Replacement instructions.

Note: While operating the E-16D using the battery backup, to shut OFF the ENVIROMUX, switch the power switch to OFF and press the System Reset button.



RISK OF ELECTRIC SHOCK. We recommend you remove mains power if the cover is removed to replace a battery. Exercise extreme caution to prevent contact with mains power.

## E-5DB / -2DB

E-5DB /-2DB has a rechargeable lithium-ion battery backup that will prevent the monitoring system from shutting down in the event of a power failure. Should a service power failure occur, the ENVIROMUX will continue to operate as normal for 2 hours under full load.

When the battery is not being used, it is being charged as long as line power is provided. It will take 24 hours for the battery to fully charge from a fully discharged state. If the battery fails to provide power during a power failure after allowing ample charge



time, contact NTI to purchase a battery and refer to the ENVIROMUX Battery Replacement instructions.

RISK OF ELECTRIC SHOCK. We recommend you remove mains power if the cover is removed to replace a battery. Exercise extreme caution to prevent contact with mains power.

## **USB PORT**

The ENVIROMUX are each equipped with USB Type A female ports on the front and rear panel for connection of a USB flash drive, a GSM modem or for receiving alert messages via SMS.

- The ports are compatible with USB 2.0 Full Speed flash drives. When enabled (page 118) and with the USB flash drive connected, the Event and Data Logs will be written to a text file on the flash drive in addition to the memory in the ENVIROMUX.
- When a modem is connected (page 18), it will automatically be sensed by the ENVIROMUX (page 77).



Figure 140- USB Flash Drive/Modem/LCD Monitor port

#### To enable recording logs to a flash drive,

- 1. Connect a FAT32 formatted flash drive to an available USB port on the ENVIROMUX. Make sure there is plenty of space on it.
- 2. Apply a checkmark to the check box "Enable Log to Flash Drive", click "Save", change "Unmount" to "Mount" and click "Save" again on the Log Settings page (page 118).

While the flash drive is present, the Event and Data Logs will be written to a text file on the flash drive in addition to the memory in the ENVIROMUX.

Note: When using the USB port with a flash drive, be sure to remove the checkmark from the "Enable Log to Flash Drive", click "Save", change "Mount" to "Unmount" and click "Save" again in the Log Settings page (page 118) before removing the flash drive from the port. Failure to do so may result in a loss of data stored on the drive.

Note: Only 1 flash drive can be connected to the ENVIROMUX at a time. Additional drives will be ignored.

Note: The file system of the flash drive must be formatted FAT32 (not NTFS).

## SERIAL CONTROL

The ENVIROMUX can be controlled serially through a text menu using one of these methods:

- a terminal program (e.g. HyperTerminal) from a PC connected to the RJ45 "RS232" port (page 16),
- a terminal program from a PC connected to the USB "Console" Port (page 16),
- Telnet protocol using an Ethernet connection (page 17),
- SSH protocol using an Ethernet connection (page 17).

Either of these methods will work to access the ENVIROMUX text menu. The text menu can be used to control most functions of the ENVIROMUX as an alternative to the Web Interface (page 29). For more on using the text menu, see the <a href="Serial Control Manual">Serial Control Manual</a>.

## **MOBILE SUMMARY PAGE**

The user can login to the ENVIROMUX through the browser on a smart phone or similar device to view a Summary Page for the sensor status (below). To login, type the current IP address of the ENVIROMUX into the address bar of the browser (default IP address used in the example below):

http://192.168.1.21/

Note: The ENVIROMUX must have a public accessible IP address for this to work or your browsing device must connected to the same local network as the ENVIROMUX.

Note: If the HTTP Server Port number is changed (page 88) from port 80 (default), then the port number will need to be added to the IP address (i.e. if the port number is changed to 95, then the IP address would be http://192.168.1.21:95)

A log in prompt requiring a username and password will appear:

Username = root Password = nti

(lower case letters only)

Note: usernames and passwords are case sensitive

With a successful login, a screen similar to the following will appear. This is the only information that can be accessed through the interface. Select "Refresh" to refresh the information on the display. Select "Log out" when you are finished viewing the information. For access to the complete web interface, select "Full Version".

Note: The display will refresh automatically every 15 seconds



Figure 141- Mobile Login page

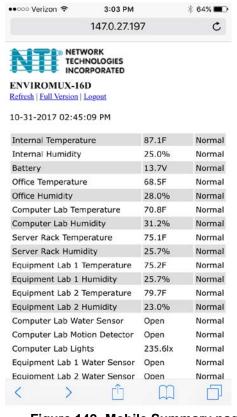


Figure 142- Mobile Summary page

## **E-16D SPECIFICATIONS**

## **Front Panel Interface**

# **RJ45 Sensor Inputs**

# **Digital Inputs**

# **Output Relays**

Fuse Protection......Non-resetable, 2A Hold, 4A trip, 125V

Warning: The digital output relay contacts are not to be connected directly to AC mains wiring.

## **Beacon Port & Siren Port**

## **USB Device Ports**

Connector.....USB Type A Female

Version.....USB 2.0 Full Speed compatible

## **Control Serial Port "RS232"**

Connector ......RJ45 Female

Supported Signals ......TXD, RXD, RTS, CTS, DTR, DSR

Baud Rate......max 115.200 bps

Data Format......8 bits

Parity......odd, even or no parity

# **USB-Serial Port "Console"**

Connector ......USB Type B Female

Baud Rate......max 115,200 bps

# **Auxiliary Power Port**

Connector ...... Detachable terminal block-plug-in, 1x2 contacts

Wire Range 16-26 AWG
Voltage Output 12VDC+/-10%
Current Output 150mA
ESD Protection IEC 61000-4-2

## **Ethernet Port**

Security.....TLS

Supported Protocols ......http, https, Telnet,SSH

# **Back-Up Battery**

Type......Rechargeable Sealed Lead-Acid Battery

Voltage, Current Rating ......12VDC, 2.9Ahrs

Battery Charging Time ......32 hrs (from fully discharged to fully charged).

Replaceable......Yes – can be replaced by authorized personnel only (NTI)

# **General Specifications**

Operating Temperature......32° -104°F (0-40°C)
Operating Humidity......5-90%RH, non-condensing

MTBF......39,685 hours

## TCP/IP

Max Number of Email Addresses ......17: 1 per User Account + 1 for Administrator

## E-5D SPECIFICATIONS

## **User Interface**

# **RJ45 Sensor Inputs**

Signal Type......RS485 for RS485 sensors; 2-wire for contact sensors

Fuse Protection......Resetable poly fuse – 500mA x2 - shared for 5VDC and shared for 12VDC

# **Digital Inputs**

Connector ...... Detachable terminal block-plug-in, 5 x 2 contacts

# **Output Relays**

Connector ...... Detachable terminal block-plug-in, 2 x 3 contacts

Wire Range......16-26 AWG

Contact Resistance......20 milliohm

Fuse Protection......Non-resetable, 2A Hold, 4A trip, 125V

Warning: The digital output relay contacts are not to be connected directly to AC mains wiring.

# **Alarm Port**

Connector ...... Detachable terminal block-plug-in, 1x2 contacts

## **USB Device Ports**

Connector.....USB Type A Female

Version.....USB 2.0 Full Speed compatible

## **USB-Serial Port "Console"**

 Connector
 USB Type B Female

 Supported Signals
 D+ ,D 

 Baud Rate
 max 115,200 bps

 Data Format
 8 bits

 Parity
 no parity

 Stop Bits
 1 stop bits

 ESD Protection
 IEC1000-4-2

## **Auxiliary Power Port**

## **Ethernet Port**

# **General Specifications**

Part Number	Dimensions
E-5D(-D)	7.88x3x1.75 in (200x76x44 mm)
E-5DB(-D)	7.88x3x1.75 in (200x76x44 mm)
E-5D-48V(LT)	10.6x3.1x1.75 in (269x79x44 mm)
E-5D-IND(LT)	7.88x3x1.75 in (200x76x44 mm)
E-5DB-IND	10.6x3.1x1.75 in (269x79x44 mm)

## TCP/IP

# **Optional Battery**

## **E-2D SPECIFICATIONS**

## **User Interface**

# **RJ45 Sensor Inputs**

ESD Protection .....IEC 61000-4-2

Fuse Protection.......Resetable poly fuse – 200mA x2 - shared for 5VDC and shared for 12VDC

# **Digital Inputs**

Connector ...... Detachable terminal block-plug-in, 5 x 2 contacts

# **Output Relays**

Connector ...... Detachable terminal block-plug-in, 3 contacts

Wire Range......16-26 AWG

Fuse Protection......Non-resetable, 2A Hold, 4A trip, 125V

Warning: The digital output relay contacts are not to be connected directly to AC mains wiring.

## **USB Device Ports**

Connector.....USB Type A Female

Version.....USB 2.0 Full Speed compatible

# **USB-Serial Port "Console"**

Connector ......USB Type B Female

Supported Signals ......D+ ,D-

Baud Rate.....max 115,200 bps

 Data Format
 8 bits

 Parity
 no parity

 Stop Bits
 1 stop bits

 ESD Protection
 IEC1000-4-2

# **Auxiliary Power Port**

Wire Range16-26 AWGVoltage Output12VDC+/-10%Current Output500mAESD ProtectionIEC 61000-4-2

## **Ethernet Port**

Security.....TLS

Supported Protocols ......http, https, Telnet,SSH

# **General Specifications**

Power Input......120VAC or 240VAC at 50 or 60Hz-9VDC/3A AC Adapter

Operating Voltage...... 9-12VDC

Operating Temperature......32° -140°F (0-60°C)
Operating Humidity......5-90%RH, non-condensing

Part Number	Dimensions	Comments
E-2D	5.82x3x1.75 in (148x76x44 mm)	
E-2DB	5.82x3x1.75 in (148x76x44 mm)	
E-2D-D	5.82x3.3x1.75 in (148x84x44 mm)	Included DIN mount in Depth
E-2DB-D	5.82x3.3x1.75 in (148x84x44 mm)	Included DIN mount in Depth
E-2D-24V	10.6x3.1x1.75 in (270x79x44 mm)	
E-2D-48V	10.6x3.1x1.75 in (270x79x44 mm)	
E-2D-IND	5.82x3x1.75 in (148x76x44 mm)	
E-2D-POE	5.82x3x1.75 in (148x76x44 mm)	

# TCP/IP

# **Optional Battery**

Type.....Lithium-ion-rechargeable

# **PORT ASSIGNMENTS**

Here are the default ports used by the ENVIROMUX:

- 80 HTTP
- 443 HTTPS
- 22 SSH
- 23 Telnet
- 161 SNMP (machine configuration & sensor data)
- 162 SNMP (traps)
- 502 MODBUS (default port)
- 514 SYSLOG
- 5908 Sensor info for the Management Software
- 5919 Cascading via Ethernet
- 6000 Management Software

The HTTP, HTTPS and MODBUS port numbers may be changed by the administrator. If they are changed, contact the system administrator for the new assignments.

# **DDNS PROVIDER LIST**

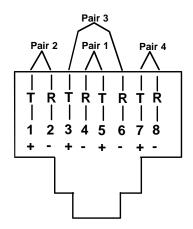
DDNS Provider	Provider Name To Use	DDNS Provider	Provider Name To Use
ChangelP	changeip	gira.de	gira
OVH	ovh	sitelutions.com	sitelutions
Strato	strato	dnsomatic.com	dnsomatic
cloudxns	cloudxns	dynsip.org	dynsip
ddnss.de	ddnss.de	no-ip.com	no-ip
dhis	dhis	3322.org	3322
dnsexit	dnsexit	he.net	he
dtdns	dtdns	spdyn.de	spdyn
duckdns	duckdns	nsupdate.info	nsupdate
duiadns	duiadns	loopia.com	loopia
dyndns.org	dyndns	domains.google.com	domains.google
dynv6.com	dynv6	tzo.com	tzo
easydns.com	easydns	zerigo.com	zerigo
freedns.afraid.org	freedns	zoneedit.com	zoneedit
freemyip.com	freemyip		

# **WIRING METHODS**

## **RS485 Sensor Cable**

The CAT5 connection cable between the ENVIROMUX and the external RS485 Sensors (page 11) is terminated with RJ45 connectors and must be wired according to the EIA/TIA 568 B industry standard. Wiring is as per the table and drawing below.

Pin	Wire Color	Pair
1	White/Orange	2
2	Orange	2
3	White/Green	3
4	Blue	1
5	White/Blue	1
6	Green	3
7	White/Brown	4
8	Brown	4



(View Looking into RJ45 Socket)

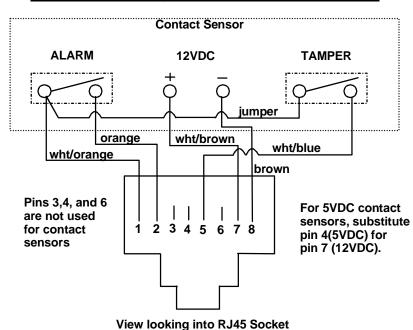
# **Contact Sensor Wiring**

When applying CAT5 cables to contact sensors for plug-in to the RJ45 Sensor sockets, the following socket-to-sensor wiring must be followed:

## **RJ45 Sensor Socket Pinout**

Pin #	Pin Name
1	GND
2	SENSE
3	RS485 +
4	+5 VDC
5	TAMPER SWITCH
6	RS485 -
7	+12 VDC
8	GND

## Schematic for wiring Contact Sensor to RJ45 Socket



# **TROUBLESHOOTING**

Each and every piece of every product produced by Network Technologies Inc is 100% tested to exacting specifications. We make every effort to insure trouble-free installation and operation of our products. If problems are experienced while installing this product, please look over the troubleshooting chart below to see if perhaps we can answer any questions that arise. If the answer is not found in the chart, a solution may be found in the knowledgebase on our website at <a href="http://information.networktechinc.com/jive/kbindex.jspa">http://information.networktechinc.com/jive/kbindex.jspa</a> or please call us directly at (800) 742-8324 (800-RGB-TECH) or (330) 562-7070 and we will be happy to assist in any way we can.

Problem	Cause	Solution
"Pwr" LED is blinking (E-16D only)	Blinking 1/sec =Power is OFF, battery backup is powering the ENVIROMUX	Restore AC power to the ENVIROMUX
	Blinking rapidly= discovery tool in use	Nothing wrong- close Discovery Tool to stop
Cannot access	Browser not supported	See supported browsers on page 5
ENVIROMUX through my browser	Trying to connect to wrong IP address	Type correct IP address into browser URL field. If IP address is unknown, use Discovery Tool (page 28) to identify it.
	User not authorized	See administrator for user name and password
Cannot access	Telnet not enabled	Must enable Telnet through web interface (page 81)
ENVIROMUX user interface with direct Ethernet connection	Cable not wired correctly	Cable should be wired pin-to-pin (1 to 1, 2 to 2, etc.)
ENVIROMUX will not recognize sensor	Previously used sensor port was never cleared from memory upon removal	Click on "???" in summary page, click on "Configure "button, click on "Remove" at bottom of Configure page to remove sensor and clear the port. (see page 39)
Device Discovery tool	Java not installed	Download and install Java (see page 28)
will not work	PC and ENVIROMUX are on different physical networks	Make sure PC and ENVIROMUX or both on same physical network
Not receiving e-mail	Ethernet cable disconnected	Check Ethernet cable connections
alert messages	Wrong or no IP address provided for SMTP server	Check all Network Settings (page 81)
	User does not have user profile correctly configured	Check user profile. Make sure groups have been selected and the contact settings are correct (see page 94)
	Email address not accepted by SMTP server	Check policies of SMTP server for restrictions
Beacon not	Wires are not connected properly	Check wire connections
illuminating	Beacon in use is improperly rated	Make sure Beacon is rated at 12VDC, 180mA or less
	Sensor is not configured to	Check sensor configuration- make sure Beacon is
	power-ON the beacon	selected under "Alert Notifications" (-16D)
Siren not making	Wires are not connected properly	Check wire connections
noise	Siren in use is improperly rated	Make sure Siren is rated at 12VDC, 180mA or less
	Sensor is not configured to power- ON the siren	Check sensor configuration- make sure Siren is selected under "Alert Notifications" (-16D)
Ethernet cascading is not working	Ethernet Configuration not complete	Make sure the correct IP of the Slave unit is entered into the Master configuration
		Make sure Slave is configured as "Ethernet Slave"
		(page 111)
		If behind a firewall, make sure port 5919 is open for the ENVIROMUX to pass data through

Problem	Cause	Solution
The sensor page does not display the current readings	Java scripts cannot be displayed-java not enabled in browser	Enable the Java Scripts and Java in the browser
Sensor status alternates between "normal" and "no answer" on summary page  User is receiving alert notifications about sensors being disconnected and then reconnected	Electronic noise is being induced into sensor cables (near large motors, electronic ballasts, etc) causing errors in RS485 communication between ENVIROMUX and sensor. (this pertains to "RJ5 SENSORS" only)	Change the unshielded CATx cable to the RJ45 sensor(s) to shielded cable to reduce noise being introduced.  If the issue is ignored it could potentially lead to damage of the RS485 communication circuit and require the ENVIROMUX unit to be returned for repair
Sensors connected to RJ45 Sensor ports stop working	Sensors applied collectively exceed current rating.	Disconnect sensors. After approx. 10 minutes fuse inside ENVIROMUX should reset.  For E-16D: Make sure the load of all 8 sensors per row
		does not exceed 500 mA. (i.e. only one keypad per row (row 1 = ports 1-8, row 2= ports 9-16))
Unit will not boot up- access via Ethernet not possible	Firmware has been corrupted	Contact NTI for FTP recovery software and procedure.
Sensor connected to DIGITAL IN terminal stops working	Sensor is rated for more current than terminal can supply. Fuse protecting port has opened.	Disconnect failed sensor. After approx. 10 minutes internal fuse should reset. Reconnect sensor to terminals provided sensor current requirements fall within terminal limitations.
(E-16D only)	E-EDR-SF and E-EDR-SCR Electric Strike may cause this if connected to DIGITAL IN terminals 1-7	DIGITAL IN terminals 1-7 max. load = 50mA DIGITAL IN terminal 8 max. load = 350mA
Event Log has "GSM Error code -3"	GSM Modem failed to communicate with cell tower due to a weak signal	Adjust the modem antenna using the Enterprise Setup screen (page 77) as a guide for the best signal
Attempt at connection via HTTPS from outside the LAN errors out	Port in Firewall not open to secure connection to ENVIROMUX	Configure your firewall to allow communication through the port assigned to HTTPS connection (page 81).
Slave in cascaded configuration keeps losing communication with Master	Slave configured (within the web interface for the slave) to add sensor values to datalog.	Do not configure sensors from the Slave web interface, do not put a check in "Add to datalog" (page 43) and do not configure any alert methods. Only enable datalogging and alert methods for sensors when configuring them from the Master interface.
Mail server is rejecting email and the E-xD is logging Error code - 88.	bad data error	You have a user for whom email alerts are enabled but the email address is not valid The "from" email address is not valid. That is set in Administration -> Enterprise -> Email address OR in Network -> SMTP settings -> Username You have non ASCII characters either in Device name or location etc.  O You would have to select "HTML" format for these characters to be sent properly.
Internal humidity sensor measuring <30% humidity	Environment is dryer than it should be for optimal performance	Install a humidifier to raise humidity to between 30 and 50% for optimal performance of the server rack devices.

#### SMTP Frror Codes

SMTP Erro	or Codes:	
Without SSL enabled:	Meaning	Comments
-1	SMTP_CONN_ERR,	Cannot establish a connection to the SMTP server. Possible reasons: bad setting for IP of SMTP server, firewall blocking the connection
-4	SMTP_SERVER_NOT_READY_ERR,	Server denied connection
-5	SMTP_EHLO_ERR,	Server did not answer to HELO command
-6	SMTP_AUTH_NO_SUPPORT_ERR,	Authentication method is not supported
-7	SMTP_AUTH_FAILURE_ERR,	Authentication failure (user or password rejected)
-8	SMTP_BAD_FROM_ERR,	SMTP Server did not accept the sender e-mail address
-9	SMTP_BAD_TO_ERR,	SMTP Server did not accept the destination e-mail address
-10	SMTP_DATA_ERR,	SMTP Server did not accept the DATA command
-11	SMTP_BAD_DATA_ERR,	SMTP Server did not accept the body of e-mail message
With SSL enabled:		
-100	SMTP_SSL_CONN_ERR,	Failed to resolve connection to DNS server
-99	SMTP_SSL_CONN_ERR1,	Cannot establish a connection to the SMTP server. Possible reasons: bad setting for IP of SMTP server, firewall blocking the connection
-98	SMTP_SSL_CONN_ERR2,	System failed to create a socket (this is for internal reasons - like network down (a highly unlikely occurrence))
-97	SMTP_SSL_PROTOCOL_ERR,	SMTP server connected but did not accept SSL connection
-95	SMTP_SSL_SERVER_NOT_READY_ERR,	Server denied connection
-94	SMTP_SSL_EHLO_ERR,	Server did not answer to HELO command
-93	SMTP_SSL_AUTH_NO_SUPPORT_ERR,	Authentication method is not supported
-92	SMTP_SSL_AUTH_FAILURE_ERR,	Authentication failure (user or password rejected)
-91	SMTP_SSL_BAD_FROM_ERR,	SMTP Server did not accept the sender e-mail address
-90	SMTP_SSL_BAD_TO_ERR,	SMTP Server did not accept the destination e-mail address
-89	SMTP_SSL_DATA_ERR,	SMTP Server did not accept the DATA command
-88	SMTP_SSL_BAD_DATA_ERR,	-SMTP Server did not accept the body of e-mail message
		-Invalid e-mail address in configuration
-87	SMTP_TLS_ERROR,	Cannot connect through STARTTLS protocol. SMTP server probably does not support this protocol. Disable STARTTLS.

# **Communication Ports used by the ENVIROMUX:**

Port Number	Purpose
80	HTTP (also IP sensor monitoring)
443	HTTPS
22	SSH
23	Telnet
161	SNMP (system config, sensor data and mgmt. software sensor data)
162	SNMP (traps)
502	MODBUS (default)
514	SYSLOG
5908	Sensor info for Management Software
5919	Cascading via Ethernet (disabled by default, to enable this see sman154-11.pdf)
6000	Management Software (to disable see page 90)
6001	SMS Relay Function (to disable see page 80)

# **RS485 SENSORS**

# RS485 Sensors and Adapters used with the E-16D/5D/2D.

NTI#	Description
E-ACDCLM	AC & DC Voltage and Current Monitor
E-ACLM-3P480	3-Phase Power Monitor
E-ACLM-P-xx	AC Line Monitors
E-ACLM-V	AC Line Monitor
E-DCLM-6	DC Voltage and Current Line Monitor
E-DI16DO16	Digital Input/Output Expander
E-DI16DOR16	Digital Input/Output Expander
E-PLSD	Programmable LED Sensor Display
E-S420MA-24V	Current Sensor Adapter
E-S5VDC	Voltage Sensor Adapter
E-S60VDC	Voltage Detector Converter
E-STHSM	Temperature/Humidity Sensor
E-STHSB	Temperature/Humidity Sensor
E-STSM	Temperature Sensor
E-STSMA	Temperature Sensor
E-STHS-LCDW	Temperature/Humidity Sensor W/ LCD
E-STHS-N4085IND-xx	Temp/Humidity Sensor
E-STS	Temperature Sensor
E-STS-O	Outdoor Temp Sensor-Cable Restraint Assembly
E-STSP-7	Pipe Temperature Sensor
E-STSP-SL-7	Pipe Temperature Sensor-Spring Loaded
E-STHS-PRC	Precision Temp Sensor

# **BANDWIDTH USAGE**

Common questions regarding network bandwidth usage for the E-xD unit:

- ➤ How much network bandwidth is needed for E-xD?
- > How much network bandwidth is used between the E-xD unit and SNMP software?
- > How can you configure the E-xD unit to use the least amount of network bandwidth?

The network bandwidth usage depends on a variety of factors like the number of sensors configured, polling rate of the management software, Syslog data logging if used, email alerts, frequency of alerts, browsers the web page is monitored with, etc.

#### With approximately 40 sensors of any kind configured per device, below are the data usage:

- Monitoring using sensor summary page: 350 KB per sensor page reload + 180KB every 60 sec
- Monitoring using individual sensor page: 350 KB per sensor page reload + 8KB every 60 sec
- Editing a sensor configuration: 300KB per edit
- 300 bytes for every alert email sent

## Monitoring using ENVIROMUX Management software for a device with approximately 40 sensors:

- 16 KB every polling period (Default 5 seconds). Polling period is configurable in management software from 1 sec to 1 hour.
- 11 KB every device configuration load/reload from ENVIROMUX Management software server.

## Monitoring using other management software using SNMP:

- When using SNMP v2 it takes 160 bytes per polling of a sensor
- With SNMP v3 it takes approximately 540 bytes per polling of a sensor.

So for 40 sensors with SNMPv2 at the rate of 60s scanning interval (as set in a software like PRTG): 6.25KB per min

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# **WARRANTY INFORMATION**

The warranty period on this product (parts and labor) is two (2) years from the date of purchase. Please contact Network Technologies Inc at **(800) 742-8324** (800-RGB-TECH) or **(330) 562-7070** or visit our website at <a href="https://www.networktechinc.com">www.networktechinc.com</a> for information regarding repairs and/or returns. A return authorization number is required for all repairs/returns.

MAN154 Rev. 3/11/25